

Innovation Support Project (ISP) Overview

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Practice Innovation Program

Colorado Health Extension System

Key Contacts

Practice Innovation Program team

- Perry Dickinson – Director of Practice Innovation Program
- Kyle Knierim – Associate Director of Practice Innovation Program
- Kristin Crispe – ISP Project Manager
- Allyson Gottsman – Recruiting and CHES Program Manager
- Stephanie Kirchner – Practice Transformation Manager
- Kelly Pearson – Learning Community Manager
- Emma Anderson, Dionisia de la Cerda – Data Management and SPLIT Support
- Andrew Bienstock – Practice Facilitation and Clinical HIT support
- Jennifer Halfacre – Practice Facilitation and Clinical HIT support
- Doug Fernald – Evaluation and Quality Assurance
- Ashley Sherrill – Research Assistant

RHC Leadership

- Gillian Grant - Trailhead Institute
- Sarah Lampe – Trailhead Institute
- Ashlie Brown - Colorado Health Institute

Innovation Support Project

- Aim - To support practices in improving the quality of care while enhancing the opportunity to succeed in new payment models, including Medicaid's Alternative Payment Model
- Funder - University of Colorado School of Medicine, using Medicaid Upper Payment Limit funding
- Timeline - 10/1/2019 – 1/30/2022 (renewable yearly)
- Eligible practices - primary care practices in Colorado that:
 - Are open to new Medicaid patients, or
 - Have >200 attributed ACC beneficiaries or >\$30,000 in historical annual claims paid, or
 - Have Medicaid beneficiaries representing 10% or more of the practice panel, or
 - Practice is in a rural community (based on practice zip code, with a RUCA code of 4 or greater)

Change Package for the Practices

- Modified version of the Colorado State Innovation Model (SIM) milestones and the Bodenheimer Building Blocks framework
- Continues to include behavioral health integration
- Adds optional tracks to focus on substance use disorder or patient's social needs
- Building Blocks framework continues to be supported by the Colorado Multi-payer Collaborative

Practice Facilitation

- Practice facilitation support for 80 practices at a time – 3 cohorts
 - Initial cohort of practice signing up before the end of February – support through the end of June, 2021
 - Additional practices up to the limit of 80 total enrolling after the end of February – supported July, 2020 – end of June, 2021
 - A new cohort of 80 practices enrolled for support July, 2021 – October, 2022; practices engaging in the initial cohorts and wishing to continue support may be considered

Practice Support

- 40 less experienced practices – monthly in-person practice facilitation
- 40 experienced practices – quarterly in person practice facilitation, interim monthly virtual visits
- CHITA support as needed - centralized
- Collaborative learning sessions – two per year

Regional Health Connector Support

- This project supports the sustainability funding for the RHC Program:
 - 0.30 fte for the RHCs across the 21 RHC regions
 - Support for the central RHC Office to provide coordination, training, learning community activities across the state
- For ISP - supports the general RHC scope of work, but with added emphasis on supporting the ISP practices in order to help demonstrate the value of the RHC program

Team Approach

- Practice Facilitators and Regional Health Connectors need to communicate and coordinate their activities
- With centralized clinical HIT support, need to loop them in carefully where and when needed
- Shared practice support plan helps with communication, but isn't sufficient by itself

Why Does It Matter?

- Great way of continuing to build on the progress from the SIM project
- Provides needed support to our practices and facilitates improved health care in Colorado
- Keeps the Colorado Health Extension System in front of state policy makers
- Adds fuel to the Regional Health Connector fire, and gives us additional opportunities to prove its value
- Gets the band back together!