



## Practice Innovation Program

UNIVERSITY OF COLORADO  
ANSCHUTZ MEDICAL CAMPUS

### PF Backpack

1. PF Role
  - a. AHRQ PF Modules - <https://www.ahrq.gov/downloads/ncepcr/pf-modules/introduction/story.html>
  - b. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/starting-practice/story.html>
  - c. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/facilitator-fundamentals/story.html>
  - d. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/meetings/story.html>
  - e. Attend monthly PF learning community meetings for specific projects
2. Model for Improvement
  - a. [Dr Mike Evans: An Illustrated Look at Quality Improvement in Health Care - YouTube](https://www.youtube.com/watch?v=BEQvq99PZwo)
  - b. <https://www.ihl.org/resources/how-to-improve>
  - c. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/model-pdsa/story.html>
3. AIM Statement
  - a. <https://www.ihl.org/resources/how-to-improve/model-for-improvement-setting-aims>
4. Establishing measures and Data
  - a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/practice-assessments/story.html>
  - b. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/standardized-quality/story.html>
  - c. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/chart-audit/story.html>
  - d. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/presenting-data/story.html>
5. PDSA's
  - a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/model-pdsa/story.html>
6. Quality Improvement Work
  - a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/qi/story.html>
7. Implementing changes
  - a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2936472/>
8. Spreading changes
  - a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/scale-improvements/story.html>
9. Process Mapping and flow charts
  - a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/process-mapping/story.html>
10. Fishbone
  - a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/5-whys/story.html>
11. Root Cause and 5 whys
  - a. <https://www.youtube.com/watch?v=BEQvq99PZwo>
  - b. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/5-whys/story.html>
  - c. <https://www.cms.gov/medicare/provider-enrollment-and-certification/qapi/downloads/fivewhys.pdf>
12. GAP Analysis
  - a. [https://www.ahrq.gov/sites/default/files/wysiwyg/professionals/systems/hospital/qitoolkit/pdi/d5\\_pdi\\_gapanalysis.pdf](https://www.ahrq.gov/sites/default/files/wysiwyg/professionals/systems/hospital/qitoolkit/pdi/d5_pdi_gapanalysis.pdf)
13. Key Driver
  - a. <https://www.ahrq.gov/evidencenow/tools/keydrivers/index.html>
14. Run Charts
  - a. [https://medschool.cuanschutz.edu/docs/librariesprovider31/patient-care/ihqse/qa-materials/acquiring-data-to-drive-change/qi-data-session-handout---run-charts.pdf?sfvrsn=e77db4ba\\_2](https://medschool.cuanschutz.edu/docs/librariesprovider31/patient-care/ihqse/qa-materials/acquiring-data-to-drive-change/qi-data-session-handout---run-charts.pdf?sfvrsn=e77db4ba_2)
15. Affinity Diagrams
  - a. <https://www.health.state.mn.us/communities/practice/resources/phqitoolbox/affinitydiagram.html#:~:text=Affinity%20diagrams%20are%20a%20great,not%20seem%20obvious%20at%20first.>
16. Prioritization Table
  - a. <https://www.health.state.mn.us/communities/practice/resources/phqitoolbox/prioritizationmatrix.html>
17. Bodenheimer Building Blocks:
  - a. <https://www.ahrq.gov/sites/default/files/wysiwyg/ncepcr/tools/PCMH/pcpf-module-24-care-model.pdf>

- b. <https://vimeo.com/93514997>
  - c. <https://www.annfammed.org/content/12/2/166>
18. Effective Meetings
- a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/meetings/story.html>
19. Change Management
- a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3294155/>
  - b. <https://www.ncbi.nlm.nih.gov/books/NBK459380/>
  - c. <https://www.hsph.harvard.edu/ecpe/change-management-why-its-so-important-and-so-challenging-in-health-care-environments/>
20. Moving Though Resistance
- a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC10494351/>
  - b. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC9091473/>
  - c. <https://www.hsph.harvard.edu/ecpe/transform-employee-resistance-team-building/>
21. Practice Engagement
- a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC9815637/>
  - b. <https://edhub.ama-assn.org/steps-forward/module/2702513>
  - c. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4949805/>
22. Competing Priorities
- a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5597006/>
  - b. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC518972/>
  - c. [https://www.atsdr.cdc.gov/communityengagement/pce\\_challenges\\_competing.html](https://www.atsdr.cdc.gov/communityengagement/pce_challenges_competing.html)
23. Assessing Practice Readiness for Change
- a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC8984669/>
  - b. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7573036/>
  - c. <https://www.ahrq.gov/teamstepps-program/curriculum/implement/pre/ready.html>
24. Managing Complex Change
- a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7735780/>
  - b. <https://www.hsph.harvard.edu/ecpe/change-management-why-its-so-important-and-so-challenging-in-health-care-environments/>
25. Gaining Buy-in
- a. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3896537/>
26. Celebrating
- a. <https://www.ahrq.gov/downloads/ncepcr/pf-modules/joy-in-work/story.html>
27. Conflict and difficult conversations:
- a. <https://cruciallearning.com/crucial-conversations-book/>
28. Decision Aids:
- a. <https://carethatfits.org/shared-decision-making/>
  - b. <https://depressiondecisionaid.mayoclinic.org/index>
  - c. <https://statindecisionaid.mayoclinic.org/>
29. Patient Advisory Council:
- a. <https://www.aafp.org/pubs/fpm/issues/2015/0700/p22.html>
  - b. <https://www.hopkinsmedicine.org/patient-care/patients-visitors/patient-family-advisory-councils>
30. Patient Survey
- a. <https://www.aafp.org/pubs/fpm/issues/1999/0100/p40.html>