



SCHOOL OF MEDICINE

Institute for Healthcare Quality, Safety & Efficiency

UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS

IHQSE Certificate Training Program

Sponsored by the University of Colorado School of Medicine
University of Colorado College of Nursing Office of Continuing Education

Session 11: Leading Change: Awareness Campaign, Alumni Presentation, Pre-mortem Analysis & Mid-year Report Overview

Date: 1/14/2025

Session Duration: 4 hours

Location: Krugman Conference Hall

*Research 2 Building - 12700 East 19th Ave., Aurora, 80045; second floor, north side of the building
The building is badge-access only. Please call Sloan if you have any trouble getting in (325-374-7657).*

Speaker: Drs. Jeff Glasheen and Katie Raffel

Learning Objectives: By the end of this session, participants should be able to—

- Create a communication plan for your change effort.
- Use a process to predict challenges with your intervention
- Understand template for mid-year report out

Schedule:

1:05 – 1:15	Team Check-in	(CHCO ICU Delirium)
1:15 – 1:45	Alumni Presentation	(UCH Psychiatry Team)
1:45 – 2:20	Pre-mortem Analysis	(Raffel)
2:20 – 2:35	Break	
2:35 – 3:35	Leading Change: Awareness Campaign	(Glasheen)
3:35 – 3:50	Break	
3:50 – 4:05	Mid-year Report Overview	(Glasheen)
4:05 – 4:20	Appreciative Debrief & Closing	(Glasheen)
4:20 – 5:00	Coaching	

Homework before the session:

1. Complete aim statement (review with Coach)

Disclosure Statement: Speakers have no financial relationships to disclose and will not be discussing any off-label items in their presentations.

The University of Colorado College of Nursing is approved with distinction as a provider of continuing nursing professional development by the Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This educational offering for 3.5 contact hours is provided by the University of Colorado College of Nursing Office of Continuing Education. One CNE certificate will be emailed to each nurse at the end of the program. Participants must sign in at each offering to receive credit for participation.