

# PTO Touchbase

Wednesday June 9, 2020 at 9:00 am

## Call Instructions:

### *Please*

- **Mute your phone, microphone, and speakers on your computer/device**
- ***Enter your name/organization in the chat box feature for attendance***
- ***We encourage active participation via Chat or audio***
  - **Submit questions via the chat box feature**
    - *Questions will be answered as submitted*
  - ***Unmute yourself to ask question and participate in discussions***

***Time to ask questions via audio will be offered for those on the phone***

\*6 - Toggle mute/un-mute

\*9 - Toggle raise/lower hand

# Agenda

- What's Happening in Practices – PFs
- ISP Practice Rosters – Kristin
- SUD Option
- RHC Survey
- ISP CLS
- Reminders/Upcoming Events
- Resources



**WHAT**

**?**

**HOW**

**WHY**

**WHEN**

**WHO**

**?**

**WHERE**

# Roster Collection

- Staff champions identified in ISP application for each practice will be sent communication to activate their SPLIT account later this month
  - PTOs will be alerted to when this communication is disseminated
- Staff champions will be asked to upload their roster into SPLIT by August 30, 2020
  - Roster should include any provider with an NPI number
- We will also disseminate information on how to get assistance if needed, including SPLIT office hours

# Optional SUD Track

- For practices that choose to focus on the optional SUD track, there is a total opportunity for \$3400 by September 30, 2020. Incentives available for the first 20 practices that select the track.
  - \$1500: To focus on opioids and complete milestones: 1.1, 2.1 and 2.2
  - \$500: to engage in marketing activities related to MAT
  - \$1400: to complete MAT Team Training by September 30, 2020

Details to follow.



# Regional Health Connectors Survey

## Regional Health Connector COVID-19 Response Survey Results

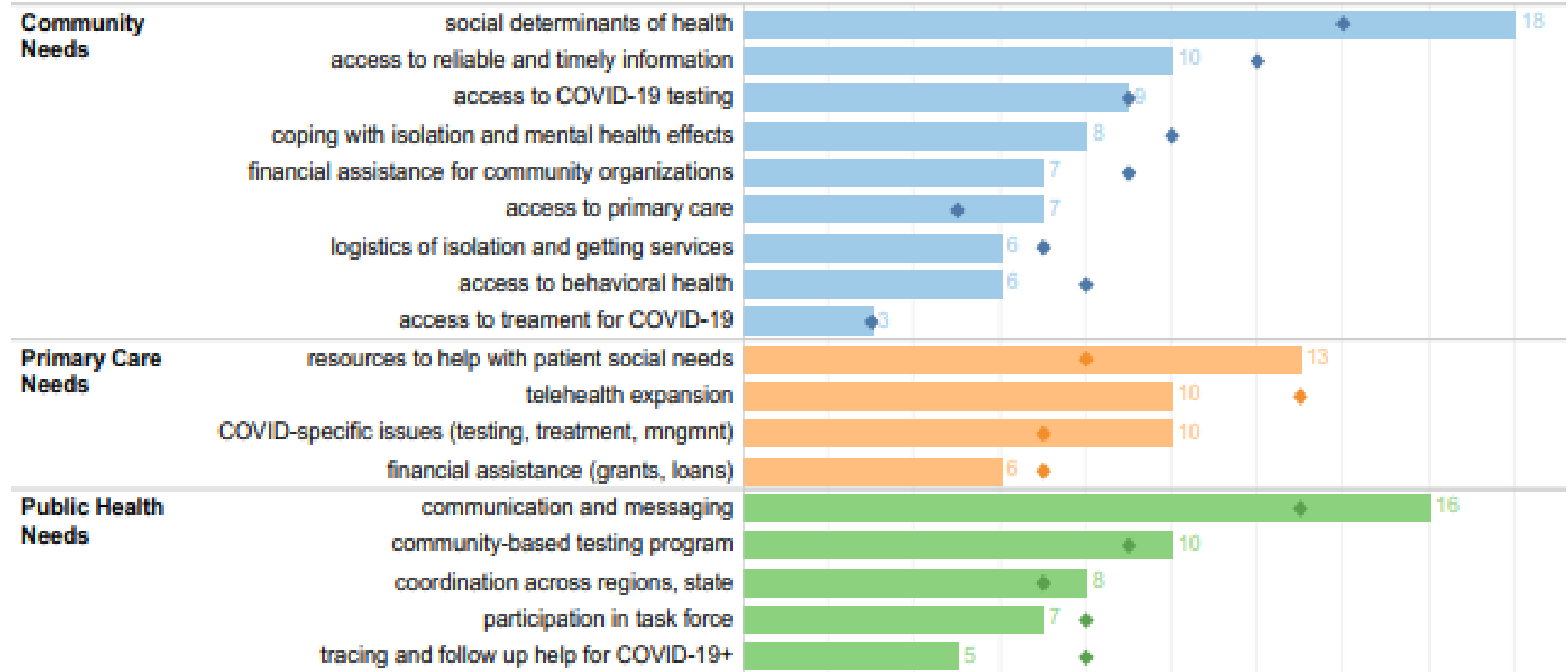
- [Cycle: 5/15/2020 – 5/28/2020](#)
  
- <https://www.practiceinnovationco.org/rhc2/>

## Needs addressed or have been asked to address by RHCs

Total number of responses for each item by need category

Cycle: 5/28/2020

◆ = previous cycle's response count

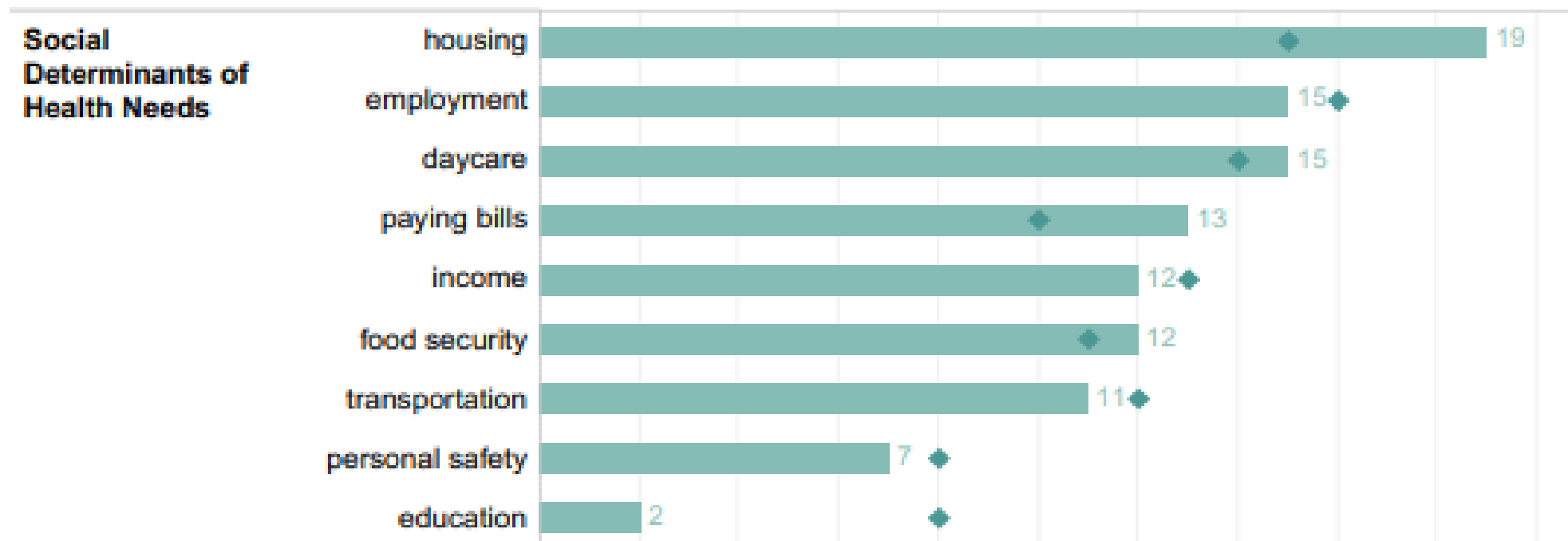


## Social needs that have become more difficult to address

*Total number of responses for each item*

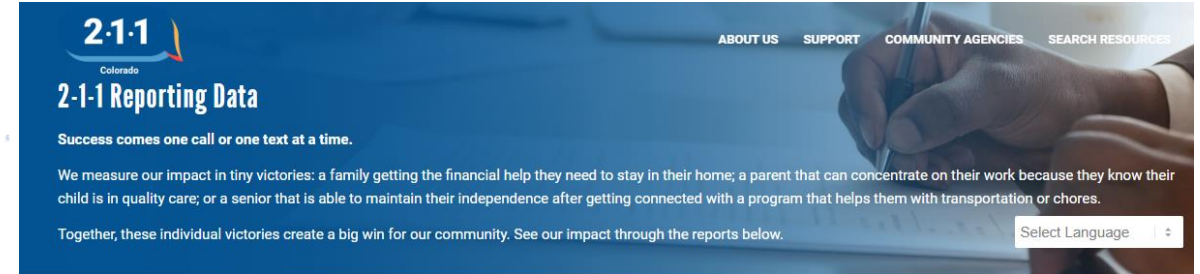
Cycle: 5/28/2020

◆ = previous cycle's response count





# 2-1-1 Referral Reports



**2-1-1**  
Colorado

ABOUT US SUPPORT COMMUNITY AGENCIES SEARCH RESOURCES

## 2-1-1 Reporting Data

Success comes one call or one text at a time.

We measure our impact in tiny victories: a family getting the financial help they need to stay in their home; a parent that can concentrate on their work because they know their child is in quality care; or a senior that is able to maintain their independence after getting connected with a program that helps them with transportation or chores.

Together, these individual victories create a big win for our community. See our impact through the reports below.

Select Language

- Colorado Statewide 211 Weekly Summary 5.23.20 – 5.29.20
- Colorado Statewide 211 Weekly Summary 5.16.20 – 5.22.20
- Colorado Statewide 211 Weekly Summary 5.9.20 – 5.15.20
- Colorado Statewide 211 Weekly Summary 5.2.20 – 5.8.20
- Colorado Statewide 211 Weekly Summary 4.25.20 – 5.1.20
- Colorado Statewide 211 Weekly Summary 4.18.20 – 4.24.20
- Colorado Statewide 211 Weekly Summary 4.11.20 – 4.17.20
- Colorado Statewide 211 Weekly Summary 4.6.20 – 4.10.20
- Colorado Statewide 211 Weekly Summary 3.30.20 – 4.3.20



Not finding what you are looking for? Try these other ways to get help:

<https://www.211colorado.org/reports/>

| Statewide Presenting Needs                 |                | Number of Interactions & Presenting Needs by County |                       | Top 5 Presenting Needs by County |                | COVID - Health Care Disparities and Worker Protection Complaints |          |
|--|----------------|---|-----------------------|----------------------------------|----------------|--|----------|
| Row Labels                                 | Count of Needs | Row Labels  | Count of Interactions | Row Labels                       | Count of Needs | Row Labels   | Count    |
| Rent Payment Assistance                    | 295            | Adams   | 136                   | Adams                            |                | Denver County  | 1        |
| Food/Meals                                 | 288            | Alamosa   | 1                     | Rent Payment Assistance          | 39             | Worker Protection Complaints                                     | 1        |
| Utility Assistance                         | 181            | Arapahoe  | 206                   | Food/Meals                       | 34             | Arapahoe County  | 1        |
| Housing                                    | 171            | Archuleta   | 2                     | Utility Assistance               | 21             | Worker Protection Complaints                                     | 1        |
| Health Care                                | 170            | Boulder   | 22                    | Housing                          | 16             | Adams County   | 1        |
| Income Support/Assistance                  | 129            | Broomfield  | 6                     | Income Support/Assistance        | 10             | Worker Protection Complaints                                     | 1        |
| Information Services                       | 91             | Clear Creek   | 1                     | Alamosa                          |                | <b>Grand Total</b>   | <b>3</b> |
| Individual, Family and Community Support   | 89             | Delta   | 4                     | Housing                          | 1              |  |          |
| Legal, Consumer and Public Safety Services | 87             | Denver  | 379                   | Arapahoe                         |                |  |          |
| Shelter/Transitional Housing               | 80             | Douglas   | 20                    | Rent Payment Assistance          | 65             |  |          |
| Clothing/Personal/Household Needs          | 33             | Eagle   | 6                     | Food/Meals                       | 36             |  |          |
| Transportation                             | 30             | El Paso   | 241                   | Utility Assistance               | 35             |  |          |
| Disaster Services                          | 28             | Elbert  | 2                     | Health Care                      | 30             |  |          |
| Behavioral Health/Substance Use Disorders  | 19             | Fremont   | 4                     | Housing                          | 22             |  |          |
| Other Government/Economic Services         | 18             | Garfield  | 4                     | Archuleta                        |                |  |          |
| Employment                                 | 6              | Gilpin  | 1                     | Utility Assistance               | 1              |  |          |
| Volunteer/Donations                        | 2              | Jefferson   | 111                   | Health Care                      | 1              |  |          |
| Mental Health/Addictions                   | 2              | La Plata  | 3                     | Boulder                          |                |  |          |
| Education                                  | 1              | Larimer   | 58                    | Food/Meals                       | 4              |  |          |
| Arts, Culture, and Recreation              | 1              | Las Animas  | 1                     | Income Support/Assistance        | 4              |  |          |
| <b>Need Total</b>                          | <b>1,719</b>   | Logan   | 2                     | Rent Payment Assistance          | 3              |  |          |
|  |                | Mesa  | 51                    | Transportation                   | 3              |  |          |
|  |                | Moffat  | 1                     | Information Services             | 3              |  |          |



Collaborative  
Learning  
Opportunities

What  
should  
this  
look  
like?

# Reminders

- PF Field Notes: due by the 8<sup>th</sup> each month
- Assessments due Aug 31

# Future PTO Events

## June 2020 (Scheduled)

- **6/17 – PF Learning Community: Virtual Learning Tips & Tricks; 9-10 am**
- **6/17 – Denver Health MAT Learning Collaborative; 12:15 – 1:15 pm**
- **6/23 – Colorado QPP Coalition Office Hours webinar; noon to 1 pm**
- **6/24 – FAST PTO Touchbase; 9-10 am**
- **6/25 – SPLIT Office Hours; 9-10 am**
  
- **July 22, Practice Webinar E&M Coding in 2021; 12:30 PM – 1:30 PM**

# Resources

- Practice Innovation Program Colorado; <http://www.practiceinnovationco.org/>
- Events: <http://www.practiceinnovationco.org/events/>
- Innovation Support Project (ISP); <https://www.practiceinnovationco.org/isp/>
- PIPCO: Coronavirus Resources; <https://www.practiceinnovationco.org/covid-19/>
- CMS Medicare Quality Payment Program (QPP); <https://qpp.cms.gov/>





What's on  
Your Mind?

# University Practice Innovation Team Contact Information

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**SPLIT** – [Help Desk](#)