Colorado Primary Care Response: COVID-19 Report #11

SNOCAP

PRACTICE INNOVATION PROGRAM COLORADO

What Colorado Primary Care Practices are experiencing with COVID-19

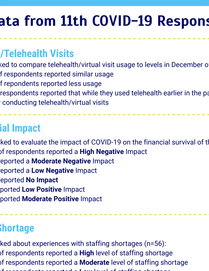
We took a break from surveying from February to November 2021.

Our December 2021 survey was conducted from November 29th to December 13th, 2021 and received **60** responses from practices across the state of Colorado.

Of respondents, **60**% report practicing in urban/suburban areas & **40**% rural/frontier areas.

**NOTE: This report provides descriptive statistics across practices that responded to this survey (convenience sample). Data presented is not intended to be representative of what all urban or rural practices are facing state-wide.*

Map of Respondent Zipcodes



Report Data from 11th COVID-19 Response Survey

Virtual/Telehealth Visits

When asked to compare telehealth/virtual visit usage to levels in December of 2020 (n=57):

- **15%** of respondents reported a **High Negative** Impact
- **30%** reported a **Moderate Negative** Impact
- **30%** reported a **Low Negative** Impact
- **13%** reported **No Impact**
- **6%** reported **Low Positive** Impact
- **6%** reported **Moderate Positive** Impact

Financial Impact

When asked to evaluate the impact of COVID-19 on the financial survival of their practice (n=47):

- **36%** of respondents reported a **High** level of staffing shortage
- **37%** of respondents reported a **Moderate** level of staffing shortage
- **16%** of respondents reported a **Low** level of staffing shortage
- **11%** of respondents reported **No Staffing Shortage**

Staff Shortage

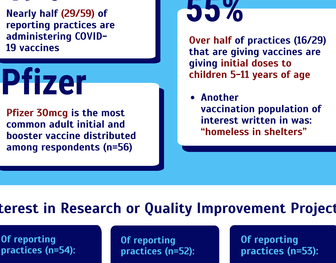
When asked about experiences with staffing shortages (n=56):

- **36%** of respondents reported a **High** level of staffing shortage
- **37%** of respondents reported a **Moderate** level of staffing shortage
- **16%** of respondents reported a **Low** level of staffing shortage
- **11%** of respondents reported **No Staffing Shortage**

What's NEW this month?

- Staff Turnover & Burnout
- COVID-19 Vaccinations
- Research Project Engagement and Interest

Staff Turnover & Burnout



Related to staff turnover, responding practices noted the following about *burnout* being the cause (n=49):

- **Primary Cause** – 16%
- **Common Cause** – 47%
- **Not a Main Cause** – 29%
- **Not the Cause** – 8%

Burnout is seen as a ***common cause*** of staff turnover.

Other factors of staffing turnover reported included:

- COVID-19 Vaccine Requirements
- More Competitive Wages Elsewhere
- Other Job Offers
- Lack of Housing
- Shortage of Willing Workers
- Lack of Childcare After COVID-19 Exposure
- Relocation
- Interpersonal Conflict
- Personal Priorities

COVID-19 Vaccination Information:

49%

Nearly half (29/59) of reporting practices are administering COVID-19 vaccines

Pfizer

Pfizer 30mcg is the most common adult initial and booster vaccine distributed among respondents (n=56)

55%

Over half of practices (16/29) that are giving vaccines are giving initial doses to children 5-11 years of age

- Another vaccination population of interest written in was: "homeless in shelters"

Interest in Research or Quality Improvement Projects

Of reporting practices (n=54):

- 85% are engaged in quality improvement or practice transformation projects internally (n=46)
- 70% engaged in quality improvement or practice transformation projects externally (n=38)

Of reporting practices (n=52):

- 35% are engaged in research projects internally (n=18)
- 37% are engaged in research projects externally (n=19)

Of reporting practices (n=53):

- 51% are currently interested in being contacted for upcoming projects or research (n=27)

Does your level of interest in engaging in a research project vary by topic? (n=52)

- 12% of respondents are NOT interested in any research topics now or in the future
- 23% of respondents are not currently interested in any research projects, but may be at a later time
- 65% of respondents would be interested in engaging in some type of research project

Topics of Interest

These **Topics of Interest came from recent years' SNOCAP Convocation priority topics conversations.*

"Other" topics of interest reported included:

- Disability Mitigation
- Specialty Referral Discrimination
- Dietary Interventions
- Caregiver Support
- EMR Integration
- Care Delivery Models
- LGBTQ+ issues

We are sharing this report broadly with survey respondents, policy makers (local and national), researchers, and anyone who might be able to make a difference.

Thank you for sharing your story so we can be a voice to these issues and help respond.

We are happy to hear from anyone who wishes to reach out to us.

CLICK HERE to view all previous reports and resources lists on our COVID Work and Resources page on the DPM website

Follow Along

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