#### What is ACCORDS?

Adult and Child Center for Outcomes Research and Delivery Science

### ACCORDS is a 'one-stop shop' for pragmatic research:

- A multi-disciplinary, collaborative research environment to catalyze innovative and impactful research
- Strong methodological cores and programs, led by national experts
- Consultations & team-building for grant proposals
- Mentorship, training & support for junior faculty
- Extensive educational offerings, both locally and nationally







## **ACCORDS Upcoming Events**

November 9 & 16, 2023 9:00-3:00pm MT Zoom	Overview of Dissemination and Implementation (D&I) Science Workshop  Lead facilitators: Tina Studts, PhD and Borsika Rabin, PharmD, PhD
November 20, 2023  AHSB 2200/2201, Zoom	Statistical Methods for Pragmatic Research Randomization-based Inference for Cluster Randomized Trials Presented by: Dustin J. Rabideau, PhD (Massachusetts General Hospital)
December 6, 2023 AHSB Conf. Center, Zoom	Ethics, Challenges, & Messy Decisions in Shared Decision Making Incorporation of Patient Reported Outcome Measures in Shared Decision-Making in Breast Surgical Oncology Presented by: Sarah Tevis, MD (CU); Clara Lee, MD (UNC)
December 18, 2023 AHSB 2200/2201, Zoom	Statistical Methods for Pragmatic Research  Presented by: Maren Olsen, PhD (Duke)
January 10, 2024 AHSB 2200/2201, Zoom	Ethics, Challenges, & Messy Decisions in Shared Decision Making  Presented by: Ellen Lipstein, PhD (Cincinnati Children's Hospital)
January 22, 2024 AHSB 2200/2201, Zoom	Statistical Methods for Pragmatic Research Presented by: Jun Ying, PhD

<sup>\*</sup>all times 12-1pm MT unless otherwise noted





## Ethics, Challenges, and Messy Decisions in Shared Decision-Making 2023-2024 Seminar Series

## Ethics in Shared Decision-Making: Principles and Applied Examples



Dan Matlock, MD, MPH



Laura Scherer, PhD



Matthew Wynia, MD, MPH





# Ethics in Shared Decision-Making: Principles and Applied Examples

Ethics, Challenges, and Messy Decisions in Shared Decision-Making - 2023-24 Seminar Series

#### Dan D. Matlock, MD, MPH

Professor of Medicine, Division of Geriatrics

Colorado Program for Patient Centered Decisions

Adult and Child Consortium for Outcomes Research and Delivery Science





## "Difficult Patients"

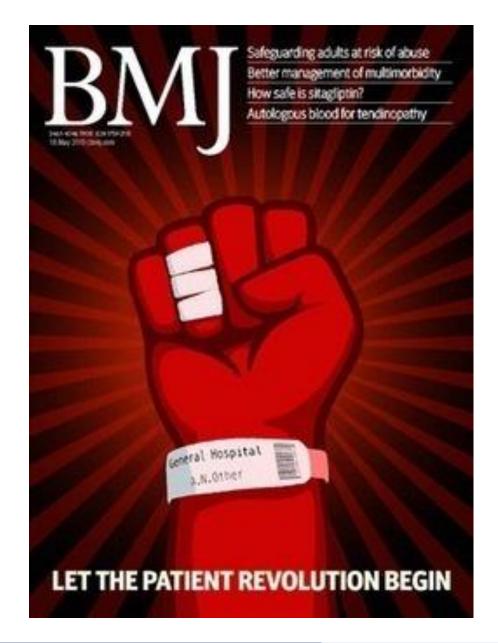


## Background

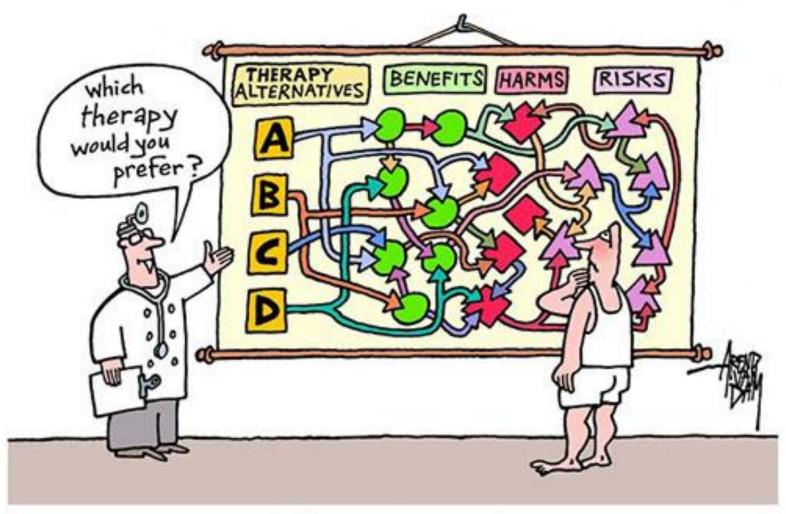
Disempowerment among patients:

"...is the guy going to be pissed at me for not doing what he wanted? ...Is it going to come out in some other way that's going to lower the quality of my treatment?...Will he do what I want but...resent it and therefore not quite be as good...or in some way...detrimental to my quality of care."

- Frosch et al. Health Aff May 2012







informed consent



## Shared Decision Making

NATIONAL QUALITY PARTNERS™ ACTION BRIEF
Shared Decision Making:
A Standard of Care for All Patients



#### WHAT IS SHARED DECISION MAKING?

Shared decision making (SDM) is a process of communication in which clinicians and patients work together to make optimal healthcare decisions that align with what matters most to patients. SDM requires three components:

- clear, accurate, and unbiased medical evidence about reasonable alternatives—including no intervention—and the risks and benefits of each;
- clinician expertise in communicating and tailoring that evidence for individual patients; and
- patient values, goals, informed preferences, and concerns, which may include treatment burdens.





"A meeting between experts"

Tuckett, 1985

Paternalism

Consumerism

(abandonment)



Examples from the field IDECIDELVAD A decision aid for A decision aid for Implantable Cardioverter-Defibrillators (ICD)

For patients with heart failure considering an ICD who are at risk Left Ventricular Assist Device (LVAD) A device for patients with advanced heart failure IDECIDE Exploring You are being considered for an LVAD. This booklet should help you understand what an LVAD is and strougg neep you ungerstang what an LVAU is and help you and your family think about what is best for you. Your values and goals are the most important factors in making a decision. Ventricular What are your current feelings? Assist Device . How do you want to live the rest of your life? (LVAD) You are being offered an ICD. ICD ·What are your hopes and fears? •What are your biggest questions? To view a video about this decision or for an online version of this booklet, booklet will

Explain how an ICD works and why your doctor is recommending it.

Heln values and wishes. Explain how an ICD works and why your doctor is recommending Help you make your decision based on your values and wishes. visit patientdecisionaid.org.

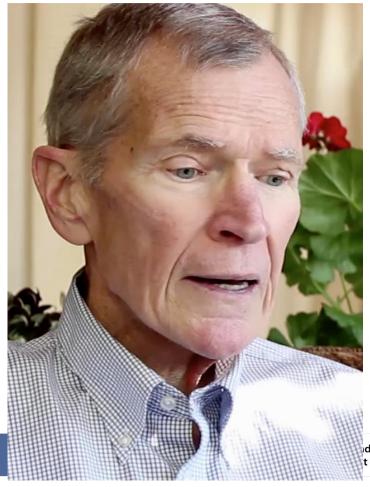
do Program for t Centered Decisions

# Imagine two 60-year-old men with end stage heart failure

Cliff



Don



do Program for t Centered Decisions

#### Parts of an LVAD

#### Driveline

A cord that connects the pump to the outside. This passes through the skin and holds important electrical wires.

#### Controller

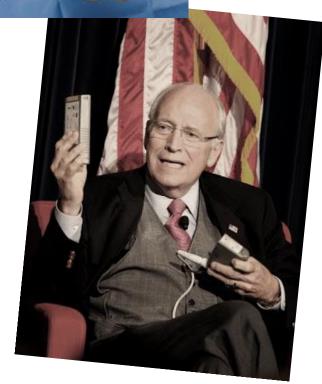
A computer that operates the pump. The controller displays messages and sounds alarms about the device.

#### **Batteries**

A power source for the pump. The pump must always be plugged into either batteries or an electrical wall outlet.

#### **Pump**

A motor placed inside the chest. It pushes blood from the heart to the body.

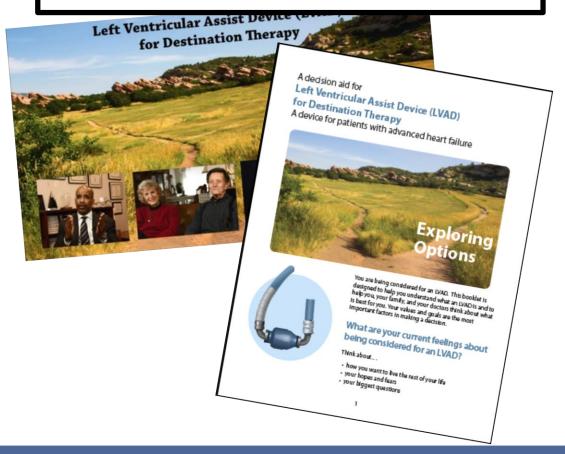


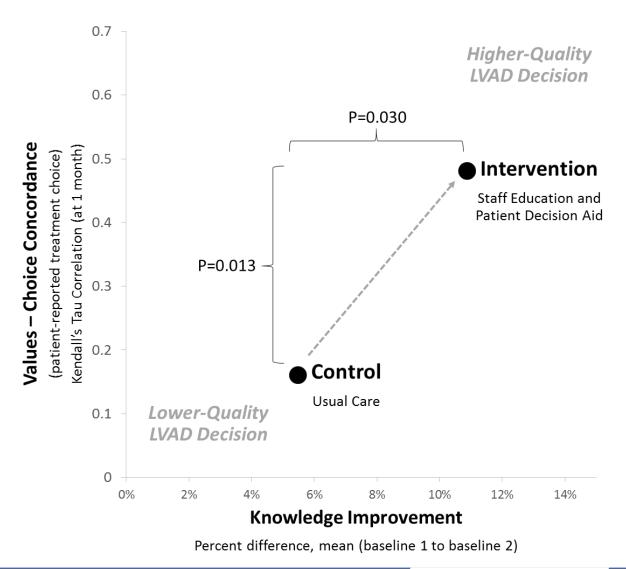


## DECIDE-LVAD Trial – Effective Decision Aid

JAMA Internal Medicine | Original Investigation

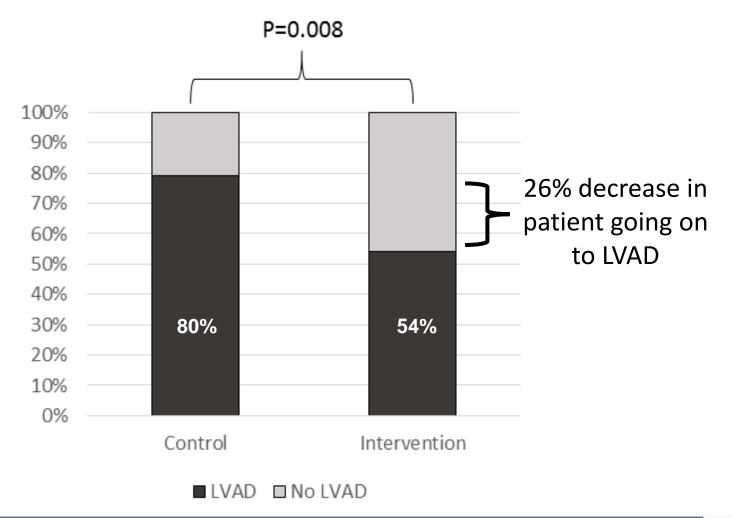
Effectiveness of an Intervention Supporting Shared Decision Making for Destination Therapy Left Ventricular Assist Device The DECIDE-LVAD Randomized Clinical Trial







## **Secondary Outcomes: 6-month implant**



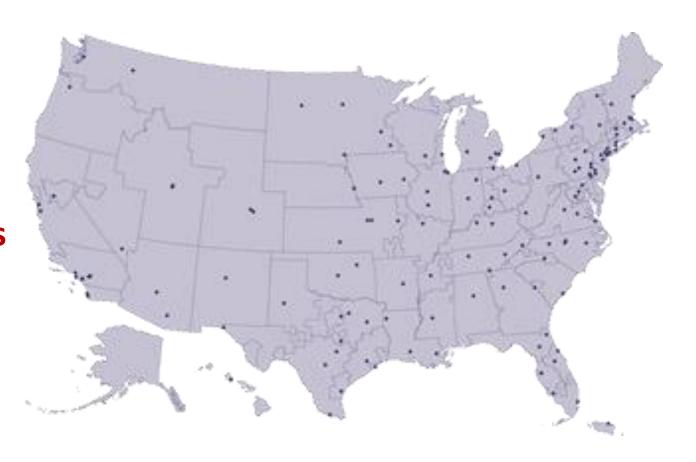


## I DECIDE: LVAD – Decision Aid Dissemination

Go BIG!

Implement the decision aid at <u>all</u> **175 CMS-certified LVAD programs**in the United States





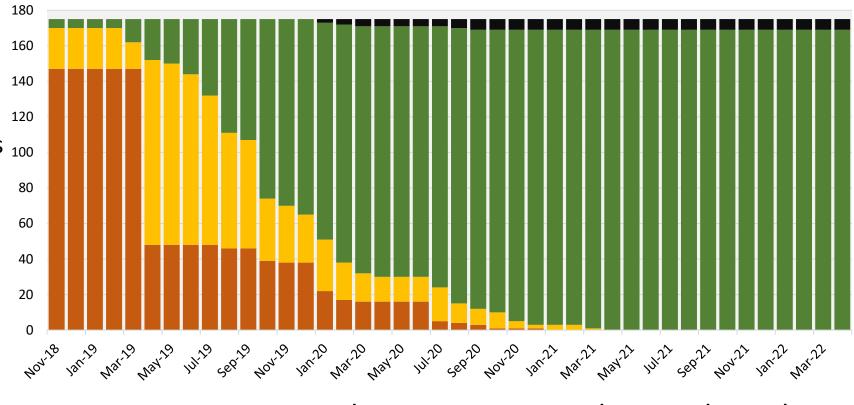


## **Network Building + Adoption**

#### **Adoption**

- Contacted every program
- **169 adopted decision aid** (were interested in and received 50 free hard copies 100 of decision aid)

#### **Adoption Over Time**



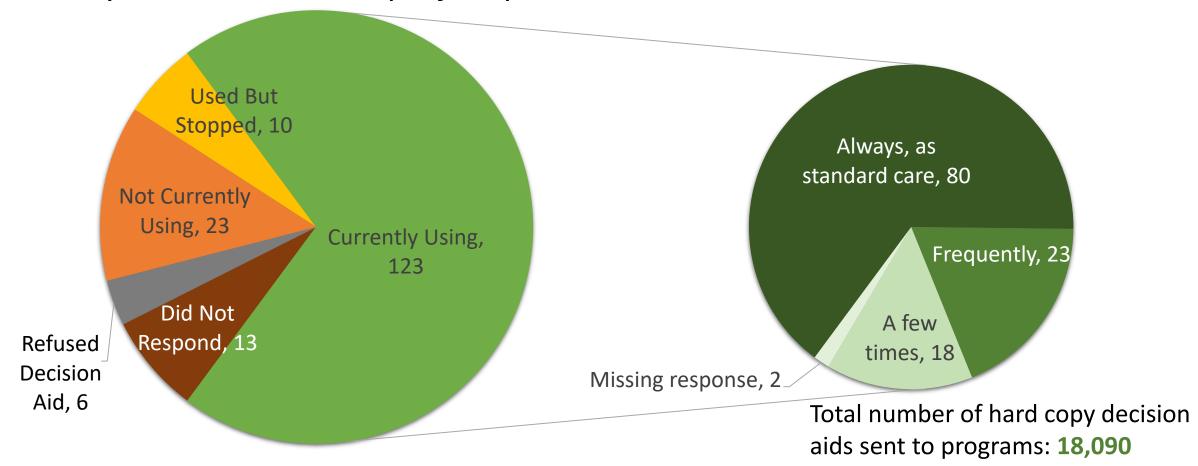
Not Yet Contacted

- Contacted, Not Adopted
- Received Decision Aid
- Refused Decision Aid



## Implementation

Reported use of decision aid by primary clinician contact at each program every 4-6 months over project period.









Home Our Program Decision Aids Contact Us



A decision aid for patients considering ICD

therapy for primary prevention.

Benefits and risks

WATCH VIDEO

DOWNLOAD BOOKLET

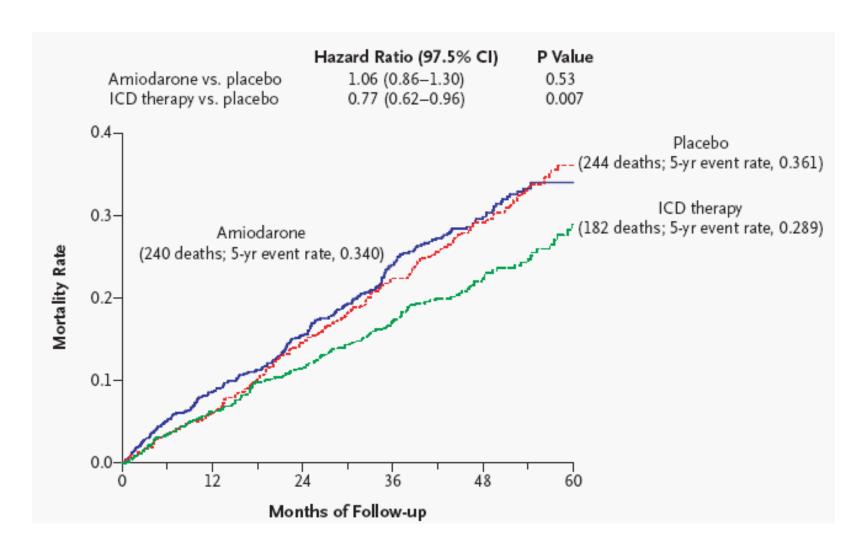
> VALUES

> NEXT STEPS

> LIFE WITH AN ICD

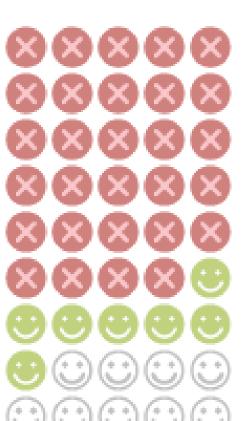
DESCARGAR FOLLETO ESPAÑOL

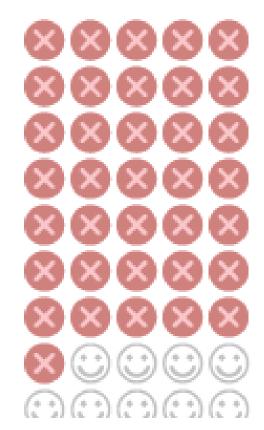
## Defibrillator Benefits: SCD-HeFT



#### Benefit: Results from a 5-year study

With an ICD 29 die, 71 live Without an ICD 36 die, 64 live





## Medicare Mandate



"For these patients identified in B4, a **formal shared decision making** encounter must occur between the patient and a physician (as defined in Section 1861(r)(1)) or qualified non-physician practitioner (meaning a physician assistant, nurse practitioner, or clinical nurse specialist as defined in §1861(aa)(5)) using an **evidence-based decision tool on ICDs prior to initial ICD implantation.** The shared decision making encounter may occur at a separate visit."





#### **DECIDE-LVAD** and **DECIDE-ICD** Trials

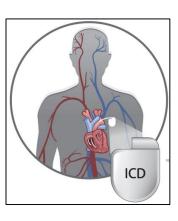
Understand the <u>effectiveness</u> and <u>implementation</u> of a shared decision support intervention for patients considering LVAD or ICD.







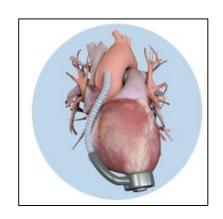
#### LVAD vs. ICD



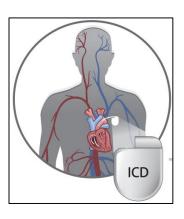
- Who will deliver the decision aid?
  - LVAD coordinator: built in role for education and consent process
- When will the decision aid be delivered?
  - Before and during designated education session with LVAD coordinator

- Who will deliver the decision aid?
  - Electrophysiologist: clinician with standard clinic time
- When will the decision aid be delivered?
  - After visit with EP as take-home resource





#### LVAD vs. ICD



#### **Advantages for LVAD:**

Clinicians saw need for SDM

 Obvious timing for when SDM should take place – initiated with an evaluation, education with LVAD coordinators

### education with EVAD coordinate

#### Challenges for LVAD:

Very sick population and urgent implants

#### **Challenges for ICD:**



 SDM not seen as universal need among clinicians (despite a mandate from CMS)



 Discussion not always triggered by specific/large event

#### Advantages for ICD:



Typically outpatient visits with mostly well population



## **Ethics questions**

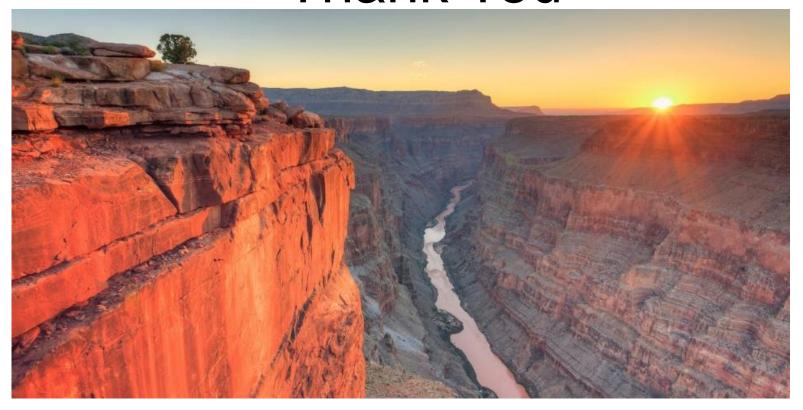
Should all decisions be shared decisions?

- Is the goal of shared decision making to change decisions?
- Should Medicare or other payers get involved in mandating shared decision making?





## Thank You



daniel.matlock@cuanschutz.edu www.patientdecisionaid.org



# When (under what circumstances) should clinicians engage in shared decision making?

#### Laura D. Scherer, PhD

Associate Professor, Division of Cardiology & VA Denver COIN

Colorado Program for Patient Centered Decisions

Adult and Child Consortium for Outcomes Research and Delivery Science





## Overview

• 3 on-the-ground examples that raise the question:

Should we be doing shared decision making here?

- 1. The SHARE Approach evaluation: Clinicians' reactions to "clinical equipoise"
- 2. The SHARE Approach evaluation: COVID-19 vaccination
- 3. Breast cancer screening for women age 40-49: USPSTF guideline vs. values





## The SHARE Approach

- A SDM clinician training curriculum, developed by AHRQ in 2014
- Teaches clinicians 5 essential elements of SDM
- Teaches a general approach to SDM:
  - When there are multiple options, we don't know what's best ("clinical equipoise")
  - When reasonable people might weigh benefits and harms differently
  - When complex problem solving is needed





## The SHARE Approach

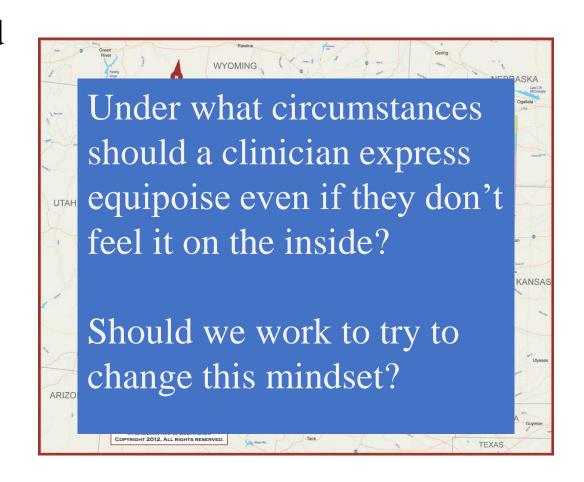
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## Insights from Implementing SHARE

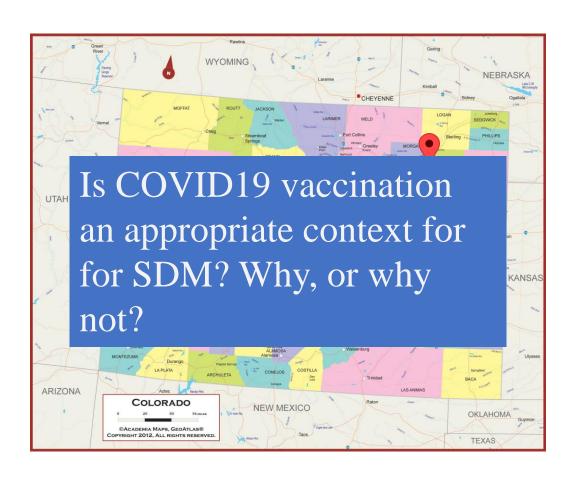
- Implemented in 12 primary care and cardiology practices
- Insight #1: Clinicians were unfamiliar with the notion of clinical equipoise
- Insight #2: "I never have equipoise. If that's when I'm supposed to do SDM, I'll never do it."





## Insights from Implementing SHARE

- We implemented SHARE during the COVID19 pandemic
- Common request from many practices: A COVID19 decision aid
- Decision aids communicate benefits and harms; result in an informed decision
- The idea: Data will convince people to get vaccinated
- SDM ≠ persuasion





## Topic pivot: Mammograms for women 40-49

- From 2009-2023: Women age 40-49 should make a decision with their doctor about when to start having mammograms
- 2023: All women should start biennial screening at 40
- 2022: USPSTF in JAMA writes that SDM is a "core value" and should happen at all levels of their recommendations



What is the ethical imperative to inform women about both benefit and harms of mammograms, given that...

- It takes time & money
- It might dissuade screening at age 40

