## Integrated Clinical Education – Planned Learning Experience (PLEX)

Plex #: 53 Plex Title: Using specific tools of			motivational interviewing to understand a patient's story				Date created: 10/1/2015	
ICE Week/Number		Continuum of Care	Patie	ent Management Component	Curricular Thread			
☐ ICE I- Week I		IP Acute/ICU	<b>V</b>	Exam/Eval				
☐ ICE I- Week 2		IP Rehab		Dx/Prognosis		Quality Improvement and Safety	7	Patient Centered Care
☑ ICE II		Outpatient		Plan of Care				Movement for Participation
		School		Intervention	V	Teamwork and Collaboration		Clinical Reasoning and Evidence Based Practice
	V	Not Setting Specific		Outcomes				

## **Brief Description of the Planned Learning Experience:**

Students will use concepts related to motivational interviewing to elicit a dialogue with a patient, creating opportunities for the patient to tell their story, goals, etc.

Objectives	Description of Actual Learning Experience	Anticipated time to complete	Recommended Preparation or Readings
Students will practice the process of motivational interviewing using specific tools, namely, OARS (open ended, affirmations, reflections, summaries) during a patient interview.     Students will recognize the value of engaging patients in a dialogue related to the patient's perception of their problem, condition, etc.     Students will examine how understanding the patient's story impacts the patient's sense of feeling valued, their motivation, and the eventual creation of a negotiated plan of care.     Students will engage in peer feedback using professional language, constructive feedback, etc.	1. One (or two) students will take the lead in interviewing a patient. 2. The lead student(s) will use the tools of MI (OARS) with the patient to initate a dialogue, finding opportunities to ask open questions and avoid giving only the practitioner perspective. 3. The other team members will observe the interview, and specifically identify use of open ended questions, affirmations, reflections, and/or summaries by the leads. 4. Following the session, students will discuss as a full team how the patient responded to the questions. The observers will provide feedback on the strategies the lead students used to open a dialogue with the patient. The team will discuss the implications of the interview on POC, motivation, etc.	part of a whole patient encounter/session)  2. Team discussion - 15 minutes  Total time: 30 minutes	Material from Psych-Soc Aspects of Care (OARS); Examples of OARS:  O: Tell me more about What happens when you What concerns you about  A: Thank you for coming today You seem like you are ready to get started you seem confident in  R: statements that mirror, repeat, rephrase, paraphrase; Choose relevant things to repeat.  S: long reflections on what you have heard; "Let me see if I understand everything you've been saying"

