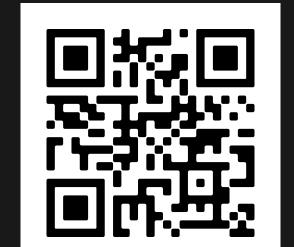


Extraneous Load Events Correlate with Cognitive Burden Amongst Multidisciplinary Providers during Intensive Care Unit Rounds



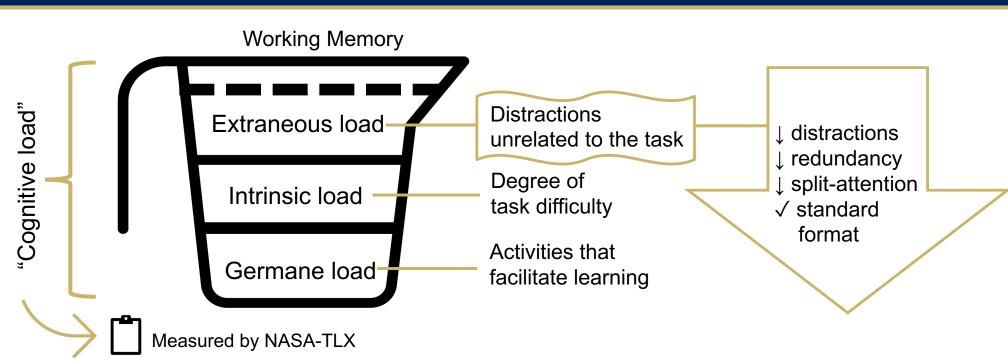
Natalie Held¹, Anna Neumeier¹, Timothy Amass¹, Tristan Huie¹, Elizabeth Harry², Tania Jenkins³, Marc Moss¹

¹Division of Pulmonary Sciences and Critical Care Medicine, University of Colorado, ²Division of Hospital Medicine, University of Colorado ³Department of Sociology, University of North Carolina-Chapel Hill

Background

- Inadequate ICU rounding practices have profound impact on the quality and safety of patient care, and on the effectiveness of trainee education
- Cognitive load theory (CLT), a leading model of educational psychology, suggests that learning and performance degrade when an individual's cognitive load exceeds their working memory capacity

Figure 1. Working memory is "filled" by the cognitive load imposed by a task.



Study Aim

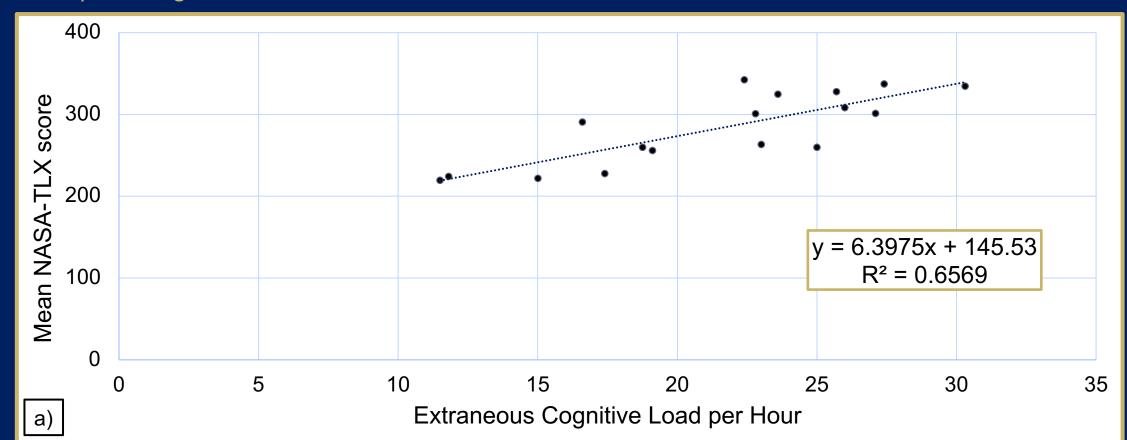
To characterize the cognitive load providers experience during rounds.
 We hypothesize that increased extraneous load during ICU rounds is associated with increased perceived workload

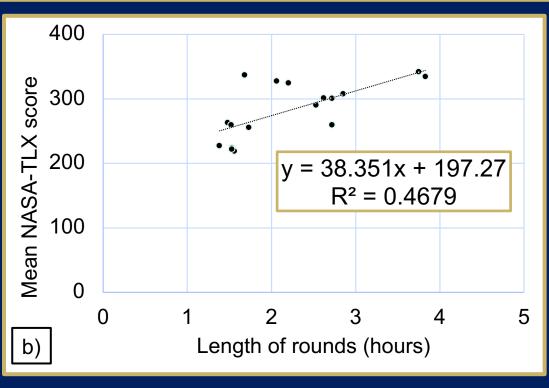
Methods

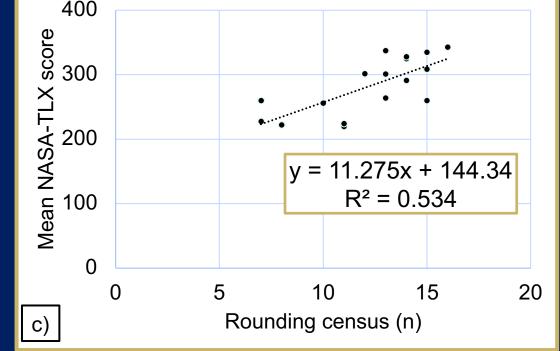
- **Study Design:** A mixed-methods study of multidisciplinary providers at medical ICU rounds at University of Colorado and Denver Health Hospitals
- Part 1: Observational cohort study
 - Primary independent variable: Hourly extraneous cognitive load events during rounds
 - Outcome variable: mean post-rounds NASA-TLX score
- Part 2: Qualitative study
 - Semi-structured interviews to assess perspectives on the extraneous cognitive load burden during rounds

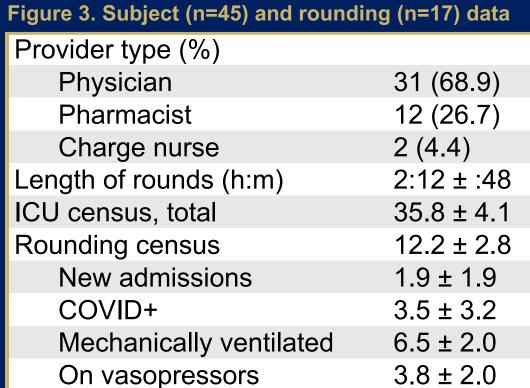
Results

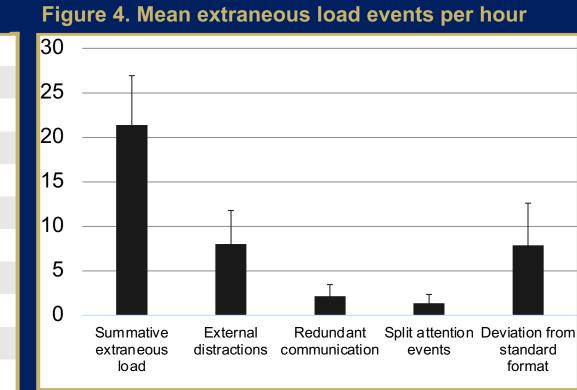
Figure 2. Mean post-rounds perceived cognitive load vs a) hourly extraneous load, b) length of rounds, and c) rounding census











Results (cont.)

Figure 5. Themes in provider perceptions on the cognitive load burden of ICU rounds

| Increases cognitive load | Unstructured discussion | "When it's less structuredI feel like I'm actually spending more timeI find myself completely redoing and retooling the plan on top of something that we could've already communicatedit makes more work for me." |
|--------------------------|---|---|
| | Emotional distractions | "I think my emotions sometimes [affect my workload]. It was kind of a unique day because I was called by this [radiology] tech who just yelled at meespecially during COVID, everyone's kind of getting hot headed andit makes it hard to focus on the rest of rounds." |
| | Interruptions | "I think we all lose our train of thought. If there's some form of disruption or even just getting interrupted in the middle of the presentation, I'll forget, or just skip over and not come back to exactly where I was. And some things that I meant to add and communicate to the team, get just forgotten or dropped." |
| | High rounding census or duration | "Rounds when they go for a long period of time without a breakcan be very detrimental." "I think the whole goal of medical education is to teach. And I think we're somewhat losing that right now because there's so much work to be done." |
| Reduces cognitive load | Structured rounds | "Following the more traditional scripted model makes it a lot easier to comprehend what's going on and take in all that information because I know what I'm looking for when I'm going to hear it." |
| | Presentations that are individualized by patient complexity | "Patients who have been here awhileand they have nothing going on with themwhen you go through all this stuff all over againthen it just increases durationdepletes moraleI do think that sometimes you just need to make it a little quicker." |
| | Repetition | "I actually find [repetition] at least somewhat helpfulif the intern's given the presentation then I repeat some of those things with my take on it, but it's usually in a slightly different way. And then hearing it again from the attendingI think it solidifies the plan for everyone." |

Conclusions

- Extraneous load events on rounds had a *positive linear correlation* with the perceived workload by multidisciplinary providers
- CLT states that reducing these extraneous events may improve performance and learning. Our data suggests that this may be achieved by reducing rounding census and duration, adhering to structured discussions, and reducing emotional distractions and interruptions