

Quality Improvement Project H&P

CC and HPI

Problem Statement

What is the problem?
Where is it happening?
Who is experiencing this? And in what context?
How frequently?
I know this because.....

PMH, PSH, FH, ROS

SIPOC Analysis

Suppliers
Input
Processes
Output
Customers

Requirements
Problems

Physical Exam

Fishbone/Process Map

What does the current Process look like?

Labs/Rads

Metrics

What are the objective measures?
What are the goals for those measures?
How well are you performing?

Assessment and Plan

PDSA cycles

What interventions will you do?
How will you know if your “treatment” worked?
How will you implement those interventions?