



## Conducting a Virtual Visit/Telehealth Visit

For additional information on Virtual Visits/Telehealth, users can navigate to the [Virtual Visits/Telehealth page](#) on The Source.

### Conducting a Virtual Health Visit

#### Accessing a telehealth patient's chart

- Use the **Multi-Provider Schedule** > double-click on the **patient's appointment**

WINDSOR FAM MED OP Department (All Providers) <span style="float:right">Filter by Status Total: 1</span>											
Med Visit Tracking	Photo	Patient Name w/F	Checked In	Status/Rn	Time	Patient MRN	Visit Type	Length	Provider	MHC	AVS Printed
Departm...		Mhc, Mackenzie (30 y.o. F)	9:34 AM	Exam...	11:00 AM	9305130	Home Telehealth	30	Rangel, Keith A, MD	Active	

- If you are converting a clinic appt to a Telehealth Visit > follow the steps in the [scheduling tip sheet](#).
- The patient's chart will open to the **Telehealth Tools** activity > join the Vidyo Room by **copy/pasting the URL** into your browser (**Chrome** is preferred)

3/13/2020 visit with Rangel, Keith A, MD for HOME TELEHEALTH - Cough

Telehealth Tools

Secure Email: No Email On File

Paste this URL in your host browser: <https://epicvideo.uhealth.org/flex.html?roomdirect.html&key=ZRQd5o2rHbAS7Ni8aG7ionOLsIM>

Links: [Map of UHealth Facilities](#)



For additional information on Vidyo and tips for configuring monitors to view patients – see the [Provider Telehealth Document](#).

#### Rooming Activity & Navigator

- This activity is the same as if the patient were in the room.
- Complete the Reason for Visit, Meds & Orders, Allergies, etc. as you normally would.

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Rooming

Travel Screen Visit info Brief HPI Allergies Medications HT/WT Visit Event Episodes Consult Orders Verify Rx Benefits Outside Meds Meds & Orders

Healthcare Directive Patient Qnr History Gender ID/Sexuality Wellness Behaviors OB/Gyn Status OB History Vitals/Pain Previous Screenings Screenings Hearing/Vision

Patient Education HM results Health Maintenance Immunizations Time Out 1. Therapy Plan OIC 2. Therapy Plan OIC 3. Therapy Plan OIC

Visit Information

Chief Complaint

Abdominal Pain	Allergic Rhinitis	Annual Exam	Arthritis
Asthma	Back Pain	Cough	Depression
Diabetes	Follow-up	Gynecologic E...	Headache
Knee Pain	Pharyngitis	Well Child	

Chief Complaint  Comment

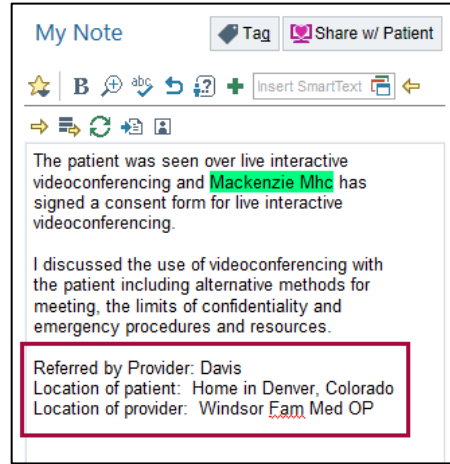
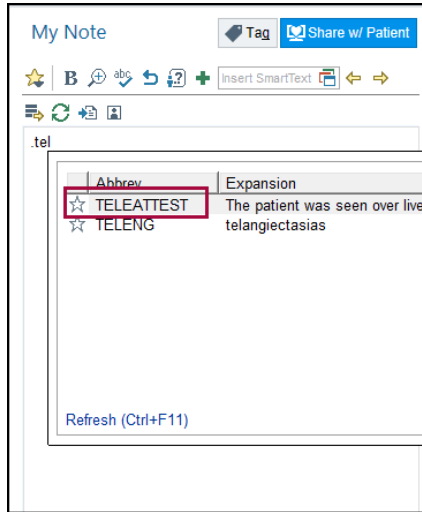
Recent Visits with Rangel, Keith A, MD  
None  
Other Visits in Family Medicine  
None

Restore Close Personalize View Previous Next



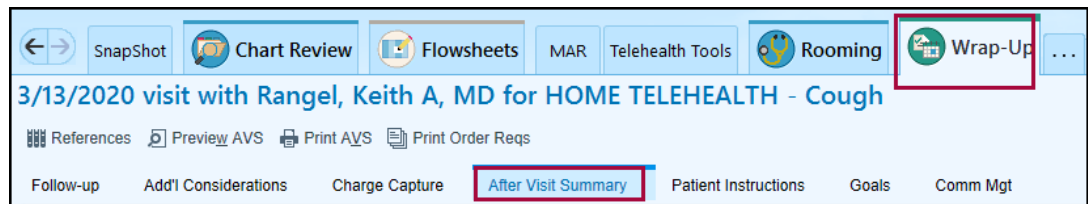
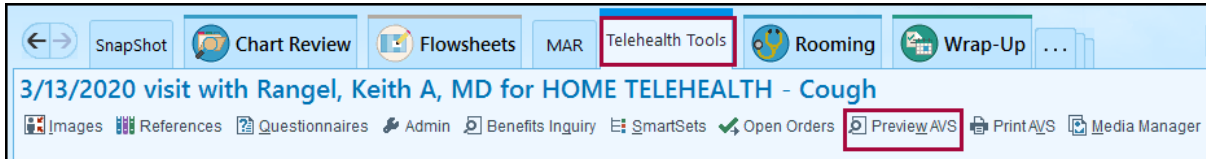
### Document the Telehealth Visit

- Providers will use the **.teleattest** SmartText for documentation
- Ask the patient their location and document (ie. Home in Steamboat Springs, Work in Brighton)



### Plan and Wrap-Up Documentation

- **NEW** Telehealth Clinics use Charge **88888**
- Clinics currently using Telehealth: use **Telehealth** charge capture section
- After Visit Summary
  - The AVS can be previewed in the Telehealth Tools activity and the Wrap-Up Activity
  - The patient will receive and view their AVS through My Health Connection



### Available Resources in ULearn

For additional information, staff members can register for these available eLearnings in ULearn.

- Ambulatory Virtual Visits-Home Telehealth ULearn
- Epic Non-Clinical ULearn (for those who schedule appointments)
- Epic Clinical ULearn (for those who “room” the patient, document and drop charges)



[Up to Date COVID-19 Information on The Source](#)

