



SCHOOL OF MEDICINE

Institute for Healthcare Quality, Safety & Efficiency

UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS

IHQSE Certificate Training Program

Sponsored by the University of Colorado School of Medicine
University of Colorado College of Nursing Office of Continuing Education

Session 15: Using AI for QI, Second Victim, and Leadership Journey

Date: 3/11/2025

Session Duration: 4 hours

Location: Krugman Conference Hall

Research 2 Building - 12700 East 19th Ave., Aurora, 80045; second floor, north side of the building. The building is badge-access only. Please call Sloan if you have any trouble getting in (325-374-7657).

Speakers: Jena Hausman and Drs. Jim Barry and Michele Loi

Learning Objectives: By the end of this session, participants should be able to—

- Understand current state of AI in healthcare.
- Understand some simple prompting techniques that can increase the effectiveness of large language models.
- Recognize limitations in use of large language models in healthcare.
- Recognize and support the care givers involved in safety events.
- See an example of the leadership journey from a healthcare executive.

Schedule:

1:00-1:15	Introduction	(Glasheen)
1:15-2:45	Using AI for QI	(Barry)
2:45-3:00	Break	
3:00-3:45	Second Victim	(Loi)
3:45-4:00	Break	
4:00-4:45	Leadership Journey	(Hausmann)
4:45-5:00	Appreciative Debrief, Next Steps & Evaluation	(Glasheen)

Homework before the session:

- Create a plan for removing barriers to success

Disclosure Statement: Speakers have no financial relationships to disclose and will not be discussing any off-label items in their presentations.

The University of Colorado College of Nursing is approved with distinction as a provider of continuing nursing professional development by the Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This educational offering for 3.5 contact hours is provided by the University of Colorado College of Nursing Office of Continuing Education. One CNE certificate will be emailed to each nurse at the end of the program. Participants must sign in at each offering to receive credit for participation.