What is ACCORDS?

Adult and Child Center for Outcomes Research and Delivery Science

ACCORDS is a 'one-stop shop' for pragmatic research:

- A multi-disciplinary, collaborative research environment to catalyze innovative and impactful research
- Strong methodological cores and programs, led by national experts
- Consultations & team-building for grant proposals
- Mentorship, training & support for junior faculty
- Extensive educational offerings, both locally and nationally





ACCORDS Upcoming Events – mark your calendars!

| January 13, 2025 AHSB 2200/2201 | Digital Health and Applied Clinical Informatics Ethics in Bias in Artificial Intelligence Presented by Matt DeCamp, MD, PhD | |
|---|---|--|
| January 15, 2025 Virtual | Transforming and Advancing a Learning Health System: Multiple Perspectives for Mutual Gain Ken Kawamoto, MD, PhD | |
| February 2025 Day 1 (2/14): AHSB Day 2 (2/28): Zoom | *New Workshop* ACCORDS/CCTSI Pragmatic Research Planning Workshop Registration live on ACCORDS Education website! Rolling application cycle; due latest by January 10, 2025 | |
| Annual Conference June 4-6, 2025 9:00-3:30pm MT | Colorado Pragmatic Research in Health Conference Future of Pragmatic Research: Building Multidisciplinary Teams for Innovation and Impact | |





Transforming and Advancing a Learning Health System: Multiple Perspectives for Mutual Gain 2024-2025 Seminar Series



Presented by: Eddie Stenehjem, MD, MSc

Improving Infectious Diseases Care in Utah:

10 Years in a Learning Health System







Agenda

- What is Intermountain Health?
- What is a learning health system?
- 10+ years of research in a learning health system



Intermountain by the Numbers







33 HospitalsIncluding 1
Virtual Hospital



1,092,000+ SelectHealth Members



\$14.7 billion² Total Revenue



385 Clinics



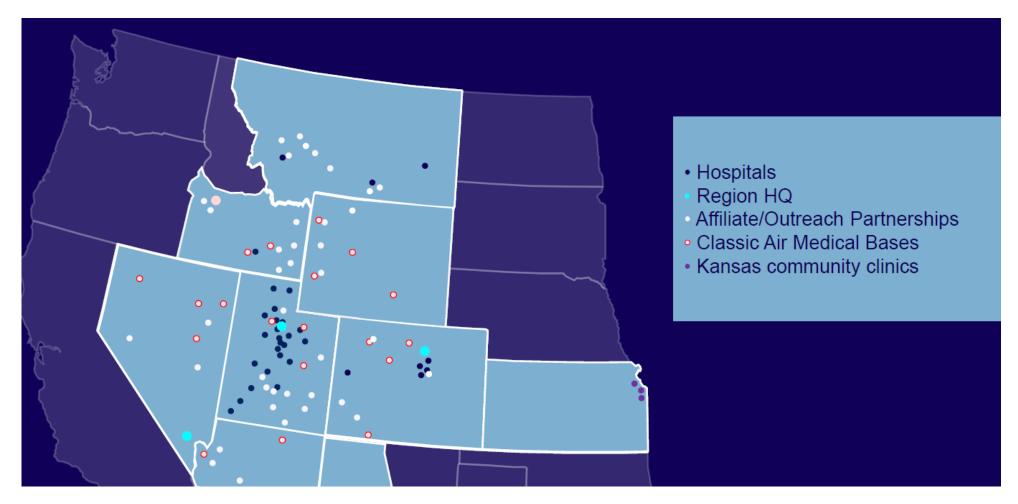
4,200 Employed Physicians & APPs



4,800 Licensed Beds



Intermountain's Current Footprint





Intermountain History



- LDS Hospital built in 1905
- 1944 first surgical and medical residencies
- 1954 first medical computer!
- 1974 Intermountain Healthcare takes over operation from LDS Church's 15 hospitals and commits to operate them as a non-profit, serving the community and patients
- "Be a model health system"



Defining a Learning Health System

A health system in which internal data and experience are systematically integrated with external evidence, and that knowledge is put into practice. As a result, patients get higher quality, safer, more efficient care, and health care delivery organizations become better places to work.

Learning Health Systems:

- Have leaders who are committed to a culture of continuous learning and improvement.
- Systematically gather and apply evidence in real-time to guide care.
- Employ IT methods to share new evidence with clinicians to improve decision-making.
- Promote the inclusion of patients as vital members of the learning team.
- Capture and analyze data and care experiences to improve care.
- Continually assess outcomes refine processes and training to create a feedback cycle for learning and improvement.

August 1, 2012

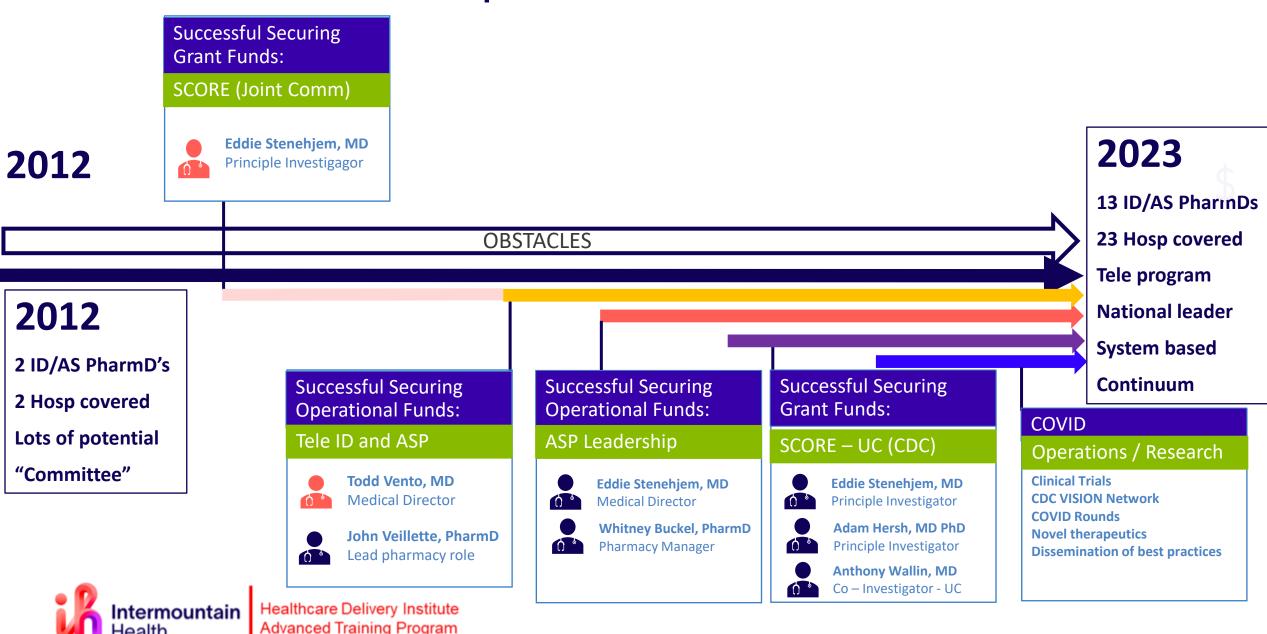
Start Antibiotic Stewardship

- Given dedicated time for stewardship (40% ish)
- Joined a very small group with incredible potential (4)
- Joined a system that valued QI/PI and research
- Had just finished my MSCR at Emory
- Relatively mentorless





Antibiotic Stewardship Timeline



How it started

- Asked to lead the system committee on stewardship
- CMS and Joint Commission talking about regs
- Realized I wasn't going to get more support anytime soon
- Needed to get a grant
- Pfizer and Joint Commission Grant to study small hospitals!



Example 1: Small Community Hospitals

15 Small Community Hospitals

- Antibiotic use unknown
- NO ID or ASP support
- <20% of US hospitals with ASP</p>
- >80% of hospitals in the US with < 200 beds

Clinical InfeClinical Infectious Diseases Advance Access published September 30, 2016



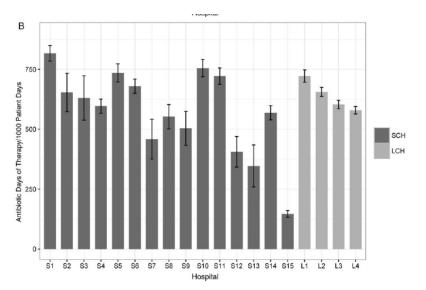




Antibiotic Use in Small Community Hospitals

Edward Stenehjem, 1,7 Adam L. Hersh, 3 Xiaoming Sheng, 4 Peter Jones, 1 Whitney R. Buckel, 2 James F. Lloyd, 6 Stephen Howe, 6 R. Scott Evans, 56 Tom Greene, 4 and Andrew T. Pavia 3

¹Division of Clinical Epidemiology and Infectious Diseases, ²Department of Pharmacy, Intermountain Medical Center, Murray, ³Division of Pediatric Infectious Diseases, ⁴Study Design and Biostatistics Center, University of Utah School of Medicine, ⁵Biomedical Informatics, University of Utah, and ⁶Medical Informatics, Intermountain Healthcare, Salt Lake City, Utah; and ⁷Division of Infectious Diseases, Stanford University School of Medicine, California





SCORE Study: Cluster RCT

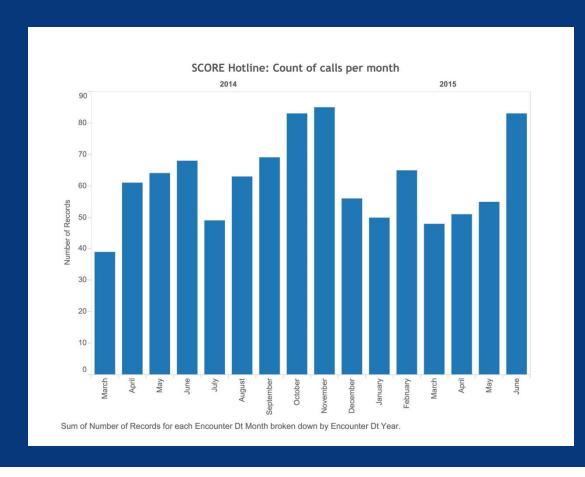
How do stewardship in small hospitals?

| | Program components | |
|-----------|--|---|
| | Common to all programs | |
| | Basic stewardship education and tools | |
| | ID hotline | |
| | Antibiotic utilization report | |
| Program 1 | Program 2 | Program 3 |
| | Advanced antibiotic stewardship education | Advanced antibiotic stewardship education |
| | Limited prospective audit and feedback | Expanded prospective audit and feedback |
| | Local antibiotic restriction | ID-controlled antibiotic restrictions ID review of designated cultures |



SCORE Hotline Results

1,006 calls to the adult ID clinician



Endocarditis Confirmed CNS infection

Carbapenem-resistant organisms

✓ Call Infectious Diseases for any of the following infections:

Patients requiring home IV antibiotics
S. aureus bacteremia
Candida bloodstream infections

- HSV infections in children <60 days old
- Bone and joint infections in children

Type of Call

New: 77%

Follow-up: 23%

Time per call

< 1 minute: 1.6%

1 – 5 minutes: 47.4%

5-15 minutes: 48%

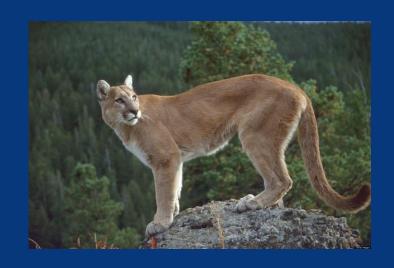
>15 min: 2.6%





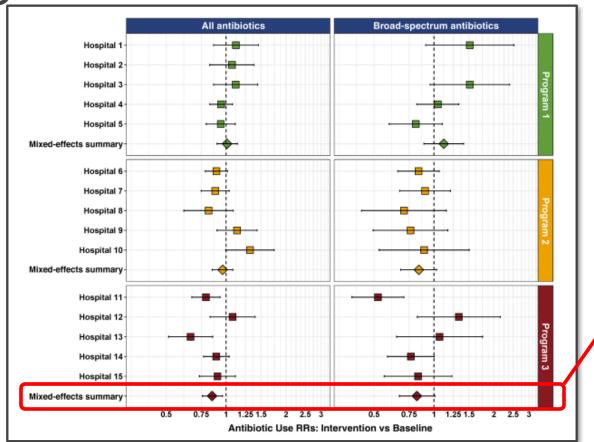
SCORE Highlights

- The self referral
- "Can I send you a picture?"
 - Worms in stool/skin
 - I/(my patient) has this rash
- "I have a Mormon missionary here from..."
- "90 y/o with pseudomonas PJI and…."
- "I can't pronounce this organism..."



SCORE Study: Cluster RCT

Results - ITS



Now what? We can't take this program away!



Edward Stenehjem, Adam L Hersh, Whitney R Buckel, Peter Jones, Xiaoming Sheng, R Scott Evans, John P Burke, Bert K Lopansri, Rajendu Srivastava, Tom Greene, Andrew T Pavia, Impact of Implementing Antibiotic Stewardship Programs in 15 Small Hospitals: A Cluster-Randomized Intervention, *Clinical Infectious Diseases*, Volume 67, Issue 4, 15 August 2018, Pages 525–532, https://doi.org/10.1093/cid/ciy155

How sustain these gains?

Intermountain Tele – ID and Stewardship



Operationalize!

Open Forum Infectious Diseases

MAJOR ARTICLE

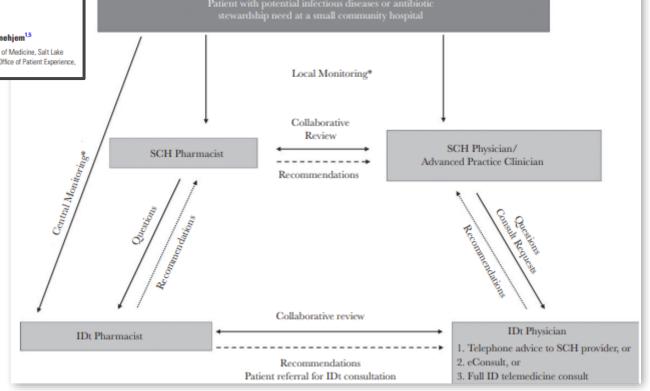


Implementation of an Infectious Diseases Telehealth Consultation and Antibiotic Stewardship Program for 16 Small Community Hospitals

Todd J. Vento, 1,2,3,8,9 John J. Veillette, 3,4,8 Stephanie S. Gelman, 1,2,3 Angie Adams, 1 Peter Jones, 1 Katherine Repko, 3 and Edward A. Stenehjem 1,5

Division of Infectious Diseases and Clinical Epidemiology, Intermountain Medical Center, Murray, Utah, USA. ²Division of Infectious Diseases, University of Utah School of Medicine, Salt Lake City, Utah, USA, ³Intermountain Healthcare TeleHealth Services, Murray, Utah, USA, ⁴Department of Pharmacy, Intermountain Medical Center, Murray, Utah, USA, and ⁵Office of Patient Experience, Intermountain Healthcare, Salt Lake City, Utah, USA

- Now with an innovative staffing model
- Over 5 non-Intermountain hospitals
- Used as a model for other tele enabled specialties
- National model for tele ID





2024: Research and Innovation

Open Forum Infectious Diseases









A Fully Integrated Infectious Diseases and Antimicrobial Stewardship Telehealth Service Improves Staphylococcus aureus Bacteremia Bundle Adherence and Outcomes in 16 Small Community Hospitals

John J. Veillette, 12.0 Stephanie S. May, 1.2 Alithea D. Gabrellas, 3 Stephanie S. Gelman, 1.4 Jordan Albritton, 55 Michael D. Lyons, 5 Edward A. Stenehjem, 4.1 Brandon J. Webb, 47.0 Joseph D. Dalto, 5 S. Kyle Throneberry, 1.4 Valoree Stanfield, 4 Nancy A. Grisel, 4 and Todd J. Vento 1.4

Infectious Diseases TeleHealth Service, Intermountain Medical Center, Murray, Utah, USA, 2 Department of Pharmacy, Intermountain Medical Center, Murray, Utah, USA, 3 Division of Infectious Diseases, University of Utah, Salt Lake City, Utah, USA, 4Division of Clinical Epidemiology and Infectious Diseases, Intermountain Medical Center, Murray, Utah, USA, 5TeleHealth Services, Intermountain Healthcare, Midvale, Utah, USA, 6RTI International, Durham, North Carolina, USA, and 7 Division of Infectious Diseases and Geographic Medicine, Stanford University School of Medicine, Stanford, California, USA

BRIEF REPORT

Hospital Medicine

Effect of tele-COVID rounds and a tele-stewardship intervention on antibiotic use in COVID-19 patients admitted to 17 small community hospitals

Stephanie Shealy May PharmD, BCIDP^{1,2} o 🤟 | John J. Veillette PharmD, BCIDP^{1,2} Brandon J. Webb MD¹ | Edward A. Stenehjem MD, MsC³ Steven K. Throneberry MD^{1,3} | Stephanie Gelman MD^{1,3} | Michael Pirozzi MD⁴ Todd J. Vento MD. MPH^{1,3}



An Implementation Roadmap for Establishing Remote Infectious Disease Specialist Support for Consultation and Antibiotic Stewardship in Resource-Limited Settings

Daniel J. Livorsi, ^{1,2} Rima Abdel-Massih, ^{3,4} Christopher J. Crnich, ^{5,6} Elizabeth S. Dodds-Ashley, ⁷ Charlesnika T. Evans, ^{8,9} Cassie Cunningham Goedken, ¹ Kelly L. Echevarria, ¹⁰ Allison A. Kelly, ^{10,11,12} S. Shaefer Spires, ⁷ John J. Veillette, ^{13,14} Todd J. Vento, ^{13,15,16} and Robin L. P. Jump ^{17,18}

1VA Office of Rural Health, Veterans Rural Health Resource Center-lowa City (VRHRC-IC), Iowa City Veterans Affairs Health Care System, Iowa City, Iowa, USA, 2Division of Infectious Diseases, University of Iowa Carver College of Medicine, Iowa City, Iowa, USA, 3Division of Infectious Diseases, Department of Medicine, University of Pittsburgh Medical Center, Pittsburgh, Pennsylvania, USA. Infectious Disease Connect. Inc. Pittsburgh, Pennsylvania, USA. Division of Infectious Diseases, Department of Medicine, University of Wisconsin School of Medicine and Public Health. Madison, Wisconsin, USA, 6William S, Middleton VA Hospital, Madison, Wisconsin, USA, 7Duke Center for Antimicrobial Stewardship and Infection Prevention, Durham, North Carolina, USA, 8Center of Innovation for Complex Chronic Healthcare (CINCCH), Edward Hines Jr. VA Medical Center, Hines, Illinois, USA. Preventive Medicine and Center for Health Services and Outcomes Research Northwestern University, Chicago, Illinois, USA, 10 Department of Veterans Affairs, Antimicrobial Stewardship Task Force, Washington, DC, USA, 11 Cincinnati Veterans Affairs Medical Center, Cincinnati, Ohio, USA, 12 University of Cincinnati College of Medicine, Cincinnati, Ohio, USA, 13 Intermountain Healthcare TeleHealth Services, Murray, Utah, USA, 14 Department of Pharmacy, Intermountain Medical Center, Murray, Utah, USA, 15 Division of Infectious Diseases and Clinical Epidemiology, Intermountain Medical Center, Murray, Utah, USA, 16 Division of Infectious Diseases, University of Utah School of Medicine, Salt Lake City, Utah, USA, 17 Geriatric Research Education and Clinical Center (GRECC) at the VA Pittsburgh Healthcare System, Pittsburgh, Pennsylvania, USA, and 18 Division of Geriatric Medicine, Department of Medicine, School of Medicine, University of Pittsburgh, Pittsburgh, Pennsylvania, USA

Outcomes of patients with bacteriuria/pyuria of clinically undetermined significance (BPCUS) treated with antibiotics in 23 community hospital emergency departments

John J. Veillette PharmD^{1,2} O, C. Dustin Waters PharmD³, Jared Olson PharmD^{4,5}, George Vargyas MD⁶, Valoree Stanfield MS⁵ | C. Dustin Waters PharmD, BCIDP⁶ | Nancy A. Grisel MPA Emily M. Ingalls PharmD² 0, Mary A. Hutton PharmD⁷ 0, Nick Tinker PharmD², Stephanie S. May PharmD^{1,2} 0, Rachel A. Foster PharmD MPH2, Jena Stallsmith PharmD MPA4,5 and Todd J. Vento MD MPH1,8 (1)

> Infectious Diseases Telehealth Service, Intermountain Healthcare, Murray, UT, USA, Department of Pharmacy, Intermountain Medical Center, Murray, UT, USA, 3Department of Pharmacy, McKay-Dee Hospital, Ogden, UT, USA, 4Department of Pharmacy, Primary Children's Hospital, Salt Lake City, UT, USA, 5Division of Infectious Diseases, Department of Pediatrics, University of Utah, Salt Lake City, UT, USA, 6Utah Emergency Physicians, Intermountain Medical Center Emergency Department, Murray, UT, USA, 7Department of Pharmacy, Utah Valley Medical Center, Provo, UT, USA and 8Division of Clinical Epidemiology and Infectious Diseases, Intermountain Medical Center, Murray, UT, USA

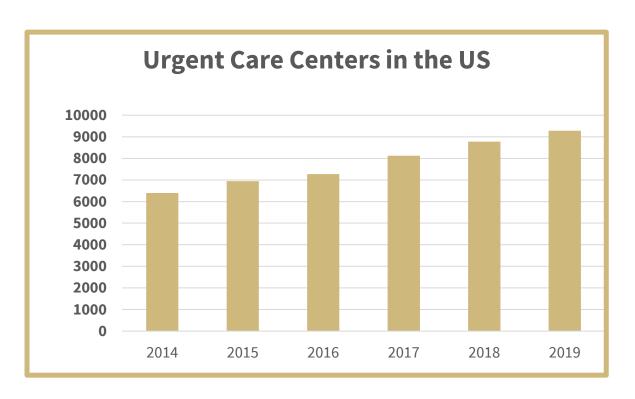
Antibiotic Stewardship Timeline

Advanced Training Program

Story telling / growth: Pharmacy support MD support 2023 Analytic support 2012 Across the state 13 ID/AS PharmDs **OBSTACLES** 23 Hosp covered Tele program 2012 National leader **SCORE System based** Grant 2 ID/AS PharmD's Continuum **Successful Securing** CDC Contract / Grant **Successful Securing** 2 Hosp covered Operational Funds: **Operational Funds:** for Urgent Care: **COVID** Lots of potential Tele ID and ASP System ASP Leadership SCORE - UC Operations / Research "Committee" **Todd Vento, MD Clinical Trials** Eddie Stenehjem, MD Eddie Stenehjem, MD **VISION Network Medical Director Medical Director Principle Investigator COVID Rounds** Whitney Buckel, PharmD Adam Hersh, MD PhD **Novel therapeutics** John Veillette. PharmD **Principle Investigator Pharmacy Manager Dissemination of best practices** Lead pharmacy role **Anthony Wallin, MD** Co – Investigator - U Healthcare Delivery Institute Intermountain

Urgent Care Stewardship

Urgent Care is one of the fastest growing site of outpatient care delivery



Visits to UC settings are more likely to result in an inappropriate antibiotic prescription than any other outpatient setting

Stewardship strategies targeting UC are needed

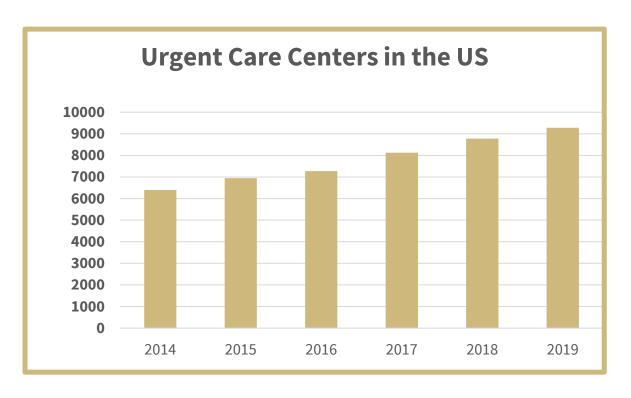
*Currently, 11,150 Urgent Care Centers, 7% growth annually

Palms, et al. JAMA Intern Med. 2018 Sep 1; 178(9)



Urgent Care Stewardship

Urgent Care is one of the fastest growing site of outpatient care delivery



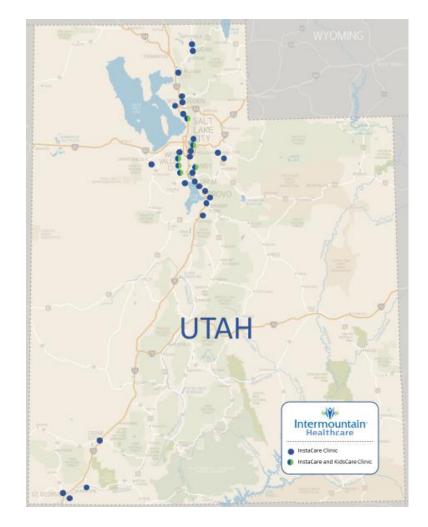


*Currently, 11,150 Urgent Care Centers, 7% growth annually



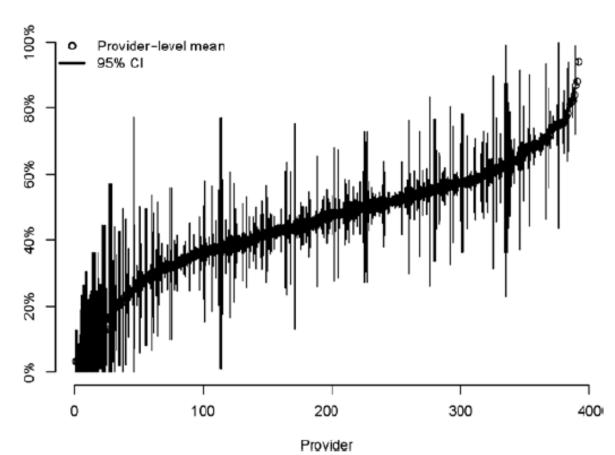
Intermountain Urgent Care Network

- 39 urgent care clinics
- 90% of Utah residents live within 10 mins of an Urgent Care Clinic
- No formal antibiotic stewardship structure
- >50% of outpatient antibiotics in Intermountain Health originate in Urgent Care



Is there a need?

Respiratory Antibiotic Prescribing Rates



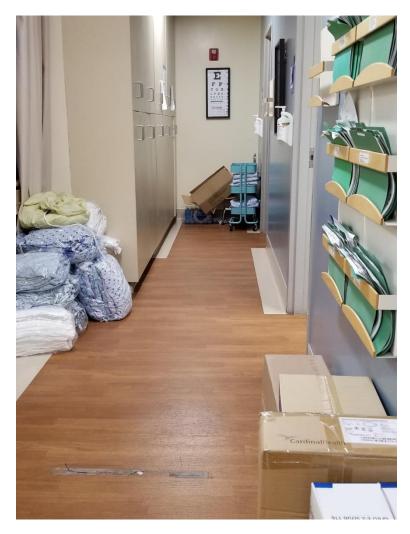


"Look and See" Phase



Clinic Flow Mapping Professional Conversations Strategies









Education: Clinicians and Patients



Electronic
Health Record
Tools



Provider
Benchmarking
Dashboard



Media















Education: Clinicians and Patients Electronic
Health Record
Tools

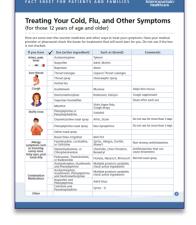
Provider Benchmarking Dashboard

Media



- Clinical guidelines: sinusitis, otitis media, pharyngitis
- Monthly talks by ID experts
- Patient education / symptomatic therapies









Education: Clinicians and Patients



Electronic
Health Record
Tools



- Templated notes
- Azithromycin alert
- Delayed prescriptions

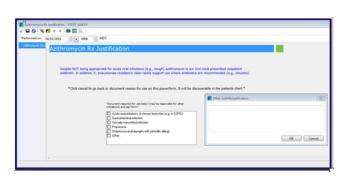


Provider
Benchmarking
Dashboard



Media















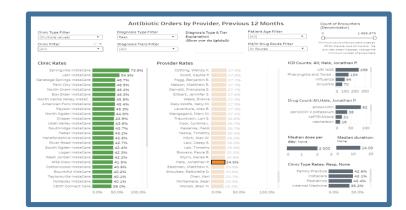


Education: Clinicians and Patients Electronic
Health Record
Tools

Provider Benchmarking Dashboard Media



- Transparent, real-time prescribing data
- Clinician, clinic, system level data
- Focused on respiratory prescribing







Education: Clinicians and Patients



Electronic
Health Record
Tools



Provider
Benchmarking
Dashboard



Media













Education:
Clinicians and
Patients



Electronic
Health Record
Tools



Provider
Benchmarking
Dashboard



Media





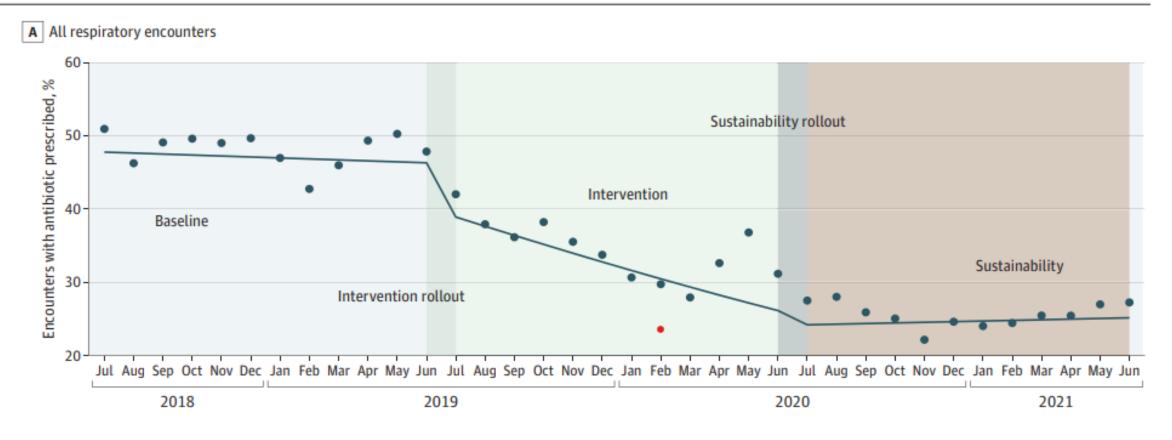
- Aligning incentives
- Quality measures
- Comp reform



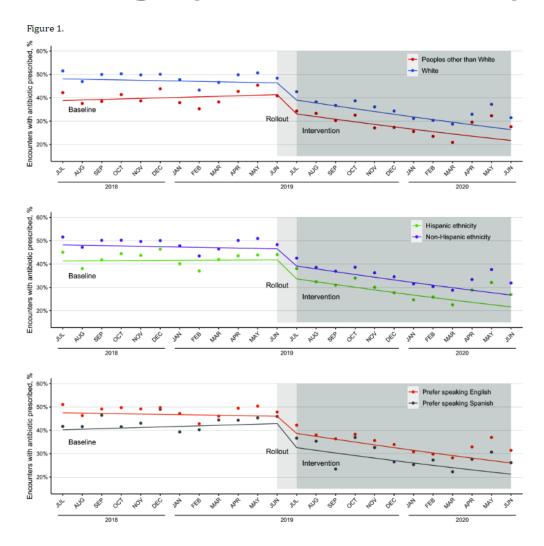
Monthly Percentage of Respiratory Visits with an Antibiotic Prescribed

ALL clinics improved 95% of clinicians improved

Figure. Fitted Interrupted Time Series Models for Baseline, Intervention, and Sustainability Periods

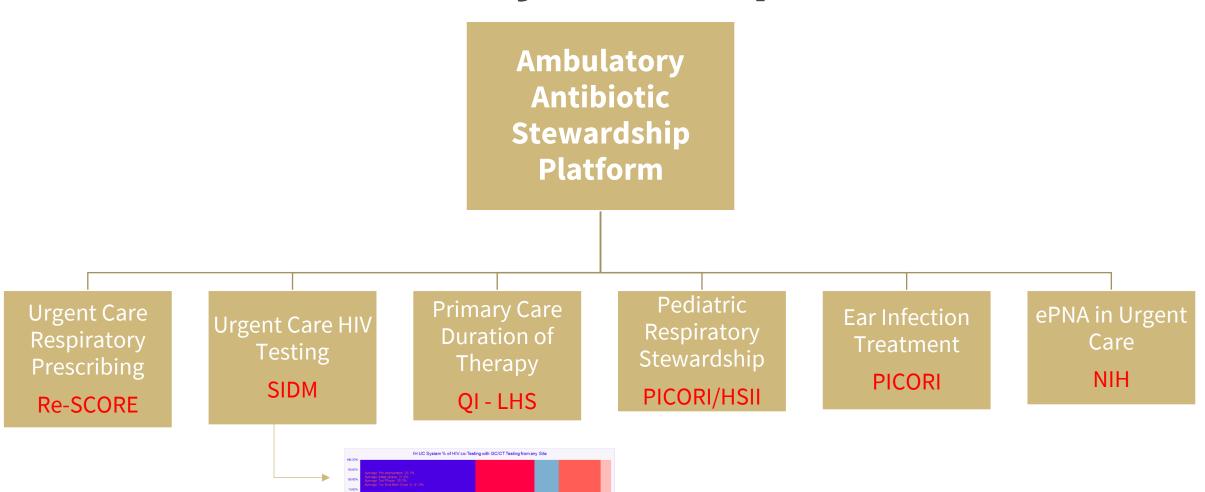


Antibiotic Prescribing by Race, Ethnicity and Language





Platform to study and improve care



School of Medicine

Antibiotic Stewardship Timeline

Advanced Training Program

Story telling / growth: Pharmacy support MD support 2023 Analytic support 2012 Across the state 13 ID/AS PharmDs **OBSTACLES** 23 Hosp covered Tele program 2012 National leader **SCORE System based** Grant 2 ID/AS PharmD's Continuum **Successful Securing** CDC Contract / Grant **Successful Securing** 2 Hosp covered Operational Funds: **Operational Funds:** for Urgent Care: **COVID** Lots of potential Tele ID and ASP System ASP Leadership SCORE - UC Operations / Research "Committee" **Todd Vento, MD Clinical Trials** Eddie Stenehjem, MD Eddie Stenehjem, MD **VISION Network Medical Director Medical Director Principle Investigator COVID Rounds** Whitney Buckel, PharmD Adam Hersh, MD PhD **Novel therapeutics** John Veillette. PharmD **Principle Investigator Pharmacy Manager Dissemination of best practices** Lead pharmacy role **Anthony Wallin, MD** Co – Investigator - U Healthcare Delivery Institute Intermountain

Lastly, COVID Work

The NEW ENGLAND JOURNAL of MEDICINE

Effectiveness of Covid-19 Vaccines in Ambulatory and Inpatient Care Settings

M.G. Thompson, E. Stenehjem, S. Grannis, S.W. Ball, A.L. Naleway, T.C. Ong, M.B. DeSilva, K. Natarajan, C.H. Bozio, N. Lewis, K. Dascomb, B.E. Dixon, R.J. Birch, S.A. Irving, S. Rao, E. Kharbanda, J. Han, S. Reynolds, K. Goddard, N. Grisel, W.F. Fadel, M.E. Levy, J. Ferdinands, B. Fireman, J. Arndorfer, N.R. Valvi, E.A. Rowley, . Patel, O. Zerbo, E.P. Griggs, R.M. Porter, M. Demarco, L. Blanton, A. Steffens, Y. Zhuang, N. Olson, M. Barron, P. Shifflett, S.J. Schrag, J.R. Verani, A. Fry, M. Gaglani, E. Azziz-Baumgartner, and N.P. Klein

Simple scoring tool to estimate risk of hospitalization and mortality in ambulatory and emergency department patients with COVID-19

Brandon J. Webb^{1,2}*, Nicholas M. Levin 3, Nancy Grisel⁴, Samuel M. Brown⁵, Ithan D. Peltan⁵, Emily S. Spivak⁶, Mark Shah⁷, Eddie Stenehjem^{1,2,8}, Joseph Bledsoe^{7,9}

1 Division of Infectious Diseases and Clinical Epidemiology, Intermountain Healthcare, Salt Lake City, UT, United States of America, 2 Division of Infectious Diseases and Geographic Medicine, Stanford Medicine, Palo Alto, CA, United States of America, 3 Division of Emergency Medicine, University of Utah School of Medicine, Salt Lake City, UT, United States of America, 4 Intermountain Healthcare, Enterprise Analytics, Salt Lake City, UT, United States of America, 5 Division of Pulmonary and Critical Care Medicine, Intermountain Medical Center and University of Utah, Salt Lake City, UT, United States of America, 6 Division

iseases, University of Utah School of Medicine, Salt Lake City, UT, United States of America, in Healthcare, Department of Emergency Medicine, Salt Lake City, UT, United States of ermountain Healthcare, Office of Patient Experience, Salt Lake City, UT, United States of anford Medicine, Department of Emergency Medicine, Palo Alto, CA, United States of America

sm. Hospital Medicine

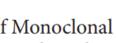
Effect of tele-COVID rounds and a tele-stewardship intervention on antibiotic use in COVID-19 patients admitted to 17 small community hospitals

Stephanie Shealy May PharmD, BCIDP^{1,2} 5 John J. Veillette PharmD, BCIDP^{1,2} Brandon J. Webb MD¹ Edward A. Stenehjem MD, MsC³ Steven K. Throneberry MD^{1,3} | Stephanie Gelman MD^{1,3} | Michael Pirozzi MD⁴ Valoree Stanfield MS⁵ | C. Dustin Waters PharmD, BCIDP⁶ | Nancy A. Grisel MPA⁵ Todd J. Vento MD. MPH^{1,3}

Open Forum Infectious Diseases







Real-world Effectiveness and Tolerability of Monoclonal Antibody Therapy for Ambulatory Patients With Early COVID-19

Brandon J. Webb, 12.0 Whitney Buckel, 3 Todd Vento, 1 Allison M. Butler, 4 Nancy Grisel, 4 Samuel M. Brown, 5 Ithan D. Peltan, 5 Emily S. Spivak, 6 Mark Shah, 7 Theadora Sakata, Anthony Wallin, Eddie Stenehjem, 1,2,9 Greg Poulsen, 10 and Joseph Bledsoe 7,11

Division of Infectious Diseases and Clinical Epidemiology, Intermountain Healthcare, Salt Lake City, Utah, USA, Division of Infectious Diseases and Geographic Medicine, Stanford Medicine, Palo Alto, California, USA, 3Pharmacy Services, Intermountain Healthcare, Salt Lake City, Utah, USA, 4Enterprise Analytics, Intermountain Healthcare, Salt Lake City, Utah, USA, 5Division of Pulmonary and Critical Care Medicine. Intermountain Medical Center and University of Utah, Salt Lake City, Utah, USA, Division of Infectious Diseases, University of Utah School of Medicine, Salt Lake City, Utah, USA, Department of Emergency Medicine, Intermountain Healthcare, Salt Lake City, Utah, USA, Utah, Utah, USA, Utah, USA, Utah, Utah, USA, Utah, Utah, USA, Utah, of Patient Experience, Intermountain Healthcare, Salt Lake City, Utah, USA, 10 Executive Leadership Team, Intermountain Healthcare, Salt Lake City, Utah, USA, and 11 Department of Emergency Medicine, Stanford Medicine, Palo Alto, California, USA



To be clear....l don't consider myself:

- Health Services Researcher
- Healthcare Delivery System Researcher
- Care Delivery Science Researcher
- Implementation Science Researcher
- Dissemination Science Researcher
- Quality Improvement



My approach to research in a LHS

- 1. Identify an area that needs evaluation / exploration / intervention that is within scope of your leadership role, and you are uniquely poised to address
- 2. Obtain external funding for the work (resources, prioritization, data)
- 3. Implement the program and study the impact
- 4. When grant runs out, convince leadership to operationalize and sustain the program (have this conversation early and often)
- 5. Use the research to develop a framework/infrastructure for continued work
- 6. Repeat



Concluding thoughts

- Integrating research into clinical operations and a health system can be very impactful
- 2. Develop a niche forge your own path
- 3. Skills you will need:
 - » Leadership skills are required
 - » A background in implementation science and statistics is helpful
 - » Clinical expertise
 - » A willingness to show up and get your hands dirty
 - » Develop a team! You'll need help

Thank you!
Eddie Stenehjem, MD MSc
Eddie.Stenehjem@cuanschutz.edu