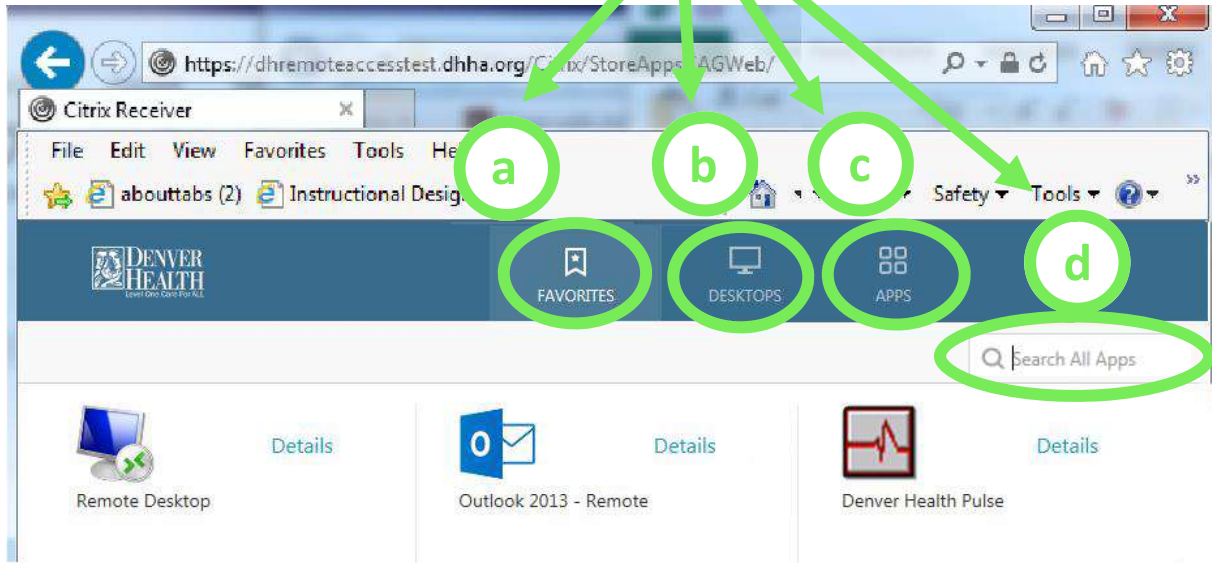


Using the Citrix Storefront

Denver Health's **Remote Access** function (<https://dhremoteaccess.dhha.org>) allows you to work offsite and connect to Denver Health's network and applications from your own personal PC, laptop, or mobile device, just as though you were using an all-in-one machine on campus or at your clinic.

Once you have logged in to dhremoteaccess.dhha.org and have authenticated your identity through DUO Mobile, you will see the **Citrix Storefront** shown below.



At the top of the storefront header bar, you will see three separate tabs:

- a) **Favorites** shows a subset of the default applications pushed out by IT.
- b) **Desktops** shows any desktops you have access to (e.g., Clinical Desktop).
- c) **Apps** shows all applications available, such as Epic, Microsoft Office, etc.
- d) You may use the **Search** field to locate applications within each tab.
- e) To **add** an application into your Favorites, go to the **Apps** tab. Then click **Details** next to the application, and click the **Add to Favorites** button.

