

## CGM : Colorado Medicaid and Ordering

Medicaid in Colorado has certain eligibility requirements that must be met in order to provide coverage for personal CGM. If the patient does not meet them, Professional CGM may be an option for intermittent use. This resource will help you navigate Colorado Medicaid's eligibility requirements for coverage, ordering and insurance authorization, and documentation.

### **Colorado Medicaid Eligibility Requirements for personal CGM**

In order to be eligible for Colorado Medicaid coverage of personal CGM, the following requirements must be met:

- The patient self-monitors glucose at least 3 times daily (e.g. fingerstick blood sugars);
- The patient is treated with 3 or more daily administrations of insulin or administers insulin continuously via pump;
- The patient requires frequent adjustment to the insulin treatment regimen based on glucose results (either finger stick or CGM readings);
- The patient has had or will have education specific to the therapeutic CGM system being requested;
- The patient and/or their caregiver can hear and view CGM alerts;
- The patient has been seen for diabetes management in past 6 months and will continue to be seen every 6 months for this purpose;
- The patient meets the CGM manufacturer's recommendations for age range, monitoring and calibration requirements (if applicable), or has otherwise qualifying circumstances that make therapeutic CGM medically necessary.
- For **continuing eligibility**, all of the above must be met and Colorado Medicaid requires recertification every 6 months; be sure to schedule diabetes follow up for within 6 months of the last visit.

### Example Documentation

**Chart note example:** The following is an example of text that you can add to your chart notes for patients meeting Colorado Medicaid's eligibility criteria. You can copy/paste, add to your EHR's macro library (sometimes called smartphrases, dotphrases, or auto-text), and/or modify as needed:

- *This patient has a diagnosis of diabetes; self-monitors glucose at least 3 times daily; is treated with 3 or more daily administrations of insulin or continuous insulin infusion via pump; requires frequent adjustment of the insulin treatment regimen based on glucose results; has received or will receive education specific to the CGM system being prescribed; is able themselves or has a caregiver who is able to hear and view CGM alerts and respond accordingly; has been personally seen to evaluate their*

*diabetes treatment within the past 6 months; meets the manufacturer's recommendations for age range, monitoring and calibration requirements or otherwise has circumstances that make continuous glucose monitoring medically necessary.*

## How to Order a Dexcom

- Complete the [Byers CGM Order Form](#) on the PREPARE 4 CGM website
- **Email or Fax:** chart notes, the Byers CGM Order Form, and patient contact information (phone, address) to:

Byers Pharmacy  
568 US Highway 36  
Byers, CO 80103-9700  
Store number: 109676  
Phone: 303-822-9371  
Fax: 1-833-479-0707  
Email: [dme@byerspharmacy.com](mailto:dme@byerspharmacy.com)

## How to Order a Freestyle Libre

- Complete the [Libre Certificate of Medical Necessity](#) (or the [Byers CGM Order Form](#) if sending to Byers) found on the PREPARE 4 CGM website
- **To order a Freestyle Libre if patient has a compatible smartphone:** Freestyle Libre 2 Sensors – change sensor every 14 days, dispense 2 sensors (28-day supply), 11 refills
- **If patient does not have a compatible smartphone then also order:** Freestyle Libre 2 Reader - dispense 1 reader (reader life is approx. 3 years)
- Send the Libre Certificate of Medical Necessity, chart notes, and prescription to one of the following DME companies:

Byers Pharmacy  
568 US Highway 36  
Byers, CO 80103-9700  
Store number: 109676  
Phone: 303-822-9371  
Fax: 1-833-479-0707  
Email: [dme@byerspharmacy.com](mailto:dme@byerspharmacy.com)

United States Medical Supply  
Phone: 877-270-6508  
Fax: 866-347-8544  
Email: [abbott@usmed.com](mailto:abbott@usmed.com)  
Local Contact: Madison Morton - CGM/Pump Territory Business Manager  
Email: [mmorton@usmed.com](mailto:mmorton@usmed.com)  
Phone: 720-551-7672  
Fax: 305-722-9505

Acentus  
Local Contact: Kelsey Botkin – Diabetes CGM – Account Manager  
Phone: 763-688-1241 or 866-684-2507  
Fax: 866-695-2183  
Email: [kelseyb@acentus365.com](mailto:kelseyb@acentus365.com)

If patients have Rocky Mountain Health/Prime then send to:

Byram  
Local Contact: Nicholas Bohlen- Account Manager  
Phone: 801-716-8744  
Email: [nbohen@byramhealthcare.com](mailto:nbohen@byramhealthcare.com)

### How to Order a Medtronic CGM

- For Medtronic, visit their healthcare professional website for their most current resources: <https://www.medtronic.com/us-en/healthcare-professionals/products/diabetes/continuous-glucose-monitoring-systems.html>

### Eversense

- Eversense requires that the transmitter be implanted; it is recommended that you seek preauthorization for the implantation procedure before ordering. To become an Eversense provider and to pursue information on ordering, visit <https://www.ascensiadiabetes.com/eversense/become-a-provider/#get-started-form>.

### Additional Help

Dexcom representative:

Aaron West - Territory Business Manager

Email: [aaron.west@dexcom.com](mailto:aaron.west@dexcom.com)

Can help with most Dexcom items, including Hello Dexcom samples.

Alex Brown - Territory Business Manager

Email: [alex.brown@dexcom.com](mailto:alex.brown@dexcom.com)

Can help with most Dexcom items, including Hello Dexcom samples.

Terra Thompson, RN, CDE - Clinical Account Manager

Email: [terra.thompson@dexcom.com](mailto:terra.thompson@dexcom.com)

Can help with all training and Clarity.

Kevin Stroud - District Business Manager

Email: [Kstroud@dexcom.com](mailto:Kstroud@dexcom.com)

Can assist with urgent items.

Abbott Freestyle Diabetes Sales Specialist:

Neil Henson– Diabetes Sales Specialist

Phone: 303-513-4307

Email: [neil.henson@abbott.com](mailto:neil.henson@abbott.com)

## Alternatives if CGM is not Covered by Medicaid

- [Professional CGM](#)
- Sample of Personal CGM
- Self-pay for Personal CGM, with or without various coupons, copay reduction programs, and/or vouchers
- If they haven't been seen for diabetes management in the past 6 months, have them seen for this purpose (in-person or via telehealth).
- Membership warehouses with pharmacies, like Costco and Sam's Club, often offer the lowest prices, are usually open to non-members, and may have additional significant discounts for members.



Primary Care Diabetes Lab

UNIVERSITY OF COLORADO  
**ANSCHUTZ MEDICAL CAMPUS**