**Module 2: Landscape & Leadership**

Sample discussion with hospital exec stakeholder

* 1. Motivations
     1. My understanding is that institutional focus is on length of stay, cost of care, mortality, readmissions. Can you tell me more about the work in these areas?
     2. In what ways has the contribution of diagnostic safety been considered in these domains?
  2. Perspectives
     1. What current diagnostic work is taking place?
        1. Some organizations -
           1. are doing case reviews with a structured tool assessing for diagnostic accuracy.
           2. are working on diagnostic excellence criteria in Leapfrog.
           3. have leaders at organizational level focused on DxEx.
           4. have unique workflows focused on diagnostic accuracy, e.g., unique consultation model (e.g., early critical care consultation for non-critical care level patient; registries for incidental radiology findings).
  3. Here’s what we learned about diagnosis at our organization
     1. Here’s what we found overall in UPSIDE. I’d love to get together with you again to walk through our organization specific data.
     2. What questions do you have about our diagnostic excellence work?
     3. How do you see the next steps in diagnostic safety?
  4. Next meeting - Needs
     1. Go through organization-specific data
     2. What are your initial impressions?
     3. What do you see as potential next steps?