



SCHOOL OF MEDICINE

Institute for Healthcare Quality, Safety & Efficiency

UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS

## IHQSE Certificate Training Program

Sponsored by the University of Colorado School of Medicine  
University of Colorado College of Nursing Office of Continuing Education

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### Session 17: Impact of Quality & Safety on Healthcare Finance, Leading Through Complexity, Biases & Leadership

Date: 4/08/2025

Session Duration: 4 hours

#### Location: Krugman Conference Hall

Research 2 Building - 12700 East 19th Ave., Aurora, 80045; second floor, north side of the building  
The building is badge-access only. Please call Anne if you have any trouble getting in (216-401-5130).

Speakers: Drs. Jennifer Wiler & Patrick Kneeland, David Mafe

#### Learning Objectives: By the end of this session, participants should be able to—

- Recognize how quality impacts the financial performance of the organization
- Understand how healthcare is funded in the U.S.
- Understand the growing move toward value-based payment
- Recognize the complex nature of our workforce
- Develop strategies to deal with complexity
- Understand how we as leaders can address biases

#### Schedule:

1:00 – 1:15	Team Check-in	(CU Medicine Dermatology)
1:15 – 2:15	Impact of Quality and Safety on Healthcare Finance	(Wiler)
2:15 – 2:30	Break	
2:30 – 3:15	Leading through Complexity	(Kneeland)
3:15 – 3:30	Break	
3:30 – 4:45	Biases & Leadership	(Mafe)
4:45 – 5:00	Appreciative Debrief & Next Steps	(Glasheen)

#### Homework before the session:

- No assignments due.

Disclosure Statement: Speakers have no financial relationships to disclose and will not be discussing any off-label items in their presentations.

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The University of Colorado College of Nursing is approved with distinction as a provider of continuing nursing professional development by the Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This educational offering for 3.5 contact hours is provided by the University of Colorado College of Nursing Office of Continuing Education. One CNE certificate will be emailed to each nurse at the end of the program. Participants must sign in at each offering to receive credit for participation.