PRIMARY CARE RESPONSE: COVID-19
What Colorado Primary Care Practices are experiencing with COVID-19

This report was created from the data received from 118 responses to the SNOCAP/PPPCO survey between March 17-23, 2020. Thank you!!

Practices want to learn more about:
- Triage Protocols
- Managing non-urgent patient visits
- COVID-19 testing criteria and recommendations
- Guidelines for conducting virtual visits
- Management of patients with suspected or confirmed COVID-19
- Management of patients with co-morbidities and suspected COVID-19
- Management of workforce-related issues related to COVID-19 including school closures, personal needs
- Management of workforce-related issues for providers at high risk
- Where to get additional PPE

29% of respondents have sent zero patients and 63% have recommended 1-10 patients for testing...

While only 4% of respondents have sent 20+ patients for COVID-19 testing.

39% of respondents do not know where to send patients for testing.

While 77% of respondents are assessing the risk status of the provider and are able to offer alternative work environments...

19% still do not feel they understand how to keep themselves and their staff safe while seeing patients.

57% of respondents are not currently registered with the Colorado Department of Public Health and the Environment to be able to order COVID-19 testing through the state of Colorado.

30% of respondents do not know where to get the most up-to-date testing recommendations.
Below are some of the resources compiled based on reactions and responses to this survey. If new resources come available, we will re-create and re-distribute this resource document.

If you are viewing this as a PDF, you should be able to click on each link and image to direct you to the resource.

**General Information**
These are the main sites to review for updated information on COVID-19. These resources are regularly updated with facts and resources.

- **World Health Organization (WHO)**
- **Centers for Disease Control & Prevention (CDC)**
- **Colorado Department of Public Health and Environment (CDPHE)**
  - [Colorado Department of Public Health and Environment (CDPHE)](https://www.colorado.gov/pacific/cdphe)

**Clinical Response**
7 tips from MedScape on how to run your practice amidst the coronavirus crisis

1. Create a Task Force to Manage Change
2. Consider Postponing Nonessential Appointments
3. Overcommunicate to Patients
4. Take Advantage of Telemedicine
5. Identify COVID-19 Testing Sites
6. Preparing to Potentially Shut Down
7. Seize Work-From-Home Opportunities

**Guides and Special Considerations**
- **American Academy of Family Physicians:**
- **American Resources for College of Physicians’ Guide and COVID-19:**
  - [American Resources for College of Physicians’ Guide and COVID-19](https://assets.acponline.org/coronavirus/scormcontent/#/)
- **SAMHSA:**
  - [SAMHSA](https://www.samhsa.gov/coronavirus)

**Telehealth**
Medicare/Medicaid:
- [Medicare/Medicaid](https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit)

**National Resources**
- **CMS “emergency” guidelines:**
- **Medicare Telehealth Expansion:**
- **AAPP Virtual Visit Billing Assistance Algorithm:**
  - [AAPP Virtual Visit Billing Assistance Algorithm](https://www.aap.org/journals/journalblog/np-practice/e/telehealth-algorithm.html?cmpid=em_FPM_20200325)

**Colorado Specific**
- **Colorado Department of Health Care Policy & Financing (HCPI):**
  - [Colorado Department of Health Care Policy & Financing (HCPI)](https://www.colorado.gov/pacific/hcpf/)
- **Rural Health Information Hub:**
  - [Rural Health Information Hub](https://www.ruralhealthinfo.org/topics/covid-19)

**Personal Protective Equipment (PPE)**
- **CDC Guidelines:**
- **CDC PPE FAQs:**
  - [CDC PPE FAQs](https://www.cdc.gov/coronavirus/2019-ncov/hcp/hcp-respirator-use-faq.html)
- **CDC Optimizing PPE supplies:**
  - [CDC Optimizing PPE supplies](https://www.cdc.gov/coronavirus/2019-ncov/hcp/hcp/ppe-strategy/index.html)

**Billing**
- **AAFP Virtual Visit Billing Assistance Algorithm:**
- **Colorado Department of Health Care Policy & Financing (HCPI):**

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