



Practice Innovation Program

UNIVERSITY OF COLORADO
ANSCHUTZ MEDICAL CAMPUS

Project funded by the Colorado
Department of Healthcare Policy
and Finance per House-Bill 22-1302
Healthcare Practice Transformation



COLORADO
Department of Health Care
Policy & Financing

1302 Practice Business Operations Learning Community

July 10, 2024



Department of
Family Medicine



Welcome!

Please put your name, pronouns, practice name, and role in the chat.


You can ask questions via the chat we will monitor it as we go along. We will also pause for questions periodically.

These slides and the recording will be made available on the [Practice Innovation Program website](https://medschool.cuanschutz.edu/practice-innovation-program/current-initiatives/1302-behavioral-health-integration/for-practices).

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Today's Agenda

- Affinity Group Reminders
 - Health Information Exchange in Colorado Presentation
 - Upcoming Practice Learning Community Events
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- A large yellow triangle is positioned in the bottom right corner of the slide, pointing towards the top right.

1302 Affinity Groups

- **Interactive, Peer to Peer Learning:** Connect with peers facing similar challenges and exchange invaluable knowledge and experiences.
- **Expert Guidance:** Benefit from expert-facilitated sessions offering actionable advice and insights into optimizing your practice's operations.
- **Resource Sharing:** Access and share resources with peers and facilitators, including toolkits, templates, and case studies, to streamline your journey towards integrated care.
- **Networking Opportunities:** Forge meaningful connections with other care teams to foster collaborations that drive positive change in integrated care delivery.

Affinity Group 1 - Processes and Workflows to Support Integrated Care

- 4th Wednesday 12-1 pm MT
- Facilitators: Diane Cardwell and Cynthia Molina
- Zoom Link to register: https://us06web.zoom.us/meeting/register/tZctdOGuqzoqG9DWven3n_-gDT_OBv93UFFt

Affinity Group 2 - Behavioral Health Integration in Pediatrics

- 4th Wednesday 12–1 pm MT
- Facilitators: Mindy Craig and Danielle Peters
- Zoom Link to register: https://us06web.zoom.us/meeting/register/tZEpdUGqqjorGddGk0Y_q9365ygalx5HbkqO

Affinity Group 3 - Integrating Primary Care in Behavioral Health Organizations

- 2nd Tuesday: 12- 1 pm MT
- Facilitators: Katie Ebinger and Angie Schindler-Berg
- Zoom link to register: <https://us06web.zoom.us/meeting/register/tZYrcu6hqzsqGdOgZ5xZVOLyyFjzzdLPfAz>

1302 Health Information Exchange in Colorado

Contexture

Melissa Kotrys, CEO

Marc Lassaux, Executive Director QHN

July 10, 2024



Agenda

1 Introductions

2 HIE in Colorado

3 HIE Supports Integrated Care

4 BH Data Sharing Policy Updates

5 Looking Ahead & Questions

Introductions



Melissa A. Kotrys, MPH

Chief Executive Officer

Contexture

Melissa is the Chief Executive Officer (CEO) of Contexture (contexture.org), the umbrella organization of CORHIO and Quality Health Network, health information exchanges(HIE’s) for the state of Colorado, and Health Current, the Arizona HIE.

Through her vision and leadership, Contexture is celebrated as a model for aligning the healthcare community with the possibilities of connected electronic health information to advance individual and community health and wellbeing.

Melissa is recognized as a collaborative partner of hospitals and health systems, health plans, healthcare providers, healthcare associations and other healthcare sectors in Arizona. She serves on many boards and advisory councils, most notably on the Board of Civitas Networks for Health, a national collaborative of HIEs and other health data stakeholders, where she serves as a board member and was the inaugural board chair from 2021 to 2023. She also serves as a member of the Consortium for State and Regional Interoperability (CSRI) Board of Directors, the Healthcare Information and Management Systems Society (HIMSS) Americas Advisory Board, the Employers Council Board of Directors, the Arizona State Medicaid Advisory Committee and the Advisory Council of Solari Crisis & Human Services.

Prior to joining Contexture, formerly Health Current, Melissa worked as a consultant and health policy analyst at Deloitte Consulting. She holds a Master of Public Health in health policy from The George Washington University and a Bachelor of Arts from The University of North Carolina at Chapel Hill.



Marc Lassaux

Executive Director

Quality Health Network (QHN) a Contexture Affiliate

Marc leads QHN to provide ever-evolving solutions that enhance care coordination, reduce duplication of services, identify individuals at risk, and provide robust information. These solutions allow for better care, better outcomes, and enable efforts to be focused where they are needed most. Marc is a member of the Board of Directors for HopeWest a provider of serious illness and grief services, a Board Member for CIVHC the administrator of Colorado’s All Payer Claims Database, and a Board Member for the Camping and Education Foundation that develops young men and women through transformational wilderness experiences.

In his previous role at QHN as Chief Technology Officer, Marc worked on planning for technology infrastructure and architecture and enabling innovation. He helped QHN utilize advanced technology to facilitate community-based data sharing and community resource networks, enable innovative risk stratification/predictive modeling tools and support new payment models.

Marc previously served on the Colorado eHealth Commission with an appointment by Governor Hickenlooper. Marc was also the Technical Director for The Colorado Beacon Consortium and has served in chairing roles for an Office of the National Coordinator (ONC) Community of Practice, as well as a Colorado State Innovation Model (SIM) workgroup.

Marc and his wife Nikki moved to western Colorado in 2005 to raise their two sons Evan and Carl. They love to hike and explore and especially enjoy flying around the canyons of the Colorado Plateau.

HIE in Colorado

OUR MISSION

Advancing individual and community health and wellness through the delivery of actionable information and analysis.

About Contexture

- **Who We Are**

Contexture is the leading health information exchange (HIE) for Arizona and Colorado. We are the largest health information organization in the Western region.

- **What We Do**

Contexture is a nonprofit regional organization that provides strategic, technical and administrative support to communities committed to advancing health through information sharing.

- **Our Mission**

Advancing individual and community health and wellness through the delivery of actionable information and analysis.



Contexture by the Numbers

627
ARIZONA
DATA SENDERS

12K
USERS PER MONTH

893
COLORADO
DATA SENDERS

13.4M
ARIZONA
PATIENTS



13M
COLORADO
PATIENTS

11.7M
ARIZONA
NOTIFICATIONS PER
MONTH

51+M
CCD/HL7
TRANSACTIONS PER
MONTH

17.6M
COLORADO
NOTIFICATIONS PER
MONTH

Contexture Solution Overview



HIE Supports Integrated Care

Colorado HIE

- 1,000+ healthcare organizations
- 7,700+ providers
- 22,000+ HIE users in Colorado



More data in your system means you'll see the whole clinical picture

The Portal (PatientCare 360®)

Community providers access data via the online portal, along with other health system data, to complete the picture of a patient's health.

What's available?

- Face sheets
- Demographics
- Lab Results
- H&Ps
- Radiology Reports
- Discharge Summaries
- ED Encounter Reports
- Transcription Notes
- COVID Test Results

252,000
Patient Charts Accessed in PatientCare 360
Each Month



The screenshot shows the PatientCare 360 login interface. It features a login form with fields for Username and Password, a Login button, and a link to Reset your password. Below the form is a 'WELCOME TO THE CORHIO HEALTH INFORMATION EXCHANGE' section with a disclaimer and terms of use. The background of the screenshot is a photograph of a doctor in a white coat looking at a tablet while an elderly patient looks on.

Results Delivery

Enables your patients' hospitalization and test results to seamlessly route
into the EHR you use every day!

Replaces fax machines and scanning

- Provider-based electronically routing
- Customized patient results
- Receive data from one hospital or all
- Collect data for value-based contracts
- Works with most major EHRs

470,000 Patient Result Messages
Sent to EHRs/Month in Colorado

*“Contexture is the best thing that ever
happened to me as a provider, my life changed
since joining them.”*

-Dr. Lisa Rothgery

Alerts & Notifications

Includes information available from the ADT messages HIE receives from participating hospitals: patient demographics, admission type, sending facility, admission date/time, discharge diagnosis, payer information, provider information, and allergies

Last Name	First Name	DOB	Street Address	City	State	Zip	Phone	Gender	Sending Hospital	Admit DateTime	Discharge DateTime	Pcp LastName	Pcp FirstName	MsgEvent	Dual Eligibility	Admit Type	Reason For Visit
SMITH	JOHN	1/1/1900	123 STREET ROAD	WINTER PARK	CO	80000	(719)555-8550	F	UCH	3/7/2016 10:04	3/7/2016 13:50	Pepi	Khrystyl	Discharge	Y	E	FEEDING TUBE PROBLEMS
JONES	SAM	1/1/1900	321 STREET ROAD	COLORADO SPRINGS	CO	80000	(562)555-0723	M	Penrose Hospital	3/6/2016 19:19	3/6/2016 22:26	Pcp	NONE	Discharge	N	E	GU
BROWN	ONE	1/1/1900	123 ROAD STREET	COLORADO SPRINGS	CO	80000	(413)555-6764	M	Centura Facility	3/6/2016 23:10	3/7/2016 1:23	Pcp	NONE	Discharge	N	E	PAIN IN THROAT/ BODY
JAMES	BEN	1/1/1900	321 ROAD STREET	COLORADO SPRINGS	CO	80000	(719)555-8969	M	BCH	3/7/2016 8:18	3/7/2016 11:25	Rahaman	Darvi	Discharge	N	U	COUGH/ DIFFICULTY BREATHING

Alert & Notification Types

Event Notifications

- Emergency department visits, hospital admissions & discharges
- Laboratory results
- Pathology results
- Transcription reports
- Radiology reports
- ED High Utilizers*
- Mental Health Hospitalizations*

Clinical Notifications

- Diabetes/A1C
- Cholesterol
- Hepatitis
- COVID-19

* Coming in 2026

It is not about the data available; it is about the delivery of data where you want it and when you want it.

HIE Supports Integrated Care

- HIE supports broad care coordination and population health
- Patient history
- Reporting
- Alerts and notifications
 - Focused patient groups or entire population
- Communication and collaboration

BH Data Sharing Policy Updates

42 CFR Part 2 Changes

Better aligns SUD Records with HIPAA

- Part 2 programs with consent can share for TPO with other covered entities who can redisclose
- Broadens redisclosure in accordance with HIPAA regulations
- Provides protections for records from legal proceeding
- Requires a separate patient consent for SUD Therapy Notes
 - Aligns with HIPAA Psychotherapy Notes consent requirements
- Segregating or segmenting Part 2 records from other health care records is not required but likely necessary

Contexture Supports Part 2 Exchange

HIE System Can Accept & Manage Part 2 Data in Compliance with 42 CFR Part 2

- Appropriate consent
 - Currently, point of care patient consent for access to Part 2 data
 - In 2026, transition to general designation consent in alignment with new Part 2 regulations
- Appropriate data protection and auditing
 - Part 2 data is tagged/segmented and only released with appropriate consent
 - Robust compliance and auditing
- Easy access to all health information in one place
 - With the appropriate user access role and patient consent, a PatientCare 360 user (HIE portal) will see all information available on a patient, to include physical and behavioral health.

Looking Ahead & Questions

Looking Ahead



GROW

Expand the information exchange network



RESPOND

Build a data platform supporting current and future data and data access needs



LEAD

Develop a responsive organizational infrastructure

What's Coming...



Robust, integrated platform w/ new functionality



Combined data sets & robust data analytics



Expanded permitted uses



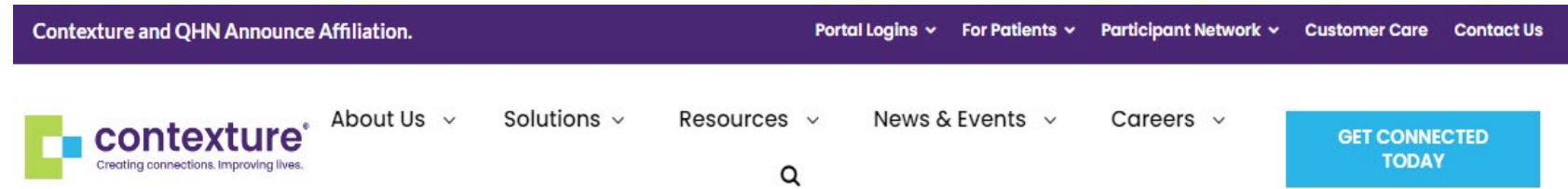
New services across Az and Co



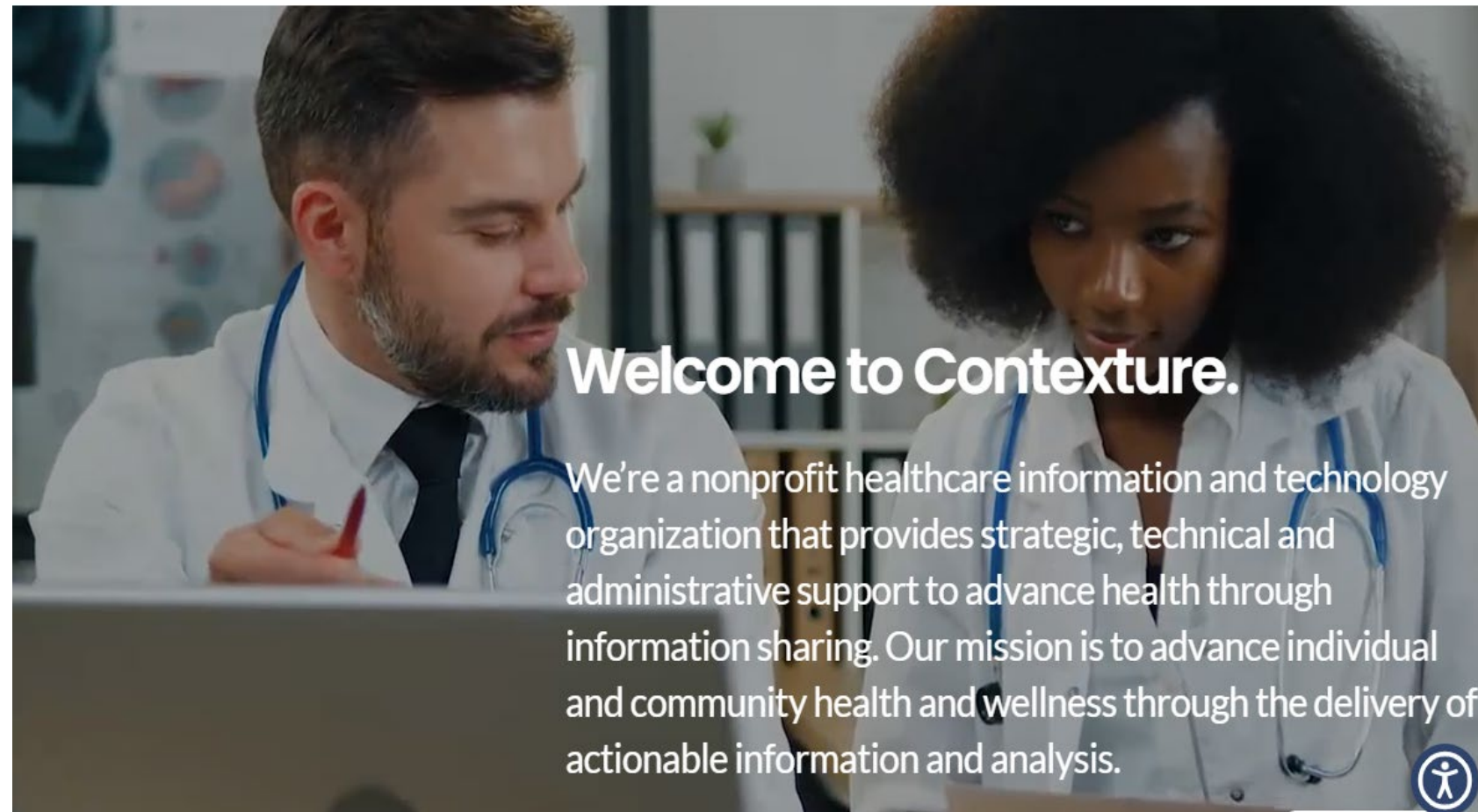
Expanded geographic region

How to Get Engaged

Email us at: getconnected@contexture.org



Visit our website at:
<https://contexture.org>



Questions?

thank you



contexture[®]

Creating connections. Improving lives.



@ContextureHIT

Upcoming Practice Learning Community Events

Trauma-Informed Care in Pediatrics

Speaker – Lauren Eckheart, PsyD, MA

Wednesday, 7/17/2024, 12:00-1:00

Billing and Coding to Implement the Collaborative Care Model

Speaker – Pam Ballou-Nelson, HealthCare Consulting, Inc.

Thursday, 8/8/2024, 12:00-1:00

To subscribe to CHES updates, including all Learning Community opportunities, sign up: <https://bit.ly/chessignup>



Scan to complete evaluation



https://practiceinnovationco.co1.qualtrics.com/jfe/form/SV_bq6mInLMLh61Vr0



PIP Contacts

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THANK YOU!

