Medical Education Program Objectives (MEPOs) and Milestones for Trek Curriculum

October, 2023
Guiding Principles

• Assessment is a means of making a claim/judgement about a learner. A milestone should therefore be a claim that we want to make about a student’s ability at a specific transition point.

• Milestones are only included if they are necessary for a student to succeed in the next phase of the curriculum. A milestone is considered the bare minimum rather than aspirational goals.

• All milestones must have associated assessments/data to back them up.

• Milestones should use behavioral anchors that are observable and avoid language that compares students to each other.

• Red flags are not just the absence of attaining a milestone, but rather a concerning behavior that needs response at any point in medical school. Many are related to professionalism as that is a foundational attribute for many of the other outcomes.
<table>
<thead>
<tr>
<th>Red Flags</th>
<th>Prior to Core Clinical Experiences</th>
<th>Prior to Acting Internships</th>
<th>Goal Outcome</th>
</tr>
</thead>
</table>
| • List of behaviors that are concerns for this particular outcome – not meant to be exhaustive or exclusive | • Descriptive bullets that provide more detail and context for the Prior to Foothills Milestone  
• These bullets should all be assessable | • Descriptive bullets that provide more detail and context for the Prior to Alpine Milestone  
• These bullets should all be assessable | • Descriptive bullets that provide more detail and context for the Goal Behavior  
• These bullets should all be assessable |
| **Milestone that needs to be met prior to starting the LIC in the Foothills** | **Milestone that needs to be met prior to starting Acting Internships in the Alpine** | | **Description of the outcome expected by graduation – in some cases may be same wording as outcome or may have more detail/description than the outcome phrase** |
| **These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.** | | | |

- **List of methods of assessment for this milestone**  
- **List of methods of assessment for this milestone**  
- **List of methods of assessment for this milestone**
Compassion/empathy/respect

MEPO Commitment #1

**Interaction Lapses**
- Does not demonstrate empathy, compassion, respect, and/or inclusion
  - Does not maintain professional appearance/attire/demeanor
  - Does not communicate with courtesy and respect
  - Inadequate rapport with patients or families
  - Inadequate rapport with fellow students, faculty or other team members
  - Poor verbal/non-verbal communication
  - Inappropriate use of social media
  - Bullying, discrimination, sexual harassment

*These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.*

**Red Flags**

**Prior to Acting Internships**
- No pattern of consistent Red Flags

**Prior to Core Clinical Experiences**
- Describe/list questions that one would ask of others to discern whether they are feeling heard, understood, and respected.
- Demonstrate “compassionate” body language when evaluated: position whole body to face the speaker, open body language, leaning toward speaker.
- Describe the steps to develop self-compassion (as described by 12-item self-compassion scale)
- Encourage others to express opinions and ideas in classroom setting.
- Demonstrate active listening skills

**Goal Outcome**
- In an interaction, recognize whether the other person feels heard, understood, and respected. Employ questions when appropriate
  - Begin to incorporate “compassionate” body language in daily practice.
  - Demonstrate self-compassion
  - Encourage others to express opinions and ideas in multiple arenas.
  - Actively incorporate others’ views, culture, and background into plan of action

**Demonstrate behaviors that convey compassion, empathy, respect, and inclusion.**
- Consistently recognize whether the other person feels heard, understood, and respected, uses questions, and adapts behavior to improve interactions.
- Consistently incorporate “compassionate” body language in daily practice.
- Periodically reflect and assess self-compassion; engage in deliberate practice

**Assessment**
- Preceptor assessment
- Small group assessment
- Reflection
- OSCE
- 360 evaluation
- Self-compassion scale
- Supervisor assessment
- Reflection
- 360 evaluation

**Interaction Lapses**
- Does not demonstrate empathy, compassion, respect, and/or inclusion
  - Does not maintain professional appearance/attire/demeanor
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  - Inappropriate use of social media
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**Prior to Core Clinical Experiences**
- No pattern of consistent Red Flags

**Prior to Acting Internships**
- No pattern of consistent Red Flags

**Goal Outcome**
- In an interaction, recognize whether the other person feels heard, understood, and respected. Employ questions when appropriate
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**Assessment**
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- Small group assessment
- Reflection
- OSCE
- 360 evaluation
- Self-compassion scale
- Supervisor assessment
- Reflection
- 360 evaluation
## MEPO Commitment #2

### Professional behaviors

#### Integrity and Involvement
- Lapses
  - Does not display **Humility** (Discernment of own limitations and willingness to ask for help when needed), **Integrity** (Benevolence; honesty, and truthfulness), or **Reliability** (Working conscientiously and showing predictable behavior).
  - Requires repeated reminders to fulfill responsibilities (assignments and attendance)
  - Cannot be relied upon to complete tasks
  - Inadequate or untimely communication
  - Misrepresents or falsifies information
  - Disregards directives, policies, or processes

*These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.*

#### Prior to Acting Internships

- No pattern of consistent Red Flags

#### Prior to Core Clinical Experiences

- Describe standards for professional behavior
- Keep commitments to others, take responsibility for actions; and show consistency between words and actions
- Open with information; share readily
- Understand and identify the information needed to clarify a situation; notice inconsistencies; make recommendations for decisions
- Work in groups collaboratively and consider all points of view.

#### No pattern of consistent Red Flags

- • Preceptor assessment
- • Small group assessment
- • Reflection
- • 360 evaluation

#### Goal Outcome

- Demonstrates professional behaviors that build trust including humility, reliability, and integrity.

- • Behavior honors both self and profession
- • Keep commitments to others, take responsibility for actions; and show consistency between words and actions
- • Open with information; share readily
- • Make a systematic comparison of various courses of action, weigh priorities;
- • Make decisions based upon analysis incorporate patient experience, input and psychosocial factors in decision making process

- • Supervisor assessment
- • Reflection
- • 360 evaluation
### MEPO Commitment #3

#### Ethical Values

**Integrity and Interaction Lapses**
- Imposes personal values on others
- Does not abide by core ethical concepts in healthcare
- Disregards ethical and legal standards
- Disregards ethical boundaries
- Dismissive of the importance of ethics in patient care and research
- Privacy and/or confidentiality violations

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<td><strong>No pattern of consistent Red Flags</strong></td>
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<td><strong>Apply an ethical framework to actual patient cases with guidance</strong></td>
<td><strong>Apply ethical values to service of individual patients, communities, and the public at large by consistently demonstrating behaviors that uphold ethical and legal standards.</strong></td>
</tr>
<tr>
<td><strong>Define core ethical concepts in healthcare</strong></td>
<td><strong>Apply an ethical framework to hypothetical cases with guidance</strong></td>
<td><strong>Recognize concepts involving justice in clinical cases with guidance</strong></td>
<td><strong>Independently identifies ethical and legal issues in the delivery of healthcare</strong></td>
</tr>
<tr>
<td><strong>Apply an ethical framework to hypothetical cases with guidance</strong></td>
<td><strong>List and define core legal requirements for health systems practice and policy</strong></td>
<td><strong>Demonstrate behaviors that uphold the core legal requirements for health systems practice (with guidance)</strong></td>
<td><strong>Demonstrate ethical practice when engaging with community</strong></td>
</tr>
<tr>
<td><strong>Describe historically and ethically significant cases and problems</strong></td>
<td><strong>Define legal standards</strong></td>
<td><strong>Demonstrate behaviors that uphold ethical and legal standards</strong></td>
<td><strong>Demonstrate behaviors that uphold the core legal requirements for health systems practice</strong></td>
</tr>
<tr>
<td><strong>Define legal standards</strong></td>
<td><strong>Assignments</strong>&lt;br&gt;<strong>MCQ</strong></td>
<td><strong>Encourage peers to uphold ethical and legal standards</strong></td>
<td><strong>Hold others accountable to ethical and legal standards</strong></td>
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<td><strong>Assignments</strong>&lt;br&gt;<strong>MCQ</strong></td>
<td><strong>Preceptor assessment</strong>&lt;br&gt;<strong>Reflective writing</strong>&lt;br&gt;<strong>360 evaluation</strong>&lt;br&gt;<strong>Small group assessment</strong></td>
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MEPO Commitment #4

Professional Identity Formation

Integrity and Introspection Lapses
- Does not acknowledge that personal identities and values influence perception of professional standards.
- Imposes personal identities and values on others
- Not sensitive to another person’s needs
- Demonstrates arrogance
- Abusive or critical during times of stress

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Red Flags

Prior to Acting Internships
- No pattern of consistent Red Flags

Prior to Core Clinical Experiences
- No pattern of consistent Red Flags

Prior to Acting Internships
- Reflect on how peers, mentors and role models influence one’s professional identity.
- Describe how the culture of healthcare systems can impact professional identity.

Goal Outcome
- Develop an individualized identity as a physician, built on the shared values of the profession.
- Develop an integrated identity where self is defined independently of others AND reflects how one’s self will be manifest in professional standards

Assignments
- Reflective writing
- Small group assessment
- Reflective writing
- Small group assessment
MEPO
Commitment #5

Advocacy

Interaction Lapses
- Does not advocate for patients and/or communities despite direction.
- Unable to identify key stakeholders or ineffective communication with key stakeholders with guidance.
- Does not recognize or manage conflicts of interest (self and others)

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Red Flags

No pattern of consistent Red Flags

Prior to Core Clinical Experiences

- Demonstrate ability to address a community health issue (determinant of health) in collaboration with a community partner (service-learning curriculum)
- Describe advocacy actions that could be used to address the structural factors influencing the health of communities and/or populations.
- Demonstrate ability to communicate with and effectively manage key, involved stakeholders in a change management plan

Prior to Acting Internships

- Demonstrate ability to address a community health issue (determinant of health) in collaboration with a community partner (service-learning curriculum)
- Describe advocacy actions that could be used to address the structural factors influencing the health of communities and/or populations.
- Demonstrate ability to communicate with and effectively manage key, involved stakeholders in a change management plan

Goal Behavior

Advocate for the well-being of patients, families, communities, and populations.

- Consistently integrate the determinants of health into analyses of health issues (structural competency).
- Consistently apply the socioecological model to identify possible advocacy actions.
- Communicate with and effectively manage key stakeholders as part of routine practice, when indicated

Assignments
- Reflective writing
- Small group assessment
- Service learning project

Reflective writing
- Small group assessment
**MEPO Patient Care #6**

### History

- Does not report historical data accurately
- Relies exclusively on secondary sources or documentation of others
- Does not treat patients with courtesy and respect.

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### Prior to Core Clinical Experiences

- Using a template, complete a comprehensive patient-centered history from a medically stable patient with a common chief concern.

### Prior to Acting Internships

- Complete a comprehensive patient-centered history from a patient with a common chief concern from the core specialties.

### Red Flags

- Appropriately employs patient centered communication skills
- Able to form a connection with most patients
- Utilizes a template to gather information
- Collects and reports accurate information
- May gather excessive or incompletely nuanced data
- Identifies essential elements of a patient centered history (HPI, PMH, PSH, FH, SH, Meds)

### Goal Outcome

- Uses patient centered communication skills for challenging encounters
- Able to form a therapeutic relationship with patients
- Uses logical progression of questioning
- Incorporates information obtained during history to tailor questioning (illness scripts)

- Obtains a complete & accurate history in an organized and empathetic fashion
- Adapts communication skills to different care settings and patients
- Adapts communication skills to the individual patient’s needs and level of health literacy
- Responds effectively to patient’s verbal and nonverbal cues and emotions
- Demonstrates astute clinical reasoning through targeted hypothesis-driven questioning
- Incorporates secondary data into targeted questioning

- OSCE
- Preceptor assessment
- Small group assessment

- OSCE
- Preceptor assessment
- Trained observer
- 360 evaluation

- OSCE
- Supervisor assessment
- Trained observer
- 360 evaluation
Physical Exam

Prior to Acting Internships

Perform a physical examination for a medically stable patient with a common chief concern. Identify and describe normal findings.

- Perform PE in a non-critical care setting
- Perform PE that is guided by patient's history initial PE findings and working differential diagnosis for common chief concerns
- Adapt exam as needed for challenging clinical encounters
- Identify and describe normal PE findings
- Perform a PE using a fluid and logical sequence
- Demonstrate astute targeted hypothesis-driven PE for any chief concern
- Adapt exam as needed for different clinical settings and individual patient needs and characteristics
- Identify and describe normal and abnormal findings and clinical relevance
- Perform accurate PE in an efficient and fluid manner
- Respond effectively to patient's verbal and nonverbal cues and emotions during PE

Goal Outcome

Perform a physical examination for any chief concern in any setting and condition of patients. Identify and describe findings and clinical relevance.

- OSCE
- Preceptor assessment
- Supervisor assessment
- Trained observer

Prior to Core Clinical Experiences

Perform a physical examination for a medically stable patient with a common chief concern. Identify and describe normal findings.

- Perform a core PE in a comprehensive medical encounter with a cooperative patient who is medically stable
- Begin to target the PE based on the patient's history and preliminary differential diagnosis
- Identify and describe normal findings.

Red Flags

- Does not demonstrate sensitivity to patient’s preferences when performing a PE
- Falsifies reporting of physical findings

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

- OSCE
- Preceptor assessment
- Small group assessment
- MCQ

- OSCE
- Preceptor assessment
- Trained observer

- OSCE
- Supervisor assessment
- Trained observer
Differential Diagnosis

MEPO
Patient Care #8

Red Flags

- Lacks basic medical knowledge to reason effectively
- Becomes defensive and/or belligerent when questioned on differential diagnosis
- Cannot explain or document clinical reasoning

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Integrate information about the patient to construct a simple problem list and basic differential diagnosis for a common chief concern.

Prior to Core Clinical Experiences

- Propose a reasonable differential diagnosis for a Plains chief concern that may neglect some important diagnostic information
- Create a summary statement and problem list for a Plains chief concern
- Begin to utilize comparing/contrasting elements to support differential diagnosis
- Begin to organize knowledge by illness scripts

Develop a prioritized differential diagnosis and problem list for a patient with a common clinical condition.

Prior to Acting Internships

- Develop a differential diagnosis for Foothills clinical condition that is appropriately broad and prioritized relative to complexity of patient presentation
- Prioritize problem lists on medically and psycho-socially complex patients
- Support differential diagnosis and working diagnosis with information gathered from patient record and outside resources
- Develop concise and accurate summary statement
- Organize knowledge of clinical and basic medical science using illness scripts

Develop a prioritized differential diagnosis and problem list for any patient concern or clinical condition.

Goal Outcome

- Develop a prioritized differential diagnosis that is neither too broad nor too narrow for any chief concern
- Gather pertinent information from many sources in a hypothesis-driven fashion
- Use illness scripts that generate and support a diagnosis and recognize when patient presentations fall outside typical patterns
- Filter, prioritize, and make connections between sources of information
- Seek and integrate emerging information to update the differential diagnosis

- OSCE
- Preceptor assessment
- Small group assessment
- Assignments
- MCQ

- OSCE
- Preceptor assessment
- Trained observer

- OSCE
- Supervisor assessment
- Trained observer
MEPO Patient Care #9

Diagnostic tests

Red Flags
- Unable to provide a rationale for ordering tests
- Unable to interpret normal and abnormal values of common lab testing with reference ranges provided

Prior to Core Clinical Experiences
- Recommend and interpret common diagnostic and screening laboratory tests that have been presented in the Plains when provided with normal reference ranges
- CBC, BMP, LFTs, Urinalysis, TSH, chest X-ray, ECG
- Recognize need for assistance to evaluate urgency of results

Prior to Acting Internships
- Recommend and interpret common diagnostic and screening laboratory and radiologic tests in core Foothills specialties
- Interpret normal and abnormal tests in a broad range of patient care scenarios, taking into account patient’s age, gender, race and illness when applicable
- Correlate labs with differential diagnosis
- Apply guidelines to individual patients and scenarios

Goal Outcome
- Recommend and interpret common diagnostic and screening tests that incorporates unique features of each patient.

*Small group assessment
*OSCE
*Preceptor assessment
*MCQ

*OSCE
*Preceptor assessment
*Trained observer

*OSCE
*Supervisor assessment
*Trained observer

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### Management Plan

**MEPO**

**Patient Care #10**

**Red Flags**

• Unable to describe importance of basic safe prescribing practices
• Demonstrates inflexibility and closed-mindedness in discussions of care plan development
• Lacks basic knowledge needed to guide orders

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**Prior to Core Clinical Experiences**

• Describe necessary elements of orders and prescriptions.
• Describe prescription elements including drug name, dose, administration, instructions, number dispensed, refills
• Describe safety measures to prevent prescribing errors (similar names, written numbers, etc.)
• Develop familiarity with electronic order entry

**Prior to Acting Internships**

• Develop a management plan for a common clinical condition with support from faculty. Input orders independently.
• Develop appropriate management plan with support from faculty including naming and ordering medications, labs, radiology, referrals, follow-up, etc.
• Generate simple orders independently for co-signature in the EMR
• Recognizes when to tailor or deviate from standard order set
• Communicate management plans to care teams and patients/families in a clear and comprehensive manner with minimal input from supervisors

**Goal Outcome**

Create and implement a management plan including entering and discussing patient orders/prescriptions and explaining the diagnosis and collaboratively discussing treatment plans.

• For Foothills conditions, develop appropriate management plan including ordering medications, labs, radiology, referrals, follow-up independently
• For advanced conditions, develop appropriate management plan with minimal faculty support
• Communicate complicated and sensitive management plans to care teams and patients/families in a clear and comprehensive manner with minimal input from supervisors

**Assessments**

• OSCE
• Preceptor assessment
• Small group assessment
• Assignments

• OSCE
• Preceptor assessment
• Trained observer
• 360 evaluation

• OSCE
• Supervisor assessment
• Trained observer
• 360 evaluation
### Red Flags

- Unable to list vital signs and importance of measurement in all patient care encounters
- Dismisses concerns of team members (nurses, family members, etc.) about patient deterioration

### Prior to Core Clinical Experiences

- Recognize normal heart rate, respiratory rate, oxygen saturation
- Identify a patient with a normal cardio-pulmonary exam
- Identify a patient with a normal neurologic exam and the absence of mental status changes
- Call for help when presented with a patient with medical needs beyond their scope of training
- Complete BLS certification

### Prior to Acting Internships

- Recognize signs of acute patient distress beyond vital sign abnormalities that require urgent attention (e.g. CP, SOB, EKG changes, pallor, diaphoresis)
- Recognize signs of acute neurologic distress (mental status, change, eye exam gain, gait change, etc.).
- Ask for help

### Goal Outcome

- Independently identify patients needing urgent vs. emergent care
- Identify patients needing escalation in level of care
- Respond to early clinical deterioration and seek timely help
- Provide initial triage and management of acute cardiopulmonary, neurologic, hematologic, and septic emergencies
- Describe advanced pathophysiology of common emergent conditions (e.g. MI, PE, GI bleed, stroke, sepsis)

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

**Urgent/Emergent Care**

**MEPO Patient Care #11**

- OSCE
- MCQ
- Small group assessment

- OSCE
- Preceptor assessment
- Trained observer

- OSCE
- Supervisor assessment
Procedures

MEPO
Patient Care #12

Red Flags

- Refusal to perform outlined procedures
- Lack of empathy or regard to patient comfort
- Performs procedures without appropriate oversight

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Prior to Core Clinical Experiences

No pattern of consistent Red Flags

Prior to Acting Internships

- Participate in basic procedures with supervision.

- Demonstrate the following procedures:
  - CPR
  - Bag-mask ventilation
  - Laceration repair: wound cleaning, anesthetic application, suture selection, demonstrate interrupted stitches, wound care management
  - Pap smear
  - Venipuncture
  - Know when and demonstrate ability to perform informed consent

- OSCE
- Preceptor assessment

Goal Outcome

- Demonstrate necessary preparation for performance of procedures
- Correctly perform procedure on multiple occasions over time.
- Demonstrate knowledge of consent and appropriateness of procedures in a broad range of surgical and medical specialties
- Demonstrates patient-centered skills while performing procedures
- Asks for help with complications

- OSCE
- Supervisor assessment

Participate in basic procedures with supervision after obtaining consent.
MEPO
Patient Care #13

Socio-ecological model

Prior to Acting Internships

- Define and describe components of social history
- Differentiate individual vs. systems factors
- Describe common patterns of power differentials in physician-patient interactions
- Describe common barriers that impact access to care and ability of patients to participate in care (e.g. language, transportation, etc.)
- Define culture-bound syndrome

Create a structural differential; Adapt care plan to account for individual, community, socio-ecological, and/or systems factors.

- Create individualized patient care plans that mitigate against the impact of social determinants of health
- Differentiate population and individual health while appropriately applying evidence-based care to unique patient circumstances
- Incorporate health systems and family members into treatment plans
- Incorporate inter-professional and community resources to address patient-specific barriers

Integrate individual, community, socio-ecological, and systems factors in service of patient and family well-being.

- Approach individual health with a public health lens
- Provide highly personalized treatment planning that considers the patient’s life and context outside of the medical system
- Demonstrate activation of system, family, and community resources aimed at mitigation of social determinants of health

Goal Outcome

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Prior to Core Clinical Experiences

- Unwilling to ask about patient context
- Unaware of impact of student’s own social factors on relationships with patients and families
- Gather information about patient context and values and create a basic structural differential for a patient with a common chief complaint.

- Define and describe components of social history
- Differentiate individual vs. systems factors
- Describe common patterns of power differentials in physician-patient interactions
- Describe common barriers that impact access to care and ability of patients to participate in care (e.g. language, transportation, etc.)
- Define culture-bound syndrome

Integrate individual, community, socio-ecological, and systems factors in service of patient and family well-being.

- MCQ
- Small group assessment
- Reflection
- Preceptor assessment

- Preceptor assessment
- Reflection
- 360 evaluation

- Supervisor assessment
- Reflection
- 360 evaluation
**MEPO**
Patient Care #14

**Red Flags**
- Unwilling to respond to feedback in a productive manner

**Prior to Core Clinical Experiences**
- Regularly complete assignments on time with little external reminders
- Begin to develop a system for time management and tracking tasks

**Prior to Acting Internships**
- Prioritize and anticipate needs of patients
- Ask for assistance with tasks when needed if workload is hindering efficient and safe care of patients
- Identify urgent and emergent situations and appropriately prioritize those tasks
- Has a system for managing patient care tasks

**Goal Outcome**
- Organize and prioritize responsibilities to provide care that is safe, effective, and efficient.
- Safely and effectively multi-task and delegate tasks to maximize efficiency
- Create proactive plans to attempt to minimize urgent issues
- Work collaboratively with inter-professional team to maximize patient safety and care efficiency
- Has a well-developed system to track tasks

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

**Evaluation completion**
- Assignment completion

**Preceptor assessment**

**Supervisor assessment**
- 360 evaluation
MEPO Interpersonal and Communication Skills #15

**Verbal and nonverbal communication**

**Red Flags**
- Interrupts others frequently
- Demonstrates behaviors that are uncaring or dismissive of others
- Demonstrates excessive anxiety, disorganization or distraction when talking with patients or colleagues
- Does not demonstrate sensitivity to patient’s age, gender, culture, race, religion, disabilities, and/or sexual identity or orientation

*These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.*

**Prior to Acting Internships**
- Able to accurately assess the impact of their own communication skills
- Demonstrate effective communication skills for sharing information and treatment planning
- Demonstrate skills for shared-decision making
- Demonstrate skills for motivational interviewing
- Demonstrate effective use of interpretation services
- Demonstrate self-awareness when communicating with others
- Demonstrate skills for delivering difficult news
- Demonstrate awareness and management of bias

**Prior to Core Clinical Experiences**
- Consistently utilizes patient-centered communication skills. Demonstrates specialized communication skill sets.
- Seek out and responds effectively to feedback on improving communication skills
- Describe and practice skills for initiating patient encounters, building and sustaining the patient-doctor relationship, building and sustaining visit structure, gathering information, and closing the visit
- Ask patients about their social history and life context when gathering information
- Describe skills for sharing difficult news and strong emotions
- Describe sources of implicit and explicit bias and the impact on communication.

**Goal Outcome**
- Demonstrate effective person-centered verbal and nonverbal communication with patients, families/care supporters of diverse backgrounds in diverse settings including both face-to-face interactions and other forms of communication.
- Maintain effective verbal and nonverbal communications during all interactions with patients and colleagues
- Maintain an empathic, caring stance with others
- Accurately assesses own communication skills
- Actively choose different communication strategies to best fit the situation

**Assessment Methods**
- OSCE
- Preceptor assessment
- Small group assessment
- OSCE
- LIC Preceptor assessment
- 360 Evaluation
- OSCE
- Supervisor assessment
- 360 evaluation
MEPO
Interpersonal and Communication Skills #16

Written documentation

Red Flags
- Copies and pastes information without verification or attribution
- Does not provide documentation when required
- Includes inappropriate language
- Documents potentially damaging information without verification or attribution

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Prior to Core Clinical Experiences
- Differentiate between comprehensive (H&P) from focused (SCOAP) note
- Describe components of H&P and SCOAP notes
- Use appropriate abbreviations
- Document history and physical following patient’s encounter with few organizational errors
- Use available note templates with limited ability to adjust based on audience, context, or purpose

Prior to Acting Internships
- Demonstrate ability to adjust or adapt notes to audience, context, or purpose across Foothills specialties
- Meet needed turnaround time for standard documentation
- Recognize and correct errors related to required elements of documentation

Goal Outcome
- Adapt or adjust notes based on audience, context or purpose
- Provide accurate, timely documentation that includes institutionally required elements

- OSCE
- Preceptor assessment
- Assignments

- OSCE
- LIC Preceptor assessment
- Trained observer

- OSCE
- Supervisor assessment

Provide timely and complete documentation without unnecessary details or redundancies on all concerns and in all contexts.
MEPO
Interpersonal and Communication Skills #17

Oral Presentation

Red Flags

• Fabricates information
• Routinely reports inaccurate information
• Reacts defensively when queried
• Presents in a disorganized and incoherent fashion
• Presents information in a manner that frightens patient or family
• Disregards patient’s privacy and autonomy

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Prior to Core Clinical Experiences

• Present a patient with a common chief concern including a basic assessment.
• Follow an oral presentation template
• Deliver oral presentations that are organized and can be followed
• Present a story that may be imprecise because of omitted or extraneous information
• Use medical terminology when communicating with team
• Demonstrate basic situational awareness when presenting in front of the patient

Prior to Acting Internships

• Present a patient with a common clinical condition in an organized and efficient fashion.
• Able to report sensitive information at the bedside
• Adjust style of communication when given feedback
• Support management plan with limited information
• When prompted, can adjust presentation in length and complexity to match situation and audience
• Incorporate patient’s preferences and privacy needs
• Deliver presentation inclusive of patient’s contextual factors
• Present personally verified and accurate information

Goal Outcome

• Provide an oral presentation/summary of a patient encounter, adjusting for audience and context and in a well-organized fashion.
• Seek additional information to clarify or refine presentation
• Filter, synthesize, and prioritize information into a concise presentation
• Articulate clearly and logically data to support plan
• Tailor length and complexity of presentation to situation and audience

Tools

• OSCE
• Preceptor assessment
• Small group assessment
• Assignments

• OSCE
• LIC Preceptor assessment
• Trained observer

• OSCE
• Supervisor assessment
MEPO
Interpersonal and Communication Skills #18

Handover

- Consistently does not communicate relevant patient information to members of the healthcare team
- Breaches patient confidentiality and privacy

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Red Flags

Prior to Core Clinical Experiences

Prior to Acting Internships

Goal Outcome

- Communicates verbally with colleagues about clinical case scenarios
- Identifies importance of clear communication and patient safety at times of transitions in care

- Summarizes in 2-3 sentences a patient's comorbidities and current issues
- Communicates a patient summary verbally to a colleague
- Acknowledges receipt of information when receiving a patient summary from a colleague
- Appropriately identifies illness severity
- Creates a contingency plan for patient that may lack clarity

- Provide efficient (2-5 min per patient) handoffs of at least 3 patients to a team member including only essential information (name, locations, underlying conditions, current admission problems, items to "check on")
- Recognizes what tasks are appropriate to handoff for coverage
- Prioritizes tasks for patients to maximize safe and efficient cross-coverage

- MCQ
- OSCE
- LIC Preceptor assessment
- Trained observer

- No pattern of consistent Red Flags

- Summarizes patient history and course and communicates key information to colleagues for a straightforward patient with a common clinical condition

- Effectively and efficiently provide or receive a patient handover to transition care responsibility to another health care provider and prioritize the work of cross-coverage.

- OSCE
- Supervisor assessment
### MEPO Interprofessional and Communication Skills #19

**Red Flags**
- Frequent misunderstandings or miscommunications
- Disrespectful or dishonest to team members
- Does not acknowledge feedback
- Engages in conflict avoidant behavior
- Dismisses input from professionals other than physicians

*These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.*

**Prior to Acting Internships**
- Engage with interprofessional team to delegate and accept responsibilities that facilitate patient care
- Communicate one’s roles and responsibilities clearly to family, patients, and other professionals
- Communicate with interprofessional team reliably and professionally
- Develop trusting and respectful relationships with team members
- Engage effectively in conflict resolution with team members

- Describes roles and practices of effective teams
- Describe one’s own role on an interprofessional healthcare team
- Recognize one’s own strengths and limitations in skill, knowledge and ability
- Describe how each interprofessional team member’s unique experience and expertise can contribute to the interprofessional team

**Goal Outcome**
- Participate as a contributing and integrated member of an interprofessional team.
  - Communicate effectively with other health professionals.
  - Provide thoughtful, professional, and constructive feedback to others.
- Work with interprofessional team to maintain a climate of mutual respect and shared values.
- Use one’s own role to complement that of diverse healthcare professionals in a variety of settings
- Participate independently in interprofessional care planning
- Communicate bidirectionally, keeping team members informed and up to date

**Assessment Tools**
- MCQ
- OSCE
- LIC Preceptor assessment
- 360 evaluation
- Supervisor assessment
- 360 evaluation

**Prior to Core Clinical Experiences**
- Engage with interprofessional team to facilitate patient care.
- Participate as a contributing and integrated member of an interprofessional team.
  - Communicate effectively with other health professionals.
  - Provide thoughtful, professional, and constructive feedback to others.
- Work with interprofessional team to maintain a climate of mutual respect and shared values.
- Use one’s own role to complement that of diverse healthcare professionals in a variety of settings
- Participate independently in interprofessional care planning
- Communicate bidirectionally, keeping team members informed and up to date

**Assessment Tools**
- MCQ
- OSCE
- LIC Preceptor assessment
- 360 evaluation
- Supervisor assessment
- 360 evaluation
### MEPO Medical Knowledge #20

#### Red Flags

- Demonstrate knowledge of foundational basic science concepts; Integrate and apply foundational basic and medical science concepts to solve simulated clinical problems using a systematic approach to the Trek chief concerns in Plains.

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

#### Prior to Core Clinical Experiences

- Demonstrate knowledge of foundational science concepts to patients with a common complaint from the core Foothills specialties.

- MCQ
- NBME exams

#### Prior to Acting Internships

- Demonstrate and apply knowledge of foundational science concepts to patients with a common complaint from the core Foothills specialties.

- NBME exams

#### Goal Outcome

- Demonstrate and apply knowledge of established and evolving biomedical, clinical, informatics, epidemiological and social-behavioral sciences.

- Supervisor assessment
- 360 evaluation
Leadership

MEPO Leadership #21

Red Flags

Introspection Lapses
• Lacking insight in own behavior
• Unable to discern how personal behavior impacts others and regulate behavior accordingly.
• Dismissive of the opinions and contributions of others.
• Insensitive to another person’s needs

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Prior to Acting Internships

Goal Outcome

Adapt personal leadership skills to maximize the performance of self and others by being a respectful and engaged team member able to manage relationships and find common ground.

Prior to Core Clinical Experiences

No pattern of consistent Red Flags

Prior to Acting Internships

No pattern of consistent Red Flags

• With guidance, can prioritize actions and personnel required to accomplish a goal.
• With guidance, is able to reflect upon and regulate personal behavior.
• Actively seeks input from others, acknowledging their unique contributions.

Goal Outcome

• Independently prioritizes key actions and personnel required to accomplish a goal.
• Independently able to reflect upon and regulate personal behavior.
• Collaborates with others to accomplish common goals

Reflective writing
• Preceptor assessment

Reflective writing
• Preceptor assessment
• 360 evaluation

Supervisor assessment
• 360 evaluation
These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.
Quality Improvement

MEPO Leadership #23

Prior to Acting Internships

• No pattern of consistent Red Flags

Prior to Core Clinical Experiences

• Identify appropriate mechanisms to report medical errors or patient safety concerns.
• Participate in simulated or actual systems improvement activity at clinical site.
• Create accurate documentation, perform accurate medication reconciliation and appropriate handwashing.

• Reflective writing
• MCQ
• Small group assessment

Goal Outcome

• Identify and report actual and potential errors using appropriate mechanism
• Participate in systems improvement activities.
• Engage in daily patient safety habits (accurate documentation, medication reconciliation, hand washing, etc.)

• Reflective writing
• Preceptor assessment

• Supervisor assessment
• Assignments

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

• Dismissive of the importance of medical errors
• Avoids improvement efforts/reporting errors
• Places self or others at risk of injury or adverse event

• Describe rationale for error reporting and systems improvements
• Describe key tenets of CQI process

Prior to Acting Internships

• No pattern of consistent Red Flags

Goal Outcome

• Identify personal and system level factors impacting patient safety and participate in improvement activities.
Red Flags

- Unwilling or unable to ask questions or seek out answers independently
- Needs help in formulating questions that are neither overly broad nor too narrow
- With external prompts, seeks information from the literature
- Retrieve basic information through information aggregators (e.g., Google and UpToDate), but does not utilize primary literature searches and national guidelines to inform patient care

These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.

Prior to Core Clinical Experiences

- With guidance, formulate basic clinical questions and retrieves basic information.
- Needs help in formulating questions that are neither overly broad nor too narrow
- With external prompts, seeks information from the literature
- Retrieve basic information through information aggregators (e.g., Google and UpToDate), but does not utilize primary literature searches and national guidelines to inform patient care

Prior to Acting Internships

- Independently formulate basic clinical questions and retrieves basic information from a variety of resources.
- Form answerable patient care questions.
- Independently access the medical literature and national guidelines to answer clinical questions.
- Retrieve evidence about a topic, but needs guidance in understanding various levels of evidence

Goal Outcome

- Form answerable questions, retrieve and appraise evidence to advance patient care (or transform health) and use the evidence appropriately to inform patient care or other decisions.
- Reliably form clinical questions and independently access resources to inform patient care
- Understand various levels of clinical evidence along with their strengths and weaknesses
- Manage ambiguity when applying evidence-based medicine to individual patients

Assignments

- Assignments
- MCQ
- Small group assessment

Reflective writing

- Reflective writing
- Preceptor assessment

Supervisor assessment

- Supervisor assessment
- Assignments
<table>
<thead>
<tr>
<th>MEPO Curiosity #25</th>
<th>Master Adaptive Learner</th>
<th>Goal Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Red Flags</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Introspection Lapses</td>
<td>• Unaware of inadequacies despite feedback</td>
<td>• Demonstrate ability to identify personal and professional needs and create plans (or access additional resources) to address them</td>
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<tr>
<td></td>
<td>• Dismissive of feedback or resists considering or making changes</td>
<td>• Accurately perform informed self-assessment</td>
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<td></td>
<td>• Does not accept responsibly for actions</td>
<td>• Receive feedback professionally</td>
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<td></td>
<td>• Hesitates to seek help when needed</td>
<td>• Incorporates changes in self attitudes or behaviors in an ongoing fashion</td>
</tr>
<tr>
<td><strong>Prior to Core Clinical Experiences</strong></td>
<td>No pattern of consistent Red Flags</td>
<td>• Reflective writing</td>
</tr>
<tr>
<td>• With the support and guidance from a coach:</td>
<td></td>
<td>• Feedback from coach</td>
</tr>
<tr>
<td>• Undertake informed self-assessment</td>
<td></td>
<td>• Learning goals assignment</td>
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<tr>
<td>• Receive and process feedback from multiple sources in a professional manner</td>
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<tr>
<td>• Create personal improvement goals and learning goals</td>
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<tr>
<td>• Demonstrate appropriate and professional responsiveness to feedback</td>
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<tr>
<td><strong>Prior to Acting Internships</strong></td>
<td>With the prompting of a coach, utilizes informed self-assessment to create and implement personal learning goals and reflect on learning</td>
<td>• Reflective writing</td>
</tr>
<tr>
<td>• Incorporate changes in attitudes or behavior in response to feedback</td>
<td></td>
<td>• Feedback from coach</td>
</tr>
<tr>
<td>• Accurately articulate personal progress towards previously established goals</td>
<td></td>
<td>• Learning goals assignment</td>
</tr>
<tr>
<td>• Seek support or help, when needed for advice, to engage additional resources, or to receive help in times of personal or professional difficulty</td>
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<tr>
<td>• Demonstrate ability to make an appropriate plan to achieve a personal or professional goal, with little assistance needed from a coach</td>
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<tr>
<td><strong>Goal Outcome</strong></td>
<td></td>
<td>• Reflective writing</td>
</tr>
<tr>
<td>• Demonstrate the skills of a master adaptive including the ability to seek, respond to, and incorporate feedback from multiple sources, to create and implement personal learning goals, and to reflect on learning.</td>
<td></td>
<td>• Feedback from coach</td>
</tr>
<tr>
<td>• Incorporates changes in self attitudes or behaviors in an ongoing fashion</td>
<td></td>
<td>• Learning goals assignment</td>
</tr>
</tbody>
</table>

*These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.*
**Prior to Acting Internships**

- **Goal Outcome**: Complete a mentored scholarly project in order to demonstrate an understanding of the processes of structured scholarship and an ability to communicate findings or results via written and oral formats to a scientific community.

- **Prior to Acting Internships**
  - **Red Flags**: No pattern of consistent Red Flags
  - **Suggested Progression**:
    - Identify an area of scholarly interest and a mentor for the project
    - Develop a research question or project goal
    - Identify the literature in the area of scholarly interest
    - Devise and carry out a plan to complete the scholarly project
    - Analyze the results from the scholarly project, as appropriate (During Alpine)
    - Present the project in written and oral form (Entering Summit, March of year 4)

- **Prior to Core Clinical Experiences**
  - **Red Flags**: No pattern of consistent Red Flags
  - **Suggested Progression**:
    - Does not identify a scholarly interest or establish an appropriate mentor
    - Does not complete tasks related to a scholarly project
    - Does not complete tasks related to a scholarly project

- **Scholarship**

*These are examples and not an exhaustive list and represent behaviors that would need immediate correction at any point in medical school.*

**MEPO Curiosity #26**

**Scholarship**