



SCHOOL OF MEDICINE

Institute for Healthcare Quality, Safety & Efficiency

UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS

IHQSE Certificate Training Program

Session 2: Defining Value, Introduction to Quality Improvement, IHQSE Model of Change, and Thriving

Date: 08/26/2025

Session Duration: 4 hours

Location: Krugman Conference Hall

Research 2 Building – 12700 East 19th Ave., Aurora, 80045; second floor

The south entrance near the courtyard and Robeks Fresh Juices and Smoothies is open during business hours.

Please call Cortney (303-917-1986) if you have trouble entering the building.

Speakers: Drs. Jeff Glasheen, Emily Gottenborg, Tyler Anstett, and Read Pierce

Learning Objectives: By the end of this session, participants should be able to—

- Learn more about your fellow teams
- Recognize the drivers of value and how your project can provide value
- Understand different frameworks for driving process improvement and change
- Begin to think about how successful leaders support well-being

Schedule:

Time	Topic	Presenter(s)
1:05 – 1:15	Welcome	Glasheen
1:15 – 1:25	Team Check-in	CHCO – Inpatient Pediatric Rehab Consults
1:25 – 1:55	Value Defined	Gottenborg
1:55 – 2:10	Break	
2:10 – 3:05	Introduction to Quality Improvement and the IHQSE Model of Change	Anstett
3:05 – 3:20	Break	
3:20 – 4:20	Thriving as a Leadership Imperative	Pierce
4:20 – 4:50	Coaching: Value Equation	
4:50 – 5:00	Closing	Glasheen

Homework before the session:

- 1) Team Ground Rules – Review with coach