

## Visit Checklist for Care Teams

**Coordination Visit-** Educate and organize the patients care plan to focus on improving their diabetes outcome.

- Dexterity:** Assess appropriate hearing/vision and ability to program device or use phone application.
- Insurance:** What insurance does the patient have? (*Medicare and Medicaid have eligibility requirements*)
- Smart Phone:** Does the patient have a compatible smart phone? (*Patient must know their apple or google play login to download the portal app to record AGP data*)
- Order Receiver:** Order Receiver along with sensors if patient does not have compatible smartphone.
- Schedule follow-up Visit:** 1-2 weeks from prescribing CGM supplies
  - Remind patients to bring ALL supplies to next visit
  - Print Dexcom/Libre “Clinic Code” & App information- <P:\VW Forms\Screening Forms\CGMs>
  - Ask patient to download app and create account (*must have an email address to link to account*) prior, but some patients may need assistance with this process.
  - If the patient is using a receiver, remind them to charge the device before the appointment.

**Go-Time Visit-** Guide patients through the process of CGM use that focuses on education, placement, and setup.

- Set up:**
  - Ensure the patient has created an account with appropriate CGM portal (*Dexcom Clarity or Libre View*)
  - Provide the patient with “Clinic Code” to share AGP data with Care Team - <P:\VW Forms\Screening Forms\CGMs>
- Consider Sensor Placement:** Tape allergies, sweaty patients may need Skin Tac before insertion, have patient place their own sensor with observance and guidance
- Review Basic Functionality & Education:** charging device and changing sensors
- Set up Alerts:** Follow glucose targets

**Management Visit(s)-** Monitor the patients care plan that helps support their diabetes management.

- Office Visit:** Follow up 10-15 days (when sensor is due to change)
- Review/Download Data:**
  - Pull up AGP report in clinic portal account and print for Provider
  - If the patient has a receiver, open clinic portal account, plug receiver into computer, upload data, and print for Provider **(TBD)**
- New Sensor Placement/Assess Site Irritation:** Have patient place their own sensor with guidance
- Additional Education:** Access barriers & answer any other questions/concerns for patient
- Follow-Up:** Schedule follow-up appointment w/ Provider in 1 month

## Eligibility Requirements

### Medicare-

- Diagnosis of Diabetes
- Patient or Caregiver has sufficient training using the CGG prescribed
- Patient meets at least one of the criteria below:
  - In insulin-treated; or
  - Has a history of problematic hypoglycemia with documentation of at least one of the following:
    - Two or more level 2 hypoglycemic events (glucose <54 mg/dL) that persist despite multiple modifications to treatment or medication plan
    - One level 3 hypoglycemic event (glucose <54 mg/dL) characterized by altered mental and/or physical state requiring third-party assistance for treatment
  - Seen for diabetes management in past 6 months
  - For continuing eligibility, all of the above must continue to be met
- Patients will need a receiver prescribed even if they plan on utilizing their smart phone
- RN/LPN/MA would create DME Order through the Parachute Health platform and manage Prior Authorization

### Medicaid-

- Diagnosis of Diabetes
- Patients are insulin-treated with multiple (3 or more) daily administrations of insulin or a continuous subcutaneous infusion (CSII) pump; and,
- Patient insulin treatment regimen requires frequent adjustment by the patient on the basis of BGM or CGM testing results; and,
- Within 6 months following the initial prescription of the CGM, the treating provider has an in-person visit with the patient to assess adherence to their CGM regimen and diabetes treatment plan.
- Prescribe CGM supplies through Pharmacy Benefits
- RX Refill Department would complete Prior Authorization through “CoverMyMeds” platform

### Commercial Insurance/ MCR Advantage Plans-

- Varies depending on the patients’ plan benefits
- Prescribe CGM supplies through Pharmacy Benefits
- RX Refill Department would complete Prior Authorization through “CoverMyMeds” platform