

# **GRADUATE MEDICAL EDUCATION | IHQSE**

Tyler Anstett DO, Joseph Lafond, Jeffrey Glasheen MD, Carol Rumack MD

# IHQSE and GME Quality and Safety Academy: 2021 - 2023

### **Background**

Quality & Safety Academy (QSA) is a series of interactive workshops co-sponsored by the Institute for Healthcare Quality, Safety, and Efficiency (IHQSE) and the CU Graduate Medical Education office (CUGME) built to teach, residents, fellows, and faculty in core concepts of quality improvement, patient safety, and change management.

In 2020, the QSA transitioned from in-person to virtual delivery and changed the structure of the academy from learner-based series to combined sessions with learners from all levels.

## **Objectives**

- Describe the changes in QSA format and structure to accommodate virtual delivery.
- Evaluate changes to the QSA with attendance data.

#### **Resident Series**

- Concepts of Patient Safety
- · QI & Change Management
- Finding and Using Data

#### **Fellow Series**

- · Foundations in Patient Safety
- Adverse Events into QI
- Quality in Academics

# **Faculty Session**

· Coaching & Teaching Quality

# **Combined Sessions**

- Patient Safety
- Applied Patient Safety
- QI & Change Management
- Acquiring Data to Drive Change
- Spreading Change Locally & Nationally
- Coaching and Teaching Quality Improvement

#### **Conclusions**

- The transition to virtual decreased the number of attendees and training programs. However, it appears more individuals from each program attended.
- The change to a single-learner series did not appear to impact attendance.

# **Next Steps**

 Analyze evaluation and assessment data for learner achievement and satisfaction – comparing in-person, separate series with virtual combined sessions.

## **Acknowledgements**

- The Quality and Safety Academy jointly sponsored by the IHQSE and CU-GME.
- Original series developed in collaboration with Anna Neumeier, Emily Gottenborg, Andy Levy.



