

# PTO Touchbase

Wednesday Oct 14, 2020 at 9:00 am

## Call Instructions:

### *Please*

- **Mute your phone, microphone, and speakers on your computer/device**
- ***Enter your name/organization in the chat box feature for attendance***
- ***We encourage active participation via Chat or audio***
  - **Submit questions via the chat box feature**
    - *Questions will be answered as submitted*
  - ***Unmute yourself to ask question and participate in discussions***

***Time to ask questions via audio will be offered for those on the phone***

\*6 - Toggle mute/un-mute

\*9 - Toggle raise/lower hand

# Agenda

- What's Happening in Practices – PFs
- ISP Implementation Guide
- Practice Learning Community
- Updates
- CQMs and Dues Dates
- SDOH Resources



**WHAT**

**?**

**HOW**

**WHY**

**WHEN**

**WHO**

**?**

**WHERE**



# ISP Implementation Guide & Key Resources

## ISP Implementation Guide (Interactive)

The ISP Implementation Guide is a resource for participating primary care practices to succeed in creating an advanced medical home. This guide provides a description of the ISP Building Blocks and concrete milestones to achieve the goal for each Building Block.

### Key Resources

[ISP IMPLEMENTATION GUIDE](#)

[ISP BUILDING BLOCKS AND MILESTONES](#)

[ISP OPERATIONAL PLAN APPROVALS](#)





Collaborative  
Learning  
Opportunities

Practice  
Learning  
Community

# Schedule

Monthly the  
3<sup>rd</sup> Thursday  
12:00-1:00 pm

**REGISTER**

<b>Date</b>	<b>Topic/title</b>	<b>Speaker</b>
<b>July 22</b>	2021 E&M Coding	Nancy Enos Pam Ballou-Nelson
<b>Aug 20</b>	Social Needs	Heather Bleacher
<b>Sept 17</b>	Telehealth	Pam Ballou-Nelson
<b>Oct 15</b>	Policy Affecting Primary Care	Kyle Leggett
<b>Nov 19</b>	Community of Care/RHCs	RHCs
<b>Dec 17</b>	E&M 2021	Nancy Enos Pam Ballou-Nelson
<b>Jan 21</b>	Providing Value	Pam Ballou-Nelson

## Practice Learning Community

Due to COVID-19, we will **not** be offering in-person Collaborative Learning Sessions for the foreseeable future; rather, we will be hosting monthly virtual “Practice Learning Community” events open to all Colorado practices. These will be one-hour events held on the third Thursday noon to 1 PM on a variety of topics, featuring practices demonstrating effective implementation of the topic.

Click here to [REGISTER](#)

The Topic, Slides, Handouts and Recordings of the sessions are below.

2021 E&M Coding (July)



Addressing Social Needs (Aug)



Where Are We Going with Telehealth? (Sep)



Policy Changes Affecting Primary Care (Oct)



Creating a Community of Care (Nov)



E&M Coding Changes for 2021 (Dec)



# Updates: Field Notes

- Due monthly by the 8<sup>th</sup> including practices on Hold
- Completion Clarification
  - Leadership engagement



# Updates: RHC Changes

- **Selecting new RHCs: Regions**
  - 4 (El Paso, Teller)
  - 6 (Baca, Bent, Crowley, Huerfano, Kiowa, Las Animas, Otero, Prowers)
  - 17 (Clear Creek, Gilpin, Park)
  - 19 (Mesa County)
- **Recently hired new RHCs** (their contact information is available [here](#)):
  - 7 (Pueblo)
  - 9 (Archuleta, Dolores, La Plata, Montezuma, San Juan)
  - 11 (Grand, Jackson, Moffat, Rio Blanco, Routt)

This [page](#) will be updated as needed with additional new hires and you can contact Gillian Grant with any questions ([GGrant@Trailhead.Institute](mailto:GGrant@Trailhead.Institute)).

# CQMs

- Quarterly
  - 3<sup>rd</sup> Quarter ended Sep 30
  - Task in SPLIT
  - Due by **Oct 31, 2020**



**Dues Dates**

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**Sept 2020 Field Note**

**DUE**  
**Oct 8, 2020**

**MAC opens Nov 1**

**Dec 15, 2020**

# ***Social Needs Option***

- Focus Group for PFs with practices focusing on SDOH.
  - Heather Bleacher will facilitate
  - Doodle Poll to identify mtg time;  
<https://doodle.com/poll/uxi924ztq2p5i7kh>

# ISP Issues

- Please submit a help desk ticket if you are still having issues
- Using the help desk helps us see any trends and more quickly resolve errors.
- URL <https://split.practiceinnovationco.org/>



The image shows a composite graphic. At the top right is the SPLIT logo, which consists of a stylized 'S' made of colorful geometric shapes (green, blue, orange) followed by the text 'SPLIT' in a bold, sans-serif font. To the right of 'SPLIT' is the tagline 'SHARED PRACTICE LEARNING AND IMPROVEMENT TOOL'. Below the logo is a screenshot of the SPLIT web application interface. The interface has a dark sidebar on the left with navigation options like 'Home', 'My Profile', 'My Organizations', 'My Programs', 'My Tickets', and 'My Account'. The main content area is titled 'SPLIT Home' and features a 'SPLIT Support Tool Client' section with dropdown menus for 'Organization', 'Program', and 'Project'. Below this is a 'Submit Ticket' button. To the right of the 'Submit Ticket' button is a 'Practice Innovation Program' logo, which is a white geometric shape on a dark background. Below the logo is the text 'Practice Innovation Program' and a red circle containing the SPLIT logo and the text 'Submit Help Desk Ticket'. At the bottom right of the screenshot is a 'Welcome to SPLIT!' message with the text: 'Welcome to the Shared Practice Learning & Improvement Tool. SPLIT keeps track of how well healthcare teams perform on key building blocks of advanced healthcare'.

# Future Events

## Oct 2020

- **10/15 – Practice Learning Community; Policy Changes Affecting Primary Care; Noon to 1 pm**
- **10/21 -- PF Learning Community: 9-10 am**
- **10/21 -- Denver Health MAT Learning Collaborative; CANCELLED**
- **10/22 -- SPLIT Office Hours; 9-10 am**
- **10/27 -- Colorado QPP Coalition Office Hours webinar; Cost Performance Category; noon to 1 pm**
- **10/28 -- FAST PTO Touchbase; 9-10 am**
- **10/28 -- Alcohol Use Disorder in Primary Care; MAT for AUD noon – 1 pm**



# Resources

- Practice Innovation Program Colorado; <http://www.practiceinnovationco.org/>
- Events: <http://www.practiceinnovationco.org/events/>
- Innovation Support Project (ISP); <https://www.practiceinnovationco.org/isp/>
- PIPCO: Coronavirus Resources; <https://www.practiceinnovationco.org/covid-19/>
- CMS Medicare Quality Payment Program (QPP); <https://qpp.cms.gov/>



What's on  
Your Mind?

# University Practice Innovation Team Contact Information

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**SPLIT** – [Help Desk](#)