This report was compiled thanks to 153 responses received from the SNOCAP/Practice Innovation Program survey between April 17-27, 2020. 65% of respondents were from practices in a network or system.

53% of respondents were from practices in a network or system. 14% of respondents received a grant or loan. State-wide spread of responses were received, as seen from the map above.

The first SNOCAP/Practice Innovation Program survey went from March 17th-23rd and captured 118 responses.

We are sharing this report broadly with our survey respondents, policy makers (local and national), researchers, and anyone who might be able to make a difference. We are happy to hear from anyone who wishes to reach out to us. We are working on quick responses. Many of the questions received can be answered in the following Resources section.

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Look for Survey #4: Launch: Friday, May 1st // Result Reporting: Week of May 11th. We are happy to hear from anyone who wishes to reach out to us. Thank you for sharing your story so we can all learn from issues and help respond.

Continue to read for RESOURCES on the next page!

Billing resources and information that are still needed:

- Struggling with documentation and coding to ensure re-imbursement
- Struggling with so many different codes: private payers/ Medicaid and Medicare
- Some codes not working/projected

We are happy to hear from anyone who wishes to reach out to us. Thank you for sharing your story so we can all learn from issues and help respond.

Contact Us & Follow Along

SNOCAP
Donald Nease, Jr, MD - SNOCAP Director of Clinical Innovation
Mary Fortunato - SNOCAP Project Manager
mfortunato@cuanschutz.edu

Resources

• EMR does not have the codes in the system yet
• Need concrete information and information on best coding practices
• Billing and any adjustments in documentation needed
• EMR does not have the codes in the system yet

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Continue to read for RESOURCES on the next page!

Staff Safety

97% of respondents are understanding appropriate measures to take to keep staff safe while seeing patients in the current environment. Practices are prioritizing patient and staff safety measures. Thank you!

Financial Toll

97.5% of practices are experiencing a financial toll that is affecting the survival of their practice.

Legal and/or Social Needs

12% of respondents plan to make a change or ‘significant’ change in legal and social needs among their patients since the start of COVID-19.

Income, Housing, and Education rise to the top of specific needs.

Other concerns:

- Food Insecurity
- Mental Health concerns including isolation, depression, anxiety, neglect

Those that are not communicating with public health are most often receiving information from other sources (at times inundated with information). They don’t always have access to necessary resources.

A slight decrease in perception of lack of access to needed resources was reported. However, access to resources remains low.

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Public Health/Primary Care Partnership

80% of respondents are working or communicating with their local public health office on a regular basis.

Most that are in regular contact with Public Health find:

- This relationship to be effective
- There isn’t always a well-coordinated response
- They (Public health) don’t always have access to necessary resources.

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General Information
World Health Organization (WHO)
Centers for Disease Control & Prevention (CDC)
Colorado Department of Public Health and the Environment (CDPHE)
Partner Responses for COVID-19
SNOCAP/CCTSI Community Engagement GoogleDoc with Additional Resources for Patients and Community Members:

SNOCAP/CCTSI Community Engagement YouTube Short Video Series for Community and Patients:
https://www.youtube.com/watch?v=Q5bEaIYyw18

PMG Podcast Series, Telehealth & Biling during COVID-19:
https://www.pmgtv.com

ECHO “Just In Time” Series:
https://www.cdc.gov/emergency-response/echo.html

Larry & Green Center Weekly Survey and Results:
https://www.green-center.org/

Robert Gootman Center:
https://www.gootmancenter.org/

Contact Us & Follow Along
Connecting Colorado primary care with the necessary resources to move forward.
If you are receiving this as a PDF, you can follow us and stay in touch on the resources linked below or visit the resources page online. If you are receiving this as a PDF, you can follow us and stay in touch on the resources linked below or visit the resources page online. For healthy people wear a mask only if you are coughing or sneezing
Masks are effective only when used in combination with frequent hand-cleaning with alcohol-based hand rub or soap and water.

Financial Toll
Financial Relief Options
https://www.colorado.gov/pacific/hcpf/finance-coronavirus

Telehealth
Colorado Department of Health Care Policy & Financing (HCPF):
https://www.colorado.gov/hcpf/covid-19-provider-information

Southwest Telehealth Resource Center:
https://southwesttrc.org/

AARP Using Telehealth to Care for Patients During COVID-19 Pandemic:

Medical Practice Tools:

Medicare Telehealth Expansion:

National Consortium of Telehealth Resource Centers:
https://www.telehealthresourcecenter.org/resource-documents/

Local and Care Shortage Map for the US:

Billing
National Resources
CMS “emergency” Business Interruption:
https://www.cms.gov/COVID-19

Medicare Telehealth Experiences:

AARP Virtual Visiting Nursing Assistance Algorithm:
https://www.aarp.org/health/health-conditions/info-2020/aarp-virtual-visitor-nursing-assistance-algorithm

Colorado Specific
Colorado Department of Health Care Policy & Financing (HCPF):
https://www.colorado.gov/hcpf/covid-19-provider-information

Rural
Rural Health Information Hub:
https://www.ruralhealthinfo.org/topics/covid-19

Personal Protective Equipment (PPE)
CDC Guidelines:

CDC Multi-Country Survey:

CDC Optimizing PPE capacity:

Understanding Colorado “Serve at Home”
More flexible for businesses to open if they are following Social Distancing Requirements. More flexible for consumers to get goods and services they need. Allows employers to begin bringing employees back to the workplace as long as they follow valid social distancing guidelines and wear a cloth face covering.

Personal Use
Cloth Masks
Search “SNOCAPpbrn” on Facebook, then ‘like’ and ‘follow along’!