



SCHOOL OF MEDICINE

Institute for Healthcare Quality, Safety &amp; Efficiency

UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS

**IHQSE Certificate Training Program****Session 5: Leading Change and QI vs. Research****Date:** 10/07/2025**Session Duration:** 4 hours**Location:** Krugman Conference Hall*Research 2 Building – 12700 East 19th Ave., Aurora, 80045; second floor**The south entrance near the courtyard and Robeks Fresh Juices and Smoothies is open during business hours.**Please call Cortney (303-917-1986) if you have trouble entering the building.***Speakers:** Drs. Jeff Glasheen and Ethan Cumbler**Learning Objectives:** By the end of this session, participants should be able to—

- Identify components of successful change
- Determine if my QI work is a research project

**Schedule:**

Time	Topic	Presenter(s)
1:00 – 1:05	Welcome	Glasheen
1:05 – 1:15	Team Check-in	CHCO Digestive Health
1:15 – 2:20	Leading Change Part 1	Glasheen
2:20 – 2:30	Break	
2:30 – 3:35	Leading Change Part 2	Glasheen
3:35 – 3:45	Break	
3:45 – 4: 35	QI vs. Research	Cumbler
4:35 – 4:45	Closing	Glasheen

**Homework:**

Date Assigned	Assignment	Due Date
#1 – Aug. 19, 2025	<ul style="list-style-type: none"> <li>• Develop group ground rules</li> <li>• Complete Leadership Defined Self-assessment</li> </ul>	#3 – Sept. 9, 2025
#2 – Aug. 26, 2025	<ul style="list-style-type: none"> <li>• No new assignments</li> </ul>	
#3 – Sept. 9, 2025	<ul style="list-style-type: none"> <li>• Complete voice of customer</li> <li>• Build stakeholder analysis</li> <li>• Develop a problem statement</li> </ul>	#6 – Oct. 28, 2025
	<ul style="list-style-type: none"> <li>• Complete a process map</li> </ul>	#7 – Nov. 4, 2025
#4 – Sept. 23, 2025	<ul style="list-style-type: none"> <li>• Reading: Kotter, John. <i>Leading Change: Why Transformation Efforts Fail</i></li> </ul>	#5 – Oct. 7, 2025
	<ul style="list-style-type: none"> <li>• Meet with Dr. Moksha Patel</li> </ul>	# 7 – Nov. 4, 2025
	<ul style="list-style-type: none"> <li>• Draft business case</li> </ul>	#8 – Nov. 18, 2025
	<ul style="list-style-type: none"> <li>• Complete affinity diagram</li> </ul>	#9 – Dec. 9, 2025
#5 – Oct. 7, 2025	<ul style="list-style-type: none"> <li>• Complete Myers-Briggs Assessment</li> </ul>	Friday, Oct. 24, 2025
	<ul style="list-style-type: none"> <li>• Complete literature review</li> </ul>	#8 – Nov. 18, 2025

	<ul style="list-style-type: none"><li>• Complete Program Evaluation/QI/Research Tool</li></ul>	
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