IHQSE Certificate Training Program

Sponsored by the University of Colorado School of Medicine
University of Colorado College of Nursing Office of Continuing Education

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Session 15: Using AI for QI, Second Victim, and Leadership Journey

Date: 3/11/2025   **Session Duration: 4 hours**

Location: Krugman Conference Hall
Research 2 Building - 12700 East 19th Ave., Aurora, 80045; second floor, north side of the building. The building is badge-access only. Please call Sloan if you have any trouble getting in (325-374-7657).

Speakers: Jena Hausman and Drs. Jim Barry and Michele Loi

Learning Objectives: By the end of this session, participants should be able to—
- Understand current state of AI in healthcare.
- Understand some simple prompting techniques that can increase the effectiveness of large language models.
- Recognize limitations in use of large language models in healthcare.
- Recognize and support the care givers involved in safety events.
- See an example of the leadership journey from a healthcare executive.

Schedule:
1:00-1:15	Introduction	(Glasheen)
1:15-2:45	Using AI for QI	(Barry)
2:45-3:00	Break	
3:00-3:45	Second Victim	(Loi)
3:45-4:00	Break	
4:00-4:45	Leadership Journey	(Hausmann)
4:45-5:00	Appreciative Debrief, Next Steps & Evaluation	(Glasheen)

Homework before the session:
- Create a plan for removing barriers to success