

PTO Touchbase

Wednesday July 8, 2020 at 9:00 am

Call Instructions:

Please

- **Mute your phone, microphone, and speakers on your computer/device**
- ***Enter your name/organization in the chat box feature for attendance***
- ***We encourage active participation via Chat or audio***
 - **Submit questions via the chat box feature**
 - *Questions will be answered as submitted*
 - ***Unmute yourself to ask question and participate in discussions***

Time to ask questions via audio will be offered for those on the phone

*6 - Toggle mute/un-mute

*9 - Toggle raise/lower hand

Agenda

- What's Happening in Practices – PFs
- SUD Track
- ISP Practice Rosters – SPLIT OH
- Practice Learning Community
- RHC Survey
- Reminders/Upcoming Events
- Resources



WHAT

?

HOW

WHY

WHEN

WHO

?

WHERE

Optional SUD Track

- For practices that choose to focus on the optional SUD track, there is a total opportunity for \$3400 by September 30, 2020. Incentives available for the first 20 practices that select the track.
 - \$1500: To focus on opioids and complete milestones: 1.1, 2.1 and 2.2
 - \$500: to engage in marketing activities related to MAT
 - \$1400: to complete MAT Team Training by September 30, 2020

Details were sent to PTOs and practices on July 2. Practices must complete [this survey](#) by **July 31** to indicate intent to participate.

**TREAT
ADDICTION.
SAVE
LIVES.**

Support SUD Treatment & Receive Financial Incentives in Innovation Support Project (ISP)

ISP practices that follow the SUD track and select and complete specific milestones before **September 20, 2020** could earn **up to \$3400**

\$750-\$1500 – for **completing milestones 1.1, 2.1 and 2.2** (identifying an SUD screening tool, using the screening tool to screen for substance use, and training the team on SUD). MAT Team training is an excellent way to meet this milestone.

\$1400 – for **participating in MAT Team Training** (for practices who have not yet done so). Practices receive the incentive for either one-on-one training with a Practice

Roster Collection

- Staff champions identified in ISP application for each practice will be sent communication to active their SPLIT account this week
 - PTOs were also included
- Staff champions will be asked to upload their roster into SPLIT by August 30, 2020
 - Roster should include any provider with an NPI number
- If assistance is needed, practices should contact the help desk or join the SPLIT office hours on July 23
 - This information was included in the email to practices and PTOs



Regional Health Connectors Survey

Regional Health Connector COVID-19
Response Survey Results

Cycle: 5/29/2020 – 6/15/2020

- <https://www.practiceinnovationco.org/rhc2/>

RHC Survey

Asks:

- Observed needs in each of region
- RHC activities addressing these needs
- Impact of these activities

Current survey opened on 6/11/2020 and responses were completed by 6/15/2020

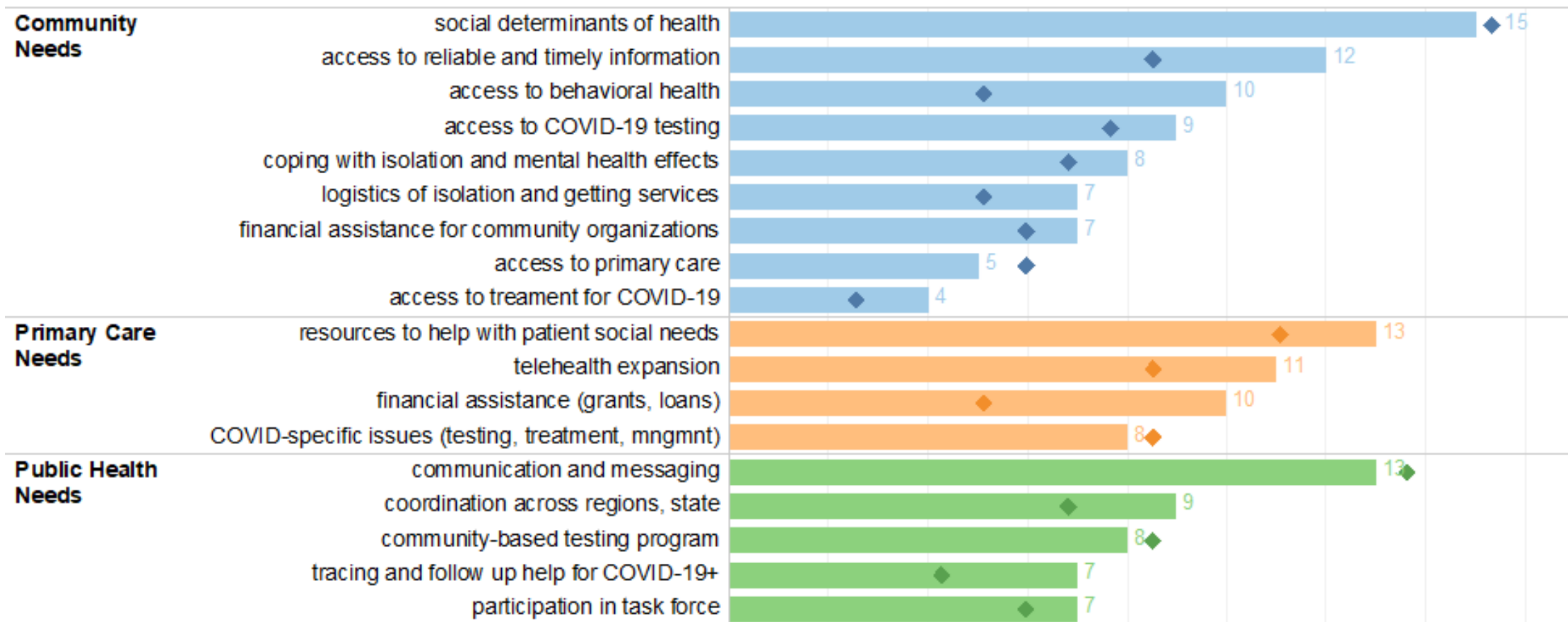
- Response from 20 out of 21 Regional Health Connectors.

Needs addressed or have been asked to address by RHCs

Total number of responses for each item by need category

Cycle: 6/11/2020

◆ = previous cycle's response count

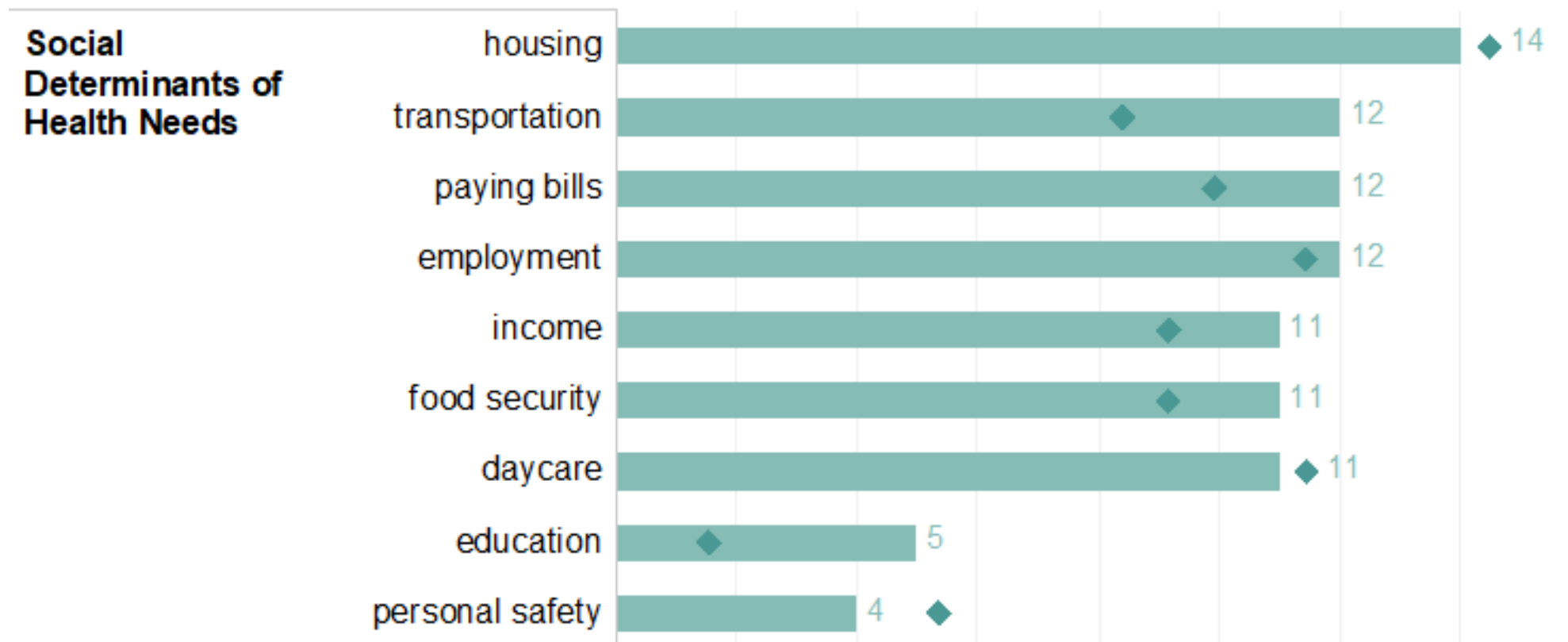


Social needs that have become more difficult to address

Total number of responses for each item

Cycle: 6/11/2020

◆ = previous cycle's response count



RHC Activities

Coordinating, Collaborating and Engaging with Community Organizations:

- Several participated in COVID related training
- Several served on a formal taskforce
- Many addressed social, financial, and other basic needs in vulnerable populations (e.g. homeless, children, undocumented, incarcerated, and other high-risk groups)
- Most identified needs, strategized and assessed COVID response through partner, coalition, and local government meetings


RHC Activities

- **Information and Resource Sharing to Partners and Community**
 - Several shared telehealth resources
 - Many collected or supported the collection of COVID related data
 - Many researched and distributed funding/grant opportunities
 - Many disseminated general information, updated resource lists, created accessible resource platforms, or served as subject matter experts
- **Testing and Outbreak Management –**
 - One supported messaging and collecting data for an emergency response team
 - Several supported case/contact investigation
 - Many supported community testing

Health at Home

<https://healthathome.colorado.gov/>

For additional free or low cost options you can review this [list of Colorado services](#)



Understanding Virtual Care

Virtual care, sometimes referred to as **telehealth**, is a great way to get the health care you need while still practicing social distancing by using your phone or computer.

You might be surprised by the variety of care you can get through telehealth. A doctor will decide whether telehealth is appropriate for your health needs.

COLORADO Official State Web Portal Online Services State Agencies Menu



COLORADO

Governor Jared Polis

Search

Stay Healthy at Home Using Virtual Care

[Healthcare Resources for Colorado](#)



52 Shares

En Español

f t envelope share



Collaborative
Learning
Opportunities

Practice
Learning
Community

Practice Learning Community

Goal: Monthly opportunities for practices in all PIP projects to learn and share

Format: Inclusion of practices to share on topic;

- How they have implemented,
- Why they think it is important
- What benefit to their patients, staff and payors

Schedule

Monthly the
3rd Thursday
12:15-1:15 pm

Date	Topic/title	Speaker
July 22	2021 E&M Coding	Nancy Enos Pam Ballou-Nelson
Aug 20	Social Needs	Heather Bleacher
Sept 17	Telehealth	Pam Ballou-Nelson
Oct 15	Policy	Kyle Leggett FQHC Policy person
Nov 19	E&M 2021	Pam Ballou-Nelson
Dec 17	Community of Care/RHCs	RHCs
Jan 21	Providing Value	Pam Ballou-Nelson

Reminders

- PF Field Notes: due by the 8th each month
- Assessments due Aug 31

Future PTO Events

July 2020

- **7/14 -- Induction Basics; Tips from the Trenches; CANCELLED 7:30-8:30 AM**
- **7/15 -- PF Learning Community: 2021 Evaluation and Management Changes
9-10 am**
- **7/15 – Denver Health MAT Learning Collaborative; 12:15 – 1:15 pm**
- **7/22 -- FAST PTO Touchbase; 9-10 am**
- **7/23 -- SPLIT Office Hours; 9-10 am**
- **7/28 -- Colorado QPP Coalition Office Hours; Quality Performance Category;
noon to 1 pm**

July 22, Practice Webinar E&M Coding in 2021; 12:30 PM – 1:30 PM

Resources

- Practice Innovation Program Colorado; <http://www.practiceinnovationco.org/>
- Events: <http://www.practiceinnovationco.org/events/>
- Innovation Support Project (ISP); <https://www.practiceinnovationco.org/isp/>
- PIPCO: Coronavirus Resources; <https://www.practiceinnovationco.org/covid-19/>
- CMS Medicare Quality Payment Program (QPP); <https://qpp.cms.gov/>



What's on
Your Mind?

University Practice Innovation Team Contact Information

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SPLIT – [Help Desk](#)