

IHQSE Certificate Training Program
Session 6: Vision, Work Redesign & Clinician Well-being, and Sense of Urgency
Date: 10/28/2025
Session Duration: 4 hours
Location: Krugman Conference Hall
Research 2 Building – 12700 East 19th Ave., Aurora, 80045; second floor
The south entrance near the courtyard is open during business hours.
Please call Cortney (303-917-1986) if you have trouble entering the building.
Speakers: Drs. Jeff Glasheen and Lotte Dyrbye

Learning Objectives: By the end of this session, participants should be able to—

- Tie project back to larger vision
- Ensure that our work enhances, not worsens wellness
- Develop a plan to create a sense of urgency for change for your project

Session Schedule		
Time	Topic	Presenter(s)
1:00 – 1:05	Welcome	Glasheen
1:05 – 1:15	Team Check-in	UCH Pre-Procedure Services
1:15 – 2:00	Leading Change: Vision	Glasheen
2:00 – 3:00	Work Redesign & Clinician Well-being	Dyrbye
3:00 – 3:15	Break	
3:15 – 4:00	Leading Change: Sense of Urgency	Glasheen
4:00 – 5:00	Coaching	

Pending Assignments	
Due October 28 <ul style="list-style-type: none"> • Complete Meyers Briggs Assessment • Complete voice of customer • Build stakeholder analysis • Develop a problem statement 	Due November 18 <ul style="list-style-type: none"> • Draft Business Case • Complete literature review • Complete Program Evaluation/QI/Research Tool
Due November 4 <ul style="list-style-type: none"> • Process Map • Meet with Dr. Moksha Patel 	Due December 9 <ul style="list-style-type: none"> • Affinity Diagram