

# PTO Touchbase

Wednesday Sept 9, 2020 at 9:00 am

## Call Instructions:

### *Please*

- **Mute your phone, microphone, and speakers on your computer/device**
- ***Enter your name/organization in the chat box feature for attendance***
- ***We encourage active participation via Chat or audio***
  - **Submit questions via the chat box feature**
    - *Questions will be answered as submitted*
  - ***Unmute yourself to ask question and participate in discussions***

***Time to ask questions via audio will be offered for those on the phone***

\*6 - Toggle mute/un-mute

\*9 - Toggle raise/lower hand

# Agenda

- What's Happening in Practices – PFs
- Virtual Meeting Adaptations
- SDOH Resources
- Optional SUD Track
- CQMs and Dues Dates
- Practice Learning Community



**WHAT**

**?**

**HOW**

**WHY**

**WHEN**

**WHO**

**?**

**WHERE**



# ***Adaptations***

# ***SDOH Option***

- Are your practices screening for social needs?
- What parts of screening for social needs has been most challenging?
- Have your practices developed screening and referral workflows?

# ISP SUD Track

- Practices who opted into the optional SUD incentives will receive a link to an attestation survey next week
  - Deadline for completion of work and attestation survey is 9/30 in order to be eligible for incentives
  - No extra documentation is needed from practice facilitators
- This process was communicated to practices in emails sent 8/14
  - Practice facilitators were cc'd

# CQMs

- Baseline
- Quarterly



**Dues Dates**

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**Baseline Milestone  
Attestation Checklist,  
Initial Shared Care  
Practice Support Plan,  
Baseline CQM  
Submission**

**August 31,  
2020**

**August 2020 Field Note**

**September  
8, 2020**



# ISP Issues

- Please submit a help desk ticket if you are still having issues
- Using the help desk helps us see any trends and more quickly resolve errors.
- URL <https://split.practiceinnovationco.org/>



The image shows a composite graphic. At the top right is the SPLIT logo, which consists of a stylized geometric icon made of colored squares (green, blue, orange) followed by the text "SPLIT" in a large, bold, sans-serif font. To the right of "SPLIT" is the tagline "SHARED PRACTICE LEARNING AND IMPROVEMENT TOOL" in a smaller, all-caps font. Below the logo is a screenshot of the SPLIT web application interface. The interface has a dark sidebar on the left with navigation options like "Home", "My Profile", "My Organizations", "My Programs", "My Tickets", and "My Account". The main content area is titled "SPLIT Home" and features a "SPLIT Support Tool Client" section with dropdown menus for "Organization", "Program", "Project", and "Team". Below this is a "Ticket List" table with columns for "ID", "Status", "Priority", and "Action". The right side of the interface shows a "Welcome to the Shared Practice Learning and Improvement Tool (SPLIT)" message. At the bottom left of the composite graphic is a dark grey button with a white icon of a ticket and the text "Submit Help Desk Ticket". A red circle highlights this button. At the bottom right, there is a text block that reads "Welcome to SPLIT! Welcome to the Shared Practice Learning & Improvement Tool. SPLIT keeps track of how well healthcare teams perform on key building blocks of advanced healthcare".

**SPLIT** | SHARED PRACTICE LEARNING AND IMPROVEMENT TOOL

Practice Innovation Program

Submit Help Desk Ticket

Welcome to SPLIT!

Welcome to the Shared Practice Learning & Improvement Tool. SPLIT keeps track of how well healthcare teams perform on key building blocks of advanced healthcare



Collaborative  
Learning  
Opportunities

Practice  
Learning  
Community

# Practice Learning Community Practices for Telehealth Session

**Goal:** Monthly opportunities for practices in all PIP projects to learn and share

**Format:** Inclusion of practices to share on topic;

- How they have implemented,
- Why they think it is important
- What benefit to their patients, staff and payors

# Schedule

Monthly the  
3<sup>rd</sup> Thursday  
12:00-1:00 pm

**REGISTER**

<b>Date</b>	<b>Topic/title</b>	<b>Speaker</b>
<b>July 22</b>	2021 E&M Coding	Nancy Enos Pam Ballou-Nelson
<b>Aug 20</b>	Social Needs	Heather Bleacher
<b>Sept 17</b>	Telehealth	Pam Ballou-Nelson
<b>Oct 15</b>	Policy	Kyle Leggett
<b>Nov 19</b>	Community of Care/RHCs	RHCs
<b>Dec 17</b>	E&M 2021	Nancy Enos Pam Ballou-Nelson
<b>Jan 21</b>	Providing Value	Pam Ballou-Nelson

# Future Events

## Sept 2020

- **9/16 -- PF Learning Community: Facilitating Virtually, Tips & Tricks;  
9-10 am**
- **9/16 -- Denver Health MAT Learning Collaborative; 12:15 – 1:15 pm**
- **9/17 – Practice Learning Community; Where Are We Going with  
Telehealth? Noon to 1 pm**
- **9/22 -- Colorado QPP Coalition Office Hours webinar; Noon to 1 pm**
- **9/23 -- FAST PTO Touchbase; 9-10 am**
- **9/24 -- SPLIT Office Hours; 9-10 am**
- **9/30 -- Alcohol Use Disorder in Primary Care; Screening and Diagnosis of  
AUD in Primary Care; noon-1 pm**

# Resources

- Practice Innovation Program Colorado; <http://www.practiceinnovationco.org/>
- Events: <http://www.practiceinnovationco.org/events/>
- Innovation Support Project (ISP); <https://www.practiceinnovationco.org/isp/>
- PIPCO: Coronavirus Resources; <https://www.practiceinnovationco.org/covid-19/>
- CMS Medicare Quality Payment Program (QPP); <https://qpp.cms.gov/>



What's on  
Your Mind?

# University Practice Innovation Team Contact Information

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**SPLIT** – [Help Desk](#)