

CGM : Medicare Coverage and Ordering

Medicare has certain eligibility requirements that must be met in order to provide coverage for personal CGM. If the patient does not meet them, Professional CGM may be an option for intermittent use. This resource will help you navigate Medicare's eligibility requirements for initial and continuing coverage, ordering and insurance authorization, and documentation. Note that this applies to traditional Medicare, and individual Medicare managed plans or Advantage plans may vary.

Medicare Eligibility Requirements for personal CGM

In order to be eligible for Medicare coverage of personal CGM, the following requirements must be met:

- The patient has a diagnosis of diabetes;
- The patient is treated with 3 or more daily administrations of insulin or administers insulin continuously via pump;
- The patient requires frequent adjustment to the insulin treatment regimen based on glucose results (either finger stick or CGM readings);
- The patient has been seen for diabetes management in past 6 months.
- For **continuing eligibility**, all of the above must be met and Medicare requires that the treating practitioner have a visit with the patient to assess the CGM regimen and diabetes treatment plan every 6 months following initial CGM prescription.

Example Documentation

Chart note example: The following can be added to your chart notes for patients meeting Medicare's eligibility criteria. You can copy/paste, add to your EHR's macro library (sometimes called smartphrases, dotphrases, or auto-text), and/or modify as needed:

- *This patient has a diagnosis of diabetes; is treated with 3 or more daily administrations of insulin or continuous insulin infusion via pump; requires frequent adjustment of the insulin treatment regimen based on glucose results; and has been personally seen to evaluate their diabetes treatment within the past 6 months.*

Ordering and Insurance Authorization

A prescription or order will be required. Many EHRs support directly prescribing/ordering them as you would any medication. Ordering through your EHR will make it easier to reorder in the future. Although patients may choose to use their smartphone, they must use it in conjunction with a reader in order for Medicare coverage of a CGM. Smart-devices are not covered by Medicare as they do not meet the definition of DME.

How to Order a Dexcom

- To order Dexcom, complete the [Medicare Detailed Written Order](#). You must check off the box to order the receiver even if the patient will also use their smartphone.
- Fax the Order and chart notes to ASPN Pharmacy: (866)- 879-8150

How to Order a Freestyle Libre

- To order the Freestyle Libre 2, complete the [Medicare Standard Written Order](#). Please note that even though this order asks for the prescribed glucose tests per day, this is no longer a Medicare requirement.
- Fax the Order and chart notes to a Freestyle Libre 2 DME supplier listed on the Medicare Standard Written Order link above.

How to Order a Medtronic CGM

- For Medtronic, visit their healthcare professional website for their most current resources: <https://www.medtronic.com/us-en/healthcare-professionals/products/diabetes/continuous-glucose-monitoring-systems.html>

Eversense

- Eversense requires that the transmitter be implanted; it is recommended that you seek preauthorization for the implantation procedure before ordering. To become an Eversense provider and to pursue information on ordering, visit <https://www.ascensiadiabetes.com/eversense/become-a-provider/#get-started-form>.

Additional Help

Dexcom representative:

Ellen Elliott - Senior Territory Business Manager (Denver North)

Phone: 303-520-8579

Email: eelliott@dexcom.com

Abbott Freestyle Diabetes Sales Specialist:

Ellen Gollither – Diabetes Sales Specialist (Denver South)

Phone: 970-408-1035

Email: ellen.eilergollither@abbott.com

Jordan Belsky – Diabetes Sales Associate (Denver North)

Phone: 720-745-9697

Email: jordan.belsky@abbott.com

Taylor Gipson – Diabetes Sales Associate (Denver South)

Phone: 720-309-0292

Email: taylor.gipson@abbott.com

Alternatives if CGM is not Covered by Medicare

- [Professional CGM](#)
- Sample of Personal CGM
- Self-pay for Personal CGM, with or without various coupons, copay reduction programs, and/or vouchers
- If they haven't been seen for diabetes management in the past 6 months, have them seen for this purpose (in-person or via telehealth).
- Membership warehouses with pharmacies, like Costco and Sam's Club, often offer the lowest prices, are usually open to non-members, and may have additional significant discounts for members.