

# THE HIDDEN CAREGIVERS OF DEMENTIA: IDENTIFYING & ASSISTING

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# GOALS AND OBJECTIVES

- Identifying the caregiver and personal biases
- Caregiver centric care
- DICE
- Soliciting and addressing caregiver concerns
- Healthcare provider concerns
- Interventions for caregivers





A



B



C



# IDENTIFYING A CAREGIVER AND PERSONAL BIASES

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Wheelchair  
vs. able  
body



Talking vs.  
non-  
expressive



Amnestic vs  
dysexecutive



Young vs. old

Galli, G., Lenggenhager, B., Scivoletto, G., Molinari, M., & Pazzaglia, M. (2015).



# DO YOU VIEW YOURSELF AS A CAREGIVER?

- Caregivers have their own cognitive biases (O'rourke, et al. 1996)
  - Enhance the value of marriage as it becomes threatened by disease (dementia)
  - Older women show this bias
  - Caregivers who show more socially desirable responses to marriage questionnaires report less burden.
- Zarit Burden Inventory - 22 item self report (Zarit, Orr, & Zarit, 1985),
  - 1. Role strain
  - 2. Guilt
- Assess caregiver expectations of self
  - "It's my duty"
  - "I've always been a caregiver" – long list of tragic family caregiving
  - "We care for family no matter what"

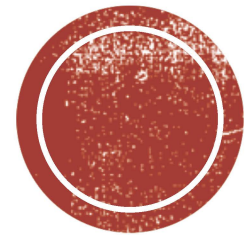


**IDENTIFY  
CAREGIVER  
NEEDS AND  
ABILITIES —  
WHERE ARE  
THEY IN THE  
DISEASE?**

**A**



**B**





# The **DICE** Approach



**Describe**

**Investigate**

**Create**

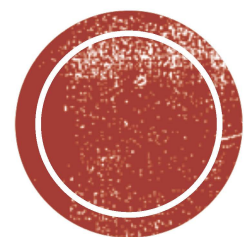
**Evaluate**

Kales  
et al,  
JAGS,  
2014

- Caregiver **describes** problematic behavior
  - Context (who, what, when and where)
  - Social and physical environment
  - Patient perspective
  - Degree of distress to patient and caregiver
- Provider **investigates** possible causes of problem behavior
  - Patient
    - Medication side effects
    - Pain
    - Functional limitations
    - Medical conditions
    - Psychiatric comorbidity
    - Severity of cognitive impairment, executive dysfunction
    - Poor sleep hygiene
    - Sensory changes
    - Fear, sense of loss of control, boredom
  - Caregiver effects/expectations
  - Social and physical environment
  - Cultural factors
- Provider, caregiver and team **collaborate to create** and implement treatment plan
  - Respond to physical problems
  - Strategize behavioral interventions
    - Providing caregiver education and support
    - Enhancing communication with the patient
    - Creating meaningful activities for the patient
    - Simplifying tasks
    - Ensuring the environment is safe
    - Increasing or decreasing stimulation in the environment
- Provider **evaluates** whether “CREATE” interventions have been implemented by caregiver and are safe and effective

Consideration of Psychotropic Use (Acuity/Safety)





**1. WHAT ARE YOUR THREE  
BIGGEST STRUGGLES AS A  
CAREGIVER TO MR. SMITH?**



# CAREGIVER CENTERED CARE

- The mismatch of the provider's primary concern (safety-related) with the caregiver's biggest concern (acute problem of the day)
- "Will you just tell him he has dementia, he doesn't believe me"
- "He won't stop talking about the past and repeats the same question over and over"
- "He keeps lying to me, saying he doesn't remember cutting down the bushes ... should I take pictures?"

VS

- Driving; Weapons; Home Safety; Wandering; Medication Management







## 2. LISTEN AND VALIDATE

- Using motivational interviewing
  - Pick the flower in the weeds
- Regardless of risk and public safety concerns
- Find something they are doing well
- Let them talk

Because....

- This opens the door to help them
- Without a relationship, education is less effective
- Think about your experience at a service provider (car being fixed)





# 3. RE-LEARNING COMMUNICATION

- Validate how difficult it is to change communication
- Decrease reasoning
  - They are not in denial, lack of insight is part of the disease
- Therapeutic lying
  - “He says things that are just wrong and is sad when I correct him”
  - “I guess someone broke the computer”
- Join their reality - “You go the AZ group?”
- Repeated Question:
  - Simplify answer
  - Structure (calendar, clocks, routine)
  - BREAKS! ADHC, family visiting



# 3. RE-LEARNING COMMUNICATION

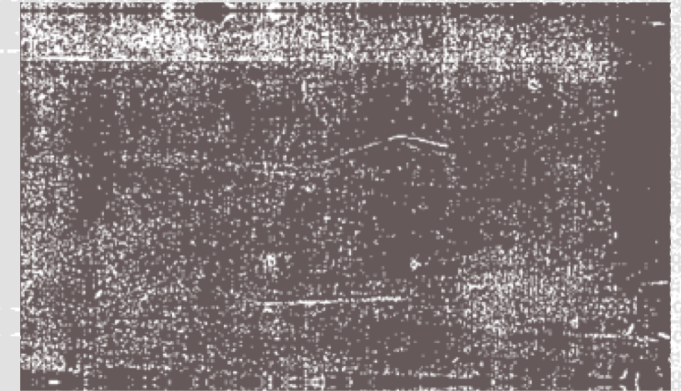
Example: Need to leave for appointment, spend 15 minutes picking out clothes

- Allow extra time and be intentional about timing of outings
- Slow down (speed of talking and approaching) to match slowed processing speed
- One direction at a time
- Respond to the emotion not the verbal content (“Well why don’t you just throw me in a nursing home”)
- Non-verbal language matters – attempt to not show negative emotions, respond calmly
- May forget the argument, but the emotion will stay
- This is tough: tired, sick, patience has been tested, running late



# 4. PUBLIC SAFETY AND PERSONAL SAFETY

- Driving
- Weapons
- Hallucinations



Medieval Rapiers and Swords



Medieval Axes



Medieval Swords



Samurai Armor



Medieval Suit of Armor



Helmets



Assault Rifles:



Pistols



Cross Bows



# DELIVERY OF INFORMATION TO CAREGIVER

- Invite caregiver to call with further questions re: Driving/Weapons
- If possible meet with caregiver without patient in the room (waiting room with magazines)
- Caregiver/memory group
- 36 Hour Day (Mace & Rabins, 2011)
- REACH VA for Dementia
  - TMS training quarterly
  - Caregiver Book and Instructor manual





# DRIVING

- Patient and caregiver insight into safe driving:
  - Persons with dementia are unreliable sources of information for safe driving
    - Most patients who have failed driving evaluations have considered themselves “safe drivers”
  - Caregiver
    - Most caregivers overrate safe driving of patients with dementia
    - Those who voice concerns are reliable sources
    - For those who deny concerns, report should not be weighted heavily
- Crash history/citations in last 5 years is predictive of a future crash
- Self-imposed driving restrictions may indicate higher risk for accident in MCI population
- Aggressive or impulsive behaviors + dementia put someone at a greater risk



# HOW TO PUT THIS INFORMATION INTO PRACTICE

- 1st: Patient – any accidents in the last 5 years? Near misses?
- 2<sup>nd</sup>: May I ask your loved one about your driving?
  - Tell me concerns you have about your loved one's driving.
  - Pay attention to non-verbals of caregiver



# TALKING TO A PATIENT ABOUT SAFE DRIVING

- Those who can prepare/plan for future of not driving tend to do the best.
  - Start the conversation early
  - Discuss your evidence using simple language
  - Involve family
- 1) “I recommend that you retire from driving as you are at risk of an accident”
  - 2) Allow time to discuss patient’s response, address concerns
  - 3) Some caregivers appreciate a prescription of no driving
  - 4) Utilize team – social work and psychology



# WEAPONS & UNINTENTIONAL INJURY

- What do you consider a weapon?
- Patient/caregiver is unlikely to initiate this conversation
- In Veteran population, query if they keep a loaded rifle bedside or in a 4WW
- Similar to driving, reassure that VA cannot take your weapons
- If early in cognitive impairment, plan for the future, similar to an advance directive
- “What do you want to do with your weapons to avoid the risk of unintentional injury?”
- Encourage caregiver to find someone who can
  - Disarm the firearm
  - Check if firearms are loaded
  - Remove ammunition
  - Put in locked area
  - Consider taking to gun shop/local police station





# HALLUCINATIONS / DELUSIONS

- Hallucinations – Is it bothersome or like a nice drug?
  - If bothersome - increase sensory experience
  - Gently touch patient to focus on you
  - Distract – take a walk, music, photos, move rooms, turn on lights
  - Scared of reflection – cover mirror
- Delusions – infidelity of the spouse, neighbors are harmful, stealing money
  - Arguing will likely only upset the patient and not make it go away
  - Distract, redirect
  - Remember this is the disease, not your loved one
- Consider medication if behavioral approaches are not effective and patient is distressed





# QUESTIONS?

- Contact: [Joleen.sussman2@va.gov](mailto:Joleen.sussman2@va.gov)





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