

Home Virtual Health Visit Tip Card:

*Pt can be “checked in” anytime the day of the appt once they have completed e-check in

-At time of appt, Log in to EPIC

-Ensure sound on computer is on and turned up, plug in headset if using

-Open chart → Telehealth Tools; copy/paste the link into Google Chrome

-Type your name in the box (the patient will see this)



-**Right click** on the microphone & camera icons to ensure the right devices are selected.



When ready, conduct appt as usual

Troubleshooting: If unable to view, hear or communicate with the patient, make sure the icon is white, not red. If the icons are white and you are unable to hear or communicate with the patient, make sure the headset is not muted. If you are still not able to hear, view or communicate with the patient, make sure the devices are chosen correctly (ex. Sennheiser headset, Logitech camera)

Providers: please use dot phrase **.teleattest** in your note & utilize **Telehealth Charge Codes**

Click the **Red Phone** icon at the bottom left of screen to end the call

Scan this QR Code to Watch a 2 Min Home Telehealth Refresh Video:



(UCHealth or UCDenver Log In Required)