



SCHOOL OF MEDICINE

Institute for Healthcare Quality, Safety & Efficiency

UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS

## IHQSE Certificate Training Program

Sponsored by the University of Colorado School of Medicine  
University of Colorado College of Nursing Office of Continuing Education

### Session 9: Identifying your Intervention, Work Redesign & Clinician Well-being, Guiding Coalition, and Design Thinking

Date: 12/3/24

Session Duration: 4 hours

**Location: Krugman Conference Hall**

Research 2 Building - 12700 East 19th Ave., Aurora, 80045; second floor, north side of the building  
The building is badge-access only. Please call Sloan if you have any trouble getting in (325-374-7657).

**Speakers:** Drs. Tyler Anstett, Emily Gottenborg, Jeff Glasheen, and Lotte Dyrbye

**Learning Objectives: By the end of this session, participants should be able to—**

- Brainstorm potential interventions
- Develop a plan for implementing an intervention
- Understand tools available and process for intervention
- Learn how to identify examples of successful change and incorporate into your work
- Develop a coalition who can help your project succeed
- Understand how our project work impacts the wellness of the staff and providers.

**Schedule:**

1:05 – 1:15	Team Check-in	(UCH Nursery)
1:15 – 2:15	Work Redesign & Clinician Well-being	(Dyrbye)
2:15 – 2:30	Break	
2:30 – 3:00	Leading Change: Guiding Coalition	(Glasheen)
3:00 – 3:40	IHQSE Model Review: Identifying Your Intervention	(Anstett/ Gottenborg)
3:40 – 3:55	Break	
3:55 – 4:55	Design Thinking	(Anstett)
4:55 – 5:00	Appreciative Debrief & Next Steps	(Glasheen)

**Homework before the session: Review the following with your Coach.**

- 1) Affinity Diagram
- 2) Complete data collection plan
- 3) Finalize sense of urgency

Disclosure Statement: Speakers have no financial relationships to disclose and will not be discussing any off-label items in their presentations.

The University of Colorado College of Nursing is approved with distinction as a provider of continuing nursing professional development by the Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This educational offering for 3.5 contact hours is provided by the University of Colorado College of Nursing Office of Continuing Education. One CNE certificate will be emailed to each nurse at the end of the program. Participants must sign in at each offering to receive credit for participation.