

LAUREN HARPER PALMISANO

Denver, CO lauren.palmisano@uchealth.org 312-405-3888

Education

University of Illinois at Chicago, Chicago, IL
Doctor of Physical Therapy, May 2007

Hamilton College, Clinton, NY
Bachelor of Arts

Work Experience

Rehab Services Lead, Cardiopulmonary/Orthopedic/ED team, UCHHealth; Aurora, CO - Oct 2022 - present
Continued liaisonship between senior leadership and staff with new focus on a smaller but interdisciplinary team. Leadership highlights include:

- Interdisciplinary approach that integrates the workflow of Occupational and Physical Therapists together in this group to build and support a team that is effective and efficient, communicates well, and has the agility to manage an ever changing patient caseload
- Autonomous decision making during morning operations that include managing last minute staffing changes, assigning equitable patient caseloads to staff, and closing communication loops to ensure all requests and asks are addressed in a timely manner
- Monitoring daily operations, ensuring compliance with departmental procedures, pathways and protocols, fielding queries from staff and providers, and providing feedback in a constructive and timely manner
- Providing regular chart audits and filing biannual feedback forms to support supervisory staff reviews.
- Onboarding new staff and assisting with orientation schedule building and roll out
- DoWG - Documentation Working Group: interdisciplinary team focused on analyzing and streamlining documentation related issues in order to support staff efficiency and improve clarity

Rehab Lead Physical Therapy Team, UCHHealth; Aurora, CO - 2021-2022

Served as liaison between leadership and staff and as ambassador for Rehab Therapy to patients, families, and other members of the care team. Delegated administrative duties included:

- Manage high volume daily direct communication from hospital providers and staff
- Serve as point person for staff as needed for patient care questions and daily operations
- Manage scheduling operations including daily staffing changes and PTO requests
- Assist with new hire screening, interviewing, and onboarding
- Assist with preparation and administration of staff annual reviews
- ICU training facilitation for both trainers and trainees that utilized subject matter expertise from our SCCE team and included regular in person check ins to ensure successful completion

Relief PT Team Lead, UCHHealth; 2018-2021

Served as back up Lead for PT team for all daily duties and communication management as needed

Senior Physical Therapist, UCHHealth; May 2014 - 2018

Clinical Instructor

PRN Physical Therapist, Advocate Health Care, Chicago, IL; 2007 - 2014

Acute Care and Acute Rehabilitation Team

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Advocate Lutheran General Hospital
Advocate Illinois Masonic Medical Center

PRN Physical Therapist, NorthShore University HealthSystem, Evanston, IL; 2008 – 2014

Acute Care and Acute Rehabilitation Team

Wound care and Edema Care Team

Professional Growth/Specializations

- ABPTS Cardiovascular and Pulmonary Specialist, CCS: June 2017
- Qualified Bilingual Provider in Spanish: September 2017 - present
- Moral Resilience Ambassador: 2021-present
- IHQSE Improvement Academy: Summer 2022
Skills development for quality improvement, initiative planning, change management, and team coaching
- Facilitative Leadership course: January 2023
Advanced leadership course for results oriented planning, leading sustainable change, coaching for relationship building, managing challenging conversations, and providing feedback
- Clinical Ethics Ambassador: 2025-present

Professional Presentations

- Presenter at CSM 2018: “PT in the ICU: Moving Beyond Early Mobilization to Encompass a Broader Scope”
- CareSIG 2019: “Physical Therapy Practice and Mechanical Ventilation: so adVENTageous!”
- APTA Rocky Mountain Annual Conference and PT Expo 2019: “Overcoming Barriers to Delivering Physical Therapy in the Intensive Care Unit”
- Rehab Symposium 2022 poster “Building Moral Resilience: Inpatient Rehabilitation Services Program Seeks to Identify and Decrease Moral Distress through Focus on Building Moral Resilience”