

# PTO Touchbase

Wednesday Nov 11, 2020 at 9:00 am

## Call Instructions:

### *Please*

- **Mute your phone, microphone, and speakers on your computer/device**
- ***Enter your name/organization in the chat box feature for attendance***
- ***We encourage active participation via Chat or audio***
  - **Submit questions via the chat box feature**
    - *Questions will be answered as submitted*
  - ***Unmute yourself to ask question and participate in discussions***

***Time to ask questions via audio will be offered for those on the phone***

\*6 - Toggle mute/un-mute

\*9 - Toggle raise/lower hand

# Agenda

- What's Happening in Practices – PFs
- Resources
- Recruitment
- Practice Feedback Reports
- Updates and Due Dates
- Resources



**WHAT**

**?**

**HOW**

**WHY**

**WHEN**

**WHO**

**?**

**WHERE**

# *Resources*

- Telehealth; <https://www.practiceinnovationco.org/covid-19/>
- MAC tool; <https://www.practiceinnovationco.org/isp/for-ptos/>

# *Recruitment*

- ISP can engage 6 – 8 additional practices
  - Open to adding a few additional practices to ISP if they can enroll before the end of the year and launch in January
  - We had one group withdraw because of competing demands, which brought us below the 80 practice funding opportunity
  - Contact Allyson Gottsman ([allyson.gottsman@cuanschutz.edu](mailto:allyson.gottsman@cuanschutz.edu)) with any questions

# ***Practice Feedback Reports***

- By practice feedback reports will be available in SPLIT practice folders:
  - CQMs: Dec 10, 2020
    - To include baseline, Q2, and Q3 data
  - MAC: Jan 15, 2021
    - To include baseline MAC and 1st update

# Practice Learning Community

# Schedule

Monthly the  
3<sup>rd</sup> Thursday  
12:00-1:00 pm

**REGISTER**

Date	Topic/title	Speaker
July 22	2021 E&M Coding	Nancy Enos Pam Ballou-Nelson
Aug 20	Social Needs	Heather Bleacher
Sept 17	Telehealth	Pam Ballou-Nelson
Oct 15	Policy Affecting Primary Care	Kyle Leggett
Nov 19	COVID 19 Vaccine Deployment & Contact Tracing	CDHPE
Dec 17	E&M 2021	Nancy Enos Pam Ballou-Nelson
Jan 21	Providing Value	Pam Ballou-Nelson

# Updates: RHC Changes

- **Recently hired new RHCs** (their contact information is available [here](#)):
  - 4 (El Paso, Teller)
  - 6 (Baca, Bent, Crowley, Huerfano, Kiowa, Las Animas, Otero, Prowers)
  - 7 (Pueblo)
  - 9 (Archuleta, Dolores, La Plata, Montezuma, San Juan)
  - 11 (Grand, Jackson, Moffat, Rio Blanco, Routt)
  - 17 (Clear Creek, Gilpin, Park)
  - 19 (Mesa County)

## **RHC orientation to ISP**

**Nov 19 - Overview and Building Blocks**

**Dec 17 - Deliverables and Timelines**

This [page](#) will be updated as needed with additional new hires and you can contact Gillian Grant with any questions ([GGrant@Trailhead.Institute](mailto:GGrant@Trailhead.Institute)).



# CQMs

- Quarterly
  - 3<sup>rd</sup> Quarter ended Sep 30
  - Task in SPLIT
  - Due by **Oct 31, 2020**
  
- 4<sup>th</sup> Quarter ends Dec 31
- Due by Jan 31, 2020



**Dues Dates**

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**Nov 2020 Field Note**

**DUE  
Dec 8, 2020**

**MAC opens Nov 1**

**Dec 15, 2020**

**Shared Practice Support  
Plan Update**

**Dec 15, 2020**

# ISP Issues

- Please submit a help desk ticket if you are still having issues
- Using the help desk helps us see any trends and more quickly resolve errors.
- URL <https://split.practiceinnovationco.org/>



The image shows a composite graphic. At the top right is the SPLIT logo, which consists of a stylized geometric icon made of colored squares (green, blue, orange) followed by the text "SPLIT" in a large, bold, sans-serif font. To the right of "SPLIT" is the tagline "SHARED PRACTICE LEARNING AND IMPROVEMENT TOOL" in a smaller, all-caps font. Below the logo is a screenshot of the SPLIT web application interface. The interface has a dark sidebar on the left with navigation options like "Home", "My Profile", "My Organizations", "My Programs", "My Tickets", and "My Account". The main content area is titled "SPLIT Home" and features a "SPLIT Support Tool Client" section with dropdown menus for "Organization", "Program", "Project", and "Team". Below this is a "Ticket List" table with columns for "ID", "Status", "Priority", and "Action". The right side of the interface shows a "Welcome to the Shared Practice Learning and Improvement Tool (SPLIT)" message. At the bottom left of the composite graphic is a dark grey button with a white icon of a ticket and the text "Submit Help Desk Ticket". A red circle highlights this button. At the bottom right of the composite graphic is the text "Welcome to SPLIT! Welcome to the Shared Practice Learning & Improvement Tool. SPLIT keeps track of how well healthcare teams perform on key building blocks of advanced healthcare".

# Future Events

## November 2020

- 11/11 -- Alcohol Use Disorder in Primary Care; AUD Treatment Monitoring and Follow-up in Primary Care; noon – 1 pm
- 11/18 -- PF Learning Community; Human Design Concepts to Enhance Virtual Sessions: 9-10 am
- 11/18 -- Denver Health MAT Learning Collaborative; 12:15 – 1:15 pm
- 11/19 – 6 BB Shared Learning Call; 8-9 AM
- 11/19 – Practice Learning Community; COVID-19 Vaccine Deployment & Contact Tracing; noon to 1 pm
- 11/24 -- Colorado QPP Coalition Office Hours webinar; **CANCELLED** noon to 1 pm
- 11/25 -- FAST PTO Touchbase; 9-10 am **RESCHEDULED** to 12/9
- 11/26 -- SPLIT Office Hours; 9-10 am **RESCHEDULED** to 12/3

## December 2020

- 12/3 -- SPLIT Office Hours; 9-10 am
- 12/3 -- Virtual Colorado MAT Learning Forum; **CANCELLED** 12:30 – 1:30 pm
- 12/8 -- Induction Basics: Tips from the Trenches 7:30 – 8:30 am
- 12/9 -- **ISP/FAST PTO Touchbase; 9-10 am**



What's on  
Your Mind?

# Resources

- Practice Innovation Program Colorado; <http://www.practiceinnovationco.org/>
- Events: <http://www.practiceinnovationco.org/events/>
- Innovation Support Project (ISP); <https://www.practiceinnovationco.org/isp/>
- PIPCO: Coronavirus Resources; <https://www.practiceinnovationco.org/covid-19/>
- CMS Medicare Quality Payment Program (QPP); <https://qpp.cms.gov/>

# University Practice Innovation Team Contact Information

**Practice Transformation** – [Stephanie.Kirchner@ucdenver.edu](mailto:Stephanie.Kirchner@ucdenver.edu)

**Learning Community** - [Kellyn.Pearson@ucdenver.edu](mailto:Kellyn.Pearson@ucdenver.edu)

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**SPLIT** – [Help Desk](#)