

DFM-C3E-MM

Department of Family Medicine
Community-Centered Clinical Excellence
Monthly Meeting

June 16, 2026

Anschutz
School of Medicine

Department of Family Medicine **C3E Program**
Community Centered Clinical Excellence
University of Colorado **Anschutz Medical Campus**

Agenda Format

- Welcome:
  - Introductions and ice breaker: in the chat 3min
- DFM-C3E-MM purpose, group norms and updates
  - Heather, Sheryl, Gil and Taryn: 10 min
- Presentation: ~25-30min
- Q & A: 10-15min
- Group share and check in *(if time allows)*
- Survey link and adjourn

The C3E Team



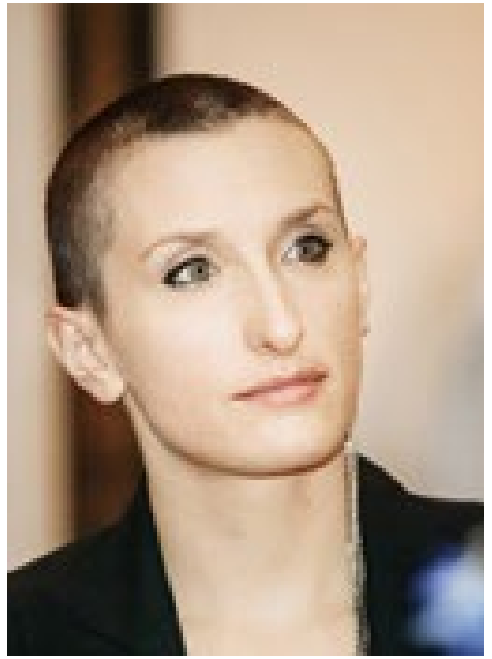
Heather Bleacher, MD
she/her



Sheryl Harrington
she/her



Gilbert Achay
he/him



Taryn Bogdewiecz,
they/them or xe/xem/xyrs

Introductions and Ice Breaker

Introductions

In the chat, please share:

Your name, pronouns, title, organization, and email.

Ice Breaker questions

In the chat, please share:

In honor of Summer, what is your favorite activity to do with others?

or

When you were a kid, what was the best thing about Summer?

DFM Community Centered Clinical Excellence Program Monthly Meetings (DFM-C3E-MM)

Meeting Purpose:

- To increase awareness of programs and activities being done in community spaces across the state by DFM faculty, physicians, clinicians, staff, researchers, medical residents, and students as well as fellow colleagues across the Campus working in areas of community engagement and activities that promote health access and healthy outcomes.
- To learn and hear from nonprofits, state agencies, community-based organizations *(such as community groups, potential partners, and community residents)* about the resources and support they provide to our Colorado communities.
- To provide opportunities for our family medicine clinics to broaden their awareness of Campus and community-based resources available.
- To create an opportunity to make connections with each other.

DFM-C3E-MM Suggested Group Norms

- Please add your pronouns to your name in zoom meetings.
- Make sure that your microphone is on mute during presentations.
- During the presentation portion of the meeting, put questions into the chat or use the raise hand button.
- Cameras on, whenever possible, especially if we are hosting guests from an outside organization.
- We're glad you have joined us today!

Schedule of upcoming C3E Monthly Meetings:

Tuesday, July 21	• Maritza Orozco-Reyes, RDN, Certified Diabetes Care & Education Specialist, Adams County Health Department	The ACHD will share about their work supporting people who have diabetes or who are at risk of developing diabetes. They will highlight their free programs for Diabetes Management and Diabetes Prevention.
Tuesday, August 18	• Kevin Ashcraft, MBA, Veterans Service Officer, Business & Workforce Center • Drew Stem, MSW, County Veteran Service Officer	Veterans Service Officers (VSO). VSOs help veterans, retirees and their families navigate VA benefits. Join us for an overview and a rich Q+A.
Tuesday, Sept 15	Be Well is a grassroots community driven initiative that empowers residents through local engagement, policy education and health promotion strategies.	Be Well Health & Wellness Initiatives: • Block Captains • Centers • Health Policy • Youth
Tuesday, October 20	RTD (Regional Transportation District)	RTD will cover these offices and programs: • Paratransit: Access-a-Ride, Access-on-Demand • Civil Rights Division: Transit Equity Office, ADA Compliance Office • Community Engagement • Homelessness Outreach Coordination

Additional Notes

- **New to this group?** Please add your name, email, and organization to the chat.
- Join our Listserv. Email **DFM.CommunityEngagement@CUanschutz.edu**
- View our upcoming calendar and our past **C3E Monthly Meeting recordings**
- Do you have a suggestion for a future presenter or topic? Add it to our **suggestion box**

Community Events, Opportunities and Resources

- Weds, **6/17**, 11:30-1pm, The Denver Family Institute is offering a FREE virtual presentation on the ***Queer Adjusted Systemic Lens*** for professionals who want to learn how to be more queer-affirming and gender-affirming in their work. Email MiguelValdez@denverfamilyinstitute.org

- Fri, **6/19**, 4:30-9:30pm **For The Culture Cookout**, Cheeseman Park, Free and Family Friendly. Learn more at https://denverpride.org/events/for-the-culture-cookout/

- Sat, **6/20**, 11am-8pm, **Juneteenth Music/Street Festival,** Five Points, Denver. FREE. Parade (11am), live music, food, art, children's activities, cultural programming, community exhibits. **Learn more and RSVP** at https://www.juneteenthmusicfestival.com/

- Sun, **6/28**, starting at 9:30am-12:30pm, **52nd Annual Pride Parade**, 17th Ave from Franklin St. to Lincoln St. and **Denver PRIDEFEST**, 10am-6pm, 16th Street & Arapahoe St. www.DenverPride.org/

- The **Center on Colfax** has provided safe, essential, and affirming resources and spaces for Colorado's LGBTQ+ community. Check out their webpage for information, services, extensive resources and an event calendar where you can find and post an event. www.LGBTQcolorado.org/

- Learn more about policy, advocacy and civic engagement to support LGBTQIA+ communities through **One Colorado.** They offer volunteer opportunities too! www.mobilize.us/onecolorado/

We appreciate your feedback!

The 2026 **DFM-C3E-MM survey** is now available.

Open the link in the chat so it's ready to complete after the meeting.

It just takes 2 minutes. Thanks!



https://forms.cloud.microsoft/r/0nvdtnmPtb

Today's Presenters

Anschutz

DFM-C3E-MM

Department of Family Medicine
Community-Centered Clinical Excellence
Monthly Meeting





Xcel Energy®

Javari McGill (he/him) **Strategy & Performance Consultant,** Customer Policy and Regulatory Compliance
Alice Aragon (she/her) **Affordability, Equity and Personal Account Specialist**, Red Truck Team

XCEL ENERGY ASSISTANCE PROGRAMS

Javari McGill - Affordability, Equity and Personal Acct Consultant – he/him/his

Alice Aragon - Affordability, Equity and Personal Acct Specialist – she/her/hers

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AGENDA

Energy Assistance Programs

Xcel Energy Medical Assistance Programs

Xcel Energy PSPS Backup Battery Rebate Program

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LOW INCOME ENERGY ASSISTANCE PROGRAM (LEAP)

APPLICATION PERIOD: NOV. 1, 2025 THROUGH APRIL 30, 2026

Program Summary: LEAP is a federally funded program that helps eligible Colorado residents pay a portion of their home **heating** costs, including equipment repair or replacement. Enrollment in LEAP is not automatically renewed. Please apply for LEAP each year to continue to receive LEAP assistance.

Eligibility:

Households at or below 60% of the state median income may qualify

May not be eligible if heating/utilities are included in monthly rent and are in subsidized housing. Call 866-432-8435 with questions.

Contact information:

Heat Help Line: 866-432-8435

Website: cdhs.colorado.gov/LEAP

Ended April 30, 2026, slated to restart November 1, 2026

HOUSEHOLD SIZE	MONTHLY GROSS INCOME
1 person	$3,607
2 people	$4,717
3 people	$5,827
4 people	$6,938
5 people	$8,048
6 people	$9,158
7 people	$9,366
8 people	$9,574

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ENERGY OUTREACH COLORADO (EOC)

APPLICATION PERIOD: OCT. 1, 2025, THROUGH SEPT. 30, 2026

Program Summary: EOC is a nonprofit organization dedicated to helping income-qualified Colorado residents manage their energy usage and afford their energy bills. Services offered by EOC include emergency energy assistance for customers facing disconnect notices from their utilities

Eligibility:

Households at or below 80% of area median income (county) may qualify.

May not be eligible if heating/utilities are included in monthly rent and are in subsidized housing. Call 866-432-8435 with questions.

Must be past due

Contact information:

Heat Help Line: 866-432-8435 option 5

Website: energyoutreach.org/bill-payment

Area Median Income: energyoutreach.org/80-ami-by-county

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ENERGY OUTREACH COLORADO (EOC)

APPLICATION PERIOD: OCT. 1, 2025, THROUGH SEPT. 30, 2026

Eligibility:

Households at or below 80% of area median income (county) may qualify. - **Available Statewide**

May not be eligible if heating/utilities are included in monthly rent and / or are in subsidized housing. Call 866-432-8435 with questions.

ENERGY OUTREACH COLORADO ASSISTANCE ELIGIBILITY – MAXIMUM MONTHLY INCOME									
HOUSEHOLD SIZE*	1 PERSON	2 PEOPLE	3 PEOPLE	4 PEOPLE	5 PEOPLE	6 PEOPLE	7 PEOPLE	8 PEOPLE	EACH ADDITIONAL PERSON
Alamosa, Conejos, Costilla, Garfield, Logan, Mesa, Morgan, Pueblo, Rio Grande, Saguache	$57,120.00	$65,280.00	$73,440.00	$81,600.00	$88,160.00	$94,720.00	$101,200.00	$107,760.00	$6,500.00
Adams, Arapahoe, Broomfield, Clear Creek, Denver, Douglas, Elbert, Gilpin, Jefferson, Park	$78,480.00	$89,680.00	$100,880.00	$112,080.00	$121,120.00	$130,080.00	$139,040.00	$148,000.00	$9,000.00

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XCEL ENERGY GAS AFFORDABILITY PROGRAM (GAP) AND ELECTRIC AFFORDABILITY PROGRAM (EAP)

Program Summary: Participants may be eligible for an affordability credit on their monthly gas and/or electric bill. Enrollment is an **automatic referral process**; there is no application.

Eligibility:

Must receive LEAP or EOC

Must meet energy burden threshold

Contact information:

Xcel Energy Customer Service Line: 866-975-7327

Website: co.my.xcelenergy.com/s/billing-payment/energy-assistance

(Click Electric and Gas Affordability Programs)

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XCEL ENERGY MEDICAL PROGRAMS

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COLORADO MEDICAL EXEMPTION PROGRAM (CMEP)

APPLICATION PERIOD: YEAR ROUND

Program Summary: The Colorado Medical Exemption Program (CMEP) provides lower electric rates to Xcel Energy customers who use life support equipment in their households or have medical conditions that require high power use. **CMEP <u>does not prevent disconnection</u>**. Enrollees are in the program for three years before needing to reenroll.

Eligibility:

Have medical conditions that require high electric use and/or use life support equipment in their homes.

Provider section of form must be filled out by a Doctor, Nurse Practitioner (NP), or Physician Assistant (PA).

Have a household income of less than 400% of federal poverty guidelines.

Complete and return the program application for the rate to be applied.

*Applicants must meet **all** requirements to be approved for the program.

Average Financial Support: Enrollees participating in the medical exemption program are charged a lower rate of $0.077490.

COLORADO MEDICAL EXEMPTION PROGRAM (CMEP) CONT.

APPLICATION PERIOD: YEAR ROUND

Contact information:

Xcel Energy – PAR Team

Phone: 866-975-7327

Website: co.my.xcelenergy.com/s/billing-payment/energy-assistance

Chronic Care Collaborative (CCC processes CMEP applications)

Phone: 303-993-5056

Fax: 303-955-7538

Email: sabrina.padilla@ccc-co.org

Mailing Address:

Chronic Care Collaborative
Attn: Colorado Medical Exemption Program Office
P.O. Box 461657
Aurora, CO 80015-9998

*Please allow extra time if sending by U.S. Mail

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CMEP PROGRAM BENEFIT

CMEP ENROLLEES RECEIVE MEDICAL RATE AT ALL TIMES

RATE			
	Time Period	**Summer Price/kWh June 1 – Sep. 30**	**Winter Price/kWh Oct. 1 – May 31**
Time of Use (RE-TOU)	On-peak 5 p.m. - 9 p.m. Monday-Friday	$0.21277	$0.18331
	Off-peak All other times	$0.07884	$0.06792
Flat Rate (R-OO)	Opt-out All day	$0.10380	$0.08570
Medical Rate	**All day**	**$0.077490**	**$0.077490**

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90-DAY MEDICAL CERTIFICATE

APPLICATION PERIOD: YEAR ROUND

Program Summary: Medical certificates allow Xcel Energy to **suspend credit action such as late fees and disconnection notices** for a period of 90 days on accounts where a medical condition exists in a household to allow applicants additional time to set up arrangements and/or seek energy assistance.

Eligibility:

Applicant with medical equipment/condition.

Applicant must be listed as a responsible party on the utility account.

Must have past due balance

Form can be used one time per 12 months.

Provider section of form must be filled out by a Doctor, Nurse Practitioner (NP), or Physician Assistant (PA).

Contact information:

Xcel Energy Personal Accounts Department (PAR) - 866-975-7327

Website: co.my.xcelenergy.com/s/billing-payment/energy-assistance

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REQUIRED OF MEDICAL PROVIDERS

Certification and signatures

I certify:

- I have obtained consent from the patient to disclose the medical information necessary to complete this form.
- The patient listed above uses the essential life support indicated and/or has a medical condition(s) that makes it difficult to reduce electricity usage during the summer.
- The patient listed above may have high energy use due to a medical condition.

Provider's full name _____

Office address _____ Suite number _____

City _____ State _____ ZIP _____

Phone _____ State medical license number _____

Provider's signature _____ Date _____

Please complete, sign and submit your completed application by U.S. mail, attached to email, or by fax.

Mail your application to:

Xcel Energy
CO1453-02-PARCOMEP
3500 Blake St
DENVER, CO 80205

Fax your application to: **612-564-7643**.

Email your application to: **peap.eap@xcelenergy.com**

Questions? Please call the Chronic Care Collaborative at **800-895-4999**.

On the Web: **co.my.xcelenergy.com/s/billing-payment/energy-assistance**

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CMEP VS 90 DAY MED CERT

CMEP

Electric only

Must have a household income of less than 400% of federal poverty guidelines.

Enrollees are in the program for three years before needing to reenroll.

Doesn’t prevent disconnections & late fees

Gives applicant lower electric rates

90 Day Med Cert

Covers Electric & Gas

Don’t have to be income qualified but **can only use if applicant has a past due balance**

Can only use once a year

Suspends lates fees & disconnection notices for 90 days

Doesn’t change electric or gas rates

Applicants can apply to both programs at the same time

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HOUSEHOLD ELIGIBILITY

If the person in the household with a medical condition is 18 or older, they must be listed as a responsible party on the utility account. Please call 800-331-5262 to add them to the account.

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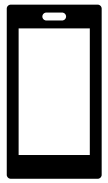
SAFE FOR COLORADO PROGRAM

***Optional* program** for extra communications, through additional phone calls and emails, in the event of a planned Public Safety Power Shutoff or unplanned outage.

Enrollment gives permission to Xcel Energy to **share your contact information with organizations such as state and local emergency first response agencies** so they may aid both you and Xcel Energy during an extended outage to support your safety and well-being

Anyone that uses medical equipment / has medical condition can call PAR to be enrolled in the program.







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PSPS BACKUP BATTERY REBATE PROGRAM

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PSPS BACKUP BATTERY REBATE PROGRAM

To reduce wildfire risk, Xcel Energy may temporarily turn off power in specific areas. This is called a Public Safety Power Shutoff (**PSPS**).

A home battery can help provide power for medical equipment during a PSPS. This can give customers who use medical equipment that requires electricity more time to make a plan to get to safety after a PSPS is announced.

Xcel Energy will offer a **rebate of up to $10,000** for a Battery Energy Storage System (BESS) for residential customers enrolled in our medical certification program and living in Tier 2 or Tier 3 wildfire risk zones.



WHAT DOES THE $10,000 REBATE COVER?

Covered

Today:

- Purchase and installation of whole home batteries up to $10,000.

By August:

- Purchase and installation of portable backup batteries up to $10,000.

Not Covered

- Sales tax
- Any amount beyond $10,000

Rebate Options

- You may pay for the cost of the battery and request the rebate.
- Per your agreement, your battery installer may pay upfront costs and receive the rebate.

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PROGRAM ELIGIBILITY

You qualify if all the statements to the right apply to you.

More information is available on our website at: my.xcelenergy.com/s/billing-payment/energy-assistance/medical-exemption-program.

1 You are an Xcel Energy **residential electric customer** in Colorado.

2 You are enrolled in the **Medical Certification program** or the **Colorado Medical Exemption Program**.

3 You live in a **Tier 2** or **Tier 3** wildfire risk zone.

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NEED HELP?



Dedicated Program Email
pspsbatteryrebateco@xcelenergy.com

Emma Solis
Community Affairs Representative
Emma.L.Solis@xcelenergy.com
(715) 225-2031

Residential Customer Service
800-895-4999
Monday-Friday: 7 a.m. to 7 p.m.
Saturday: 9 a.m. to 5 p.m.

Deaf and Hard of Hearing Customers:
Call **711** for assistance. Available 24/7.
Contact **Residential Customer Service** if you need information in other formats (e.g., large print, audio).

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ADDITIONAL RESOURCES

211 - connects people with local community information and resources. Contact 211 for assistance with food, housing, employment, healthcare, counseling, utility assistance and more.

Local - In the event of an emergency, backup medical supplies may be available at local community centers, hospitals, places of worship, and other community event buildings.

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RED TRUCK

The RED Truck initiative brings energy expertise directly to those who need it most. From resource fairs to large events, our goal is to meet customers in need wherever they might be.







https://co.my.xcelenergy.com/s/billing-payment/energy-assistance/red-truck

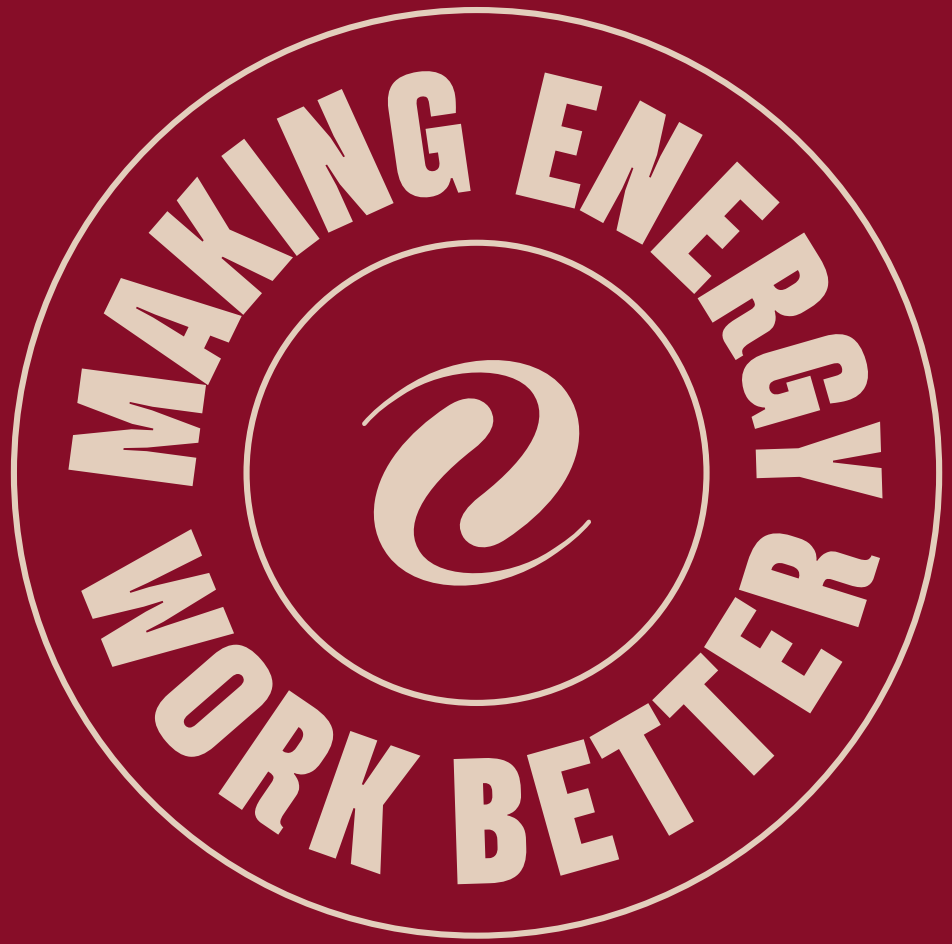
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THANK YOU.

Questions?



xcelenergy.com

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Q & A

Feel free to:

- come off mute to ask your questions,
- put your questions into the chat,
- or use the raise hand button.

Survey Reminder

https://forms.cloud.microsoft/r/0nvdtnmPtb



Group Share and Check In

- **Do you have an event or community activity that you want to share with the group?** Raise your hand or come off mute.

- Don’t forget to email event details to DFM.CommunityEngagement@CUanschutz.edu by the end of the day so we can share it in our follow-up email.

Thank you for coming. Our contact info:

DFM's Community Engagement Program: DFM.CommunityEngagement@CUanschutz.edu

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Taryn L. Bogdewiecz (they/them or xe/xem/xyrs)
Research Services Clinical Sciences Senior Professional | C3E, Department of Family Medicine
E: Taryn.Bogdewiecz@CUanschutz.edu

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