Innovation

- First GIM M&M was a huge success:
  - 100% of survey participants found the information useful
  - 83% rated the M&M excellent and 17% rated it good
  - Implemented process to review deaths and ICU admissions for Lowry and Anschutz patients
  - Initiated work to get a post mortem for Lowry and Anschutz patients
  - Focus on inpatient units and on inpatient units
  - Committed to the overall wellbeing of the GIM Family

Primary Care

- Integration with Mental Health
  - Extended psychiatry relationship to DIMG
  - Launched Mental Health Care Coordinator pilot at Anschutz
  - Leveraged e-consults to collaborate with psychiatry on 48 cases in final quarter

Palliative Care

- Recognition
  - National Academy of Medicine for health innovations that improve access to and equity of care
- Growth
  - WellDOM program campus-wide
  - Palliative Care Clinic, Neuro-Palliative Care Clinic, and inpatient consult service
- Innovation
  - UCH Foundation Grant to develop Creative Arts Therapy Internship
  - UCHHealth Ambulatory Advance Care Planning Champions

Research

- Publications
  - Record breaking 185 publications!
  - 12 GIMers had 6 or more publications
  - 53 GIMers published this year compared to 33 last year
- Funding
  - Over a 2 million increase in federal funding

Culture

- Strategic Planning
  - Solicited feedback on the first year of strategic planning
  - Established values
- Communication
  - Increased communication to keep everyone informed through town halls and weekly emails
- Creating Community
  - Expansive interest and participation in division volunteering
  - Record breaking attendance at GIM Grand Rounds with 181 participants at a single presentation

Palliative Care Education

- Community Based Hospice & Palliative Medicine Fellowship
  - Selected 6 physicians for the inaugural cohort
- MS in Palliative Care
  - 34 actively enrolled students across two cohorts
- Massive Open Online Course through Coursera
  - 7431 students from across the world

Education

- Precepting Medical Students
  - Lowry
  - DIMG
  - Anschutz
  - WISH
  - Lone Tree
  - Patient Coordinated Services

Face-to-Face Care

- 37% Value Based Contracts

Finance & Operations

- Payer Mix
  - Medicare (33%)
  - Other Federal Payer (12%)
  - Medicaid (7%)
  - Other FFS (48%)

Telehealth

- An inspired response in the face of uncertainty...
  - Never stopped prioritizing patients and their families
  - Navigated rapidly changing medicine
  - Provided comfort to patients in need
  - Readiness to attend on inpatient units
  - Successfully converted to virtual healthcare in clinics and on inpatient units
  - Committed to the overall wellbeing of the GIM Family

- Review information. Repeat.