



Welcome!

Please put your name, pronouns, practice name, and role in the chat.

You can ask questions via the chat we will monitor it as we go along. We will also pause for questions periodically.

These slides and the recording will be made available on the [Practice Innovation Program website](https://medschool.cuanschutz.edu/practice-innovation-program/current-initiatives/1302-behavioral-health-integration/for-practices).

<https://medschool.cuanschutz.edu/practice-innovation-program/current-initiatives/1302-behavioral-health-integration/for-practices>



AGENDA

Updates and Reminders – Kristin Crispe

BBA Report Out – Kim Wiggins and Doug Fernald

Wrap up 😊 - PIP Team



Updates and Reminders



Building Blocks Assessment and Quarterly Snapshot Feedback





Practice Innovation Program

UNIVERSITY OF COLORADO
ANSCHUTZ MEDICAL CAMPUS

1302 Quarterly Snapshot Review

Goals and Challenges Summary

Doug Fernald

12-16-2025



Department of
Family Medicine

1302/Behavioral Health Integration

1302 Quarterly Snapshot

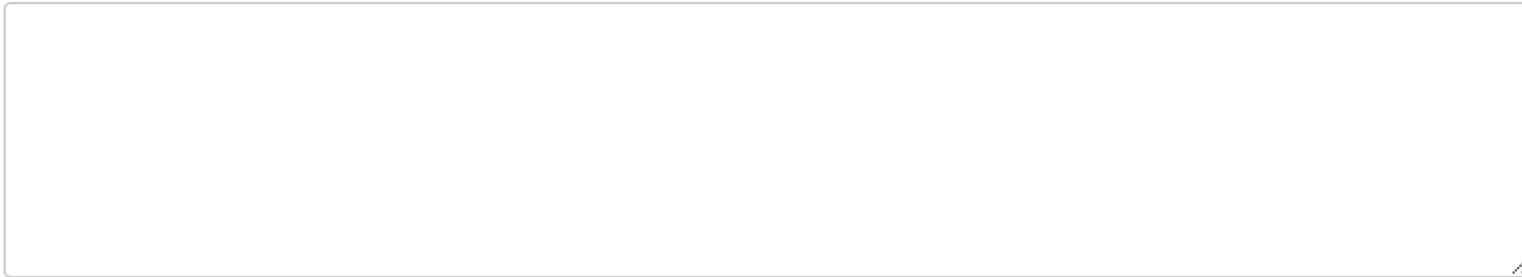
This assessment allows you to report on the goals the practice is working on in regard to HB1302/BHI including progress, successes, barriers and sustainability of each. You'll also be able to identify new goals and revise existing ones.

Please review the goals below. If the practice is adding additional goals, please indicate how many goals the practice is working on.

Assess your overall progress on **Goal ##**

- ☐ Not working on at this time
- ☐ Progressing more slowly than we expected
- ☐ Progressing as we expected
- ☐ Progressing faster than we expected
- ☐ Goal has been achieved

What challenges have occurred over the last quarter while implementing **Goal ##**



We wanted to know...

- What are the common goal types for behavioral health integration?
- What are the common challenge types for behavioral health integration goals?

Analysis

- **Qualitative analysis that categorized each goal and challenge**
- **For each goal and challenge statement...**
 - Tagged the goal text with at least one *goal type* label
 - Tagged the challenge text with at least one *challenge type* label
- **Then calculated the % of goals tagged with each category**

Notes

- **Used all of the data to capture any and all challenges reported across all practices and all snapshots, whenever a barrier occurred (or not)**
- **Data are from baseline through June 2025**
 - There was no “final” quarterly snapshot after June 2025
- **Goal statements were relatively unstructured, generally in the format of a SMARTIE goal around some type of improvement related to BHI**
- **Each goal or barrier could have more than one tag**
- **Goal types and barriers types are often interrelated (e.g., hiring challenges may go along with credentialing challenges)**

Results 1a: **Goal** Types (n=892 goal statements)

| Goals Involved... | Frequency | % of all goal statements |
|--|-----------|--------------------------|
| Train + Educate + Onboard (mostly staff or clinicians) | 199 | 22.3 |
| Hiring + Recruiting + Contracting (mostly for BHPs) | 168 | 18.8 |
| QI (PDSA + metrics + measures) | 107 | 12.0 |
| Workflows + Processes | 104 | 11.7 |
| Patient outreach, feedback, engagement | 88 | 9.9 |
| Increase access to services | 83 | 9.3 |
| Billing + Coding + Documentation | 81 | 9.1 |
| Navigators + Coordinators + CHWs + Case managers | 70 | 7.8 |
| EHR + IT (software + templates) | 62 | 7.0 |
| Screening | 60 | 6.7 |
| Referrals | 56 | 6.3 |
| Sustainability | 52 | 5.8 |
| Teamwork + Team roles | 43 | 4.8 |
| Credentialing + Licensing + Certification | 40 | 4.5 |
| Tele-behavioral health + eConsults | 35 | 3.9 |
| APM (funding + reimbursement) | 34 | 3.8 |



Results 1b: **Goal** Types (continued)

| Goals Involved... | Frequency | % of all goal statements |
|--|-----------|--------------------------|
| Initiate or fulfill a planned service | 34 | 3.8 |
| Substance use focus | 29 | 3.3 |
| Renovate + Remodel + Move | 24 | 2.7 |
| Implement a specific program (eg, Healthy Steps) | 23 | 2.6 |
| Language services (bilingual + interpretation + translation) | 22 | 2.5 |
| SDoH (social needs) | 19 | 2.1 |
| Community partnerships + resources | 18 | 2.0 |
| Assess project progress | 17 | 1.9 |
| Equipment + supplies | 16 | 1.8 |
| Group visits or sessions | 16 | 1.8 |
| Warm handoffs | 16 | 1.8 |
| Timely + Efficient care processes | 15 | 1.7 |
| Information exchange | 14 | 1.6 |
| Scheduling | 12 | 1.3 |
| Reduce ED/ER visits | 9 | 1.0 |
| Workforce development | 9 | 1.0 |
| Registry + Risk stratification | 5 | 0.6 |
| Dental services | 4 | 0.4 |
| Awareness + Marketing + Outreach | 1 | 0.1 |



Results 2a: Challenge Types (n=821* statements)

| Challenge | Frequency | % of goals worked on or achieved |
|---|-----------|----------------------------------|
| No challenges ever reported | 266 | 32.4 |
| Hiring + Recruiting + Contracting (mostly for BHPs) | 164 | 20.0 |
| Time constraints: too little or taking too long | 152 | 18.5 |
| Billing + Coding + Reimbursement + Funding | 137 | 16.7 |
| Turnover + Staffing shortages + Transitions | 132 | 16.1 |
| Workflows + Warm handoffs | 103 | 12.5 |
| Training + Education (mostly staff or clinicians) | 94 | 11.4 |
| Data: tracking + monitoring + measures | 82 | 10.0 |
| EHR+ IT + Registry | 68 | 8.3 |
| Patient engagement (stigma + no-shows + attendance) | 54 | 6.6 |
| Schedules + scheduling | 54 | 6.6 |

*only includes goals that were ever worked on or achieved.

Results 2b: Challenge Types (continued)

| Challenge | Frequency | % of goals worked on or achieved |
|---|-----------|----------------------------------|
| Teamwork + Team-based care + Team roles | 53 | 6.5 |
| Referrals | 50 | 6.1 |
| Credentialing + Licensing + Certification | 45 | 5.5 |
| Screening | 32 | 3.9 |
| Sustainability concerns | 31 | 3.8 |
| Provider or staff resistance + buy-in | 20 | 2.4 |
| Renovation + Remodel + Move | 16 | 1.9 |
| APM: payment + rules; or ACC 3.0 | 14 | 1.7 |
| Equipment + Supplies | 12 | 1.5 |
| Telehealth | 12 | 1.5 |
| Community partnerships | 11 | 1.3 |
| Marketing + Outreach + Awareness | 8 | 1.0 |
| Policies | 7 | 0.9 |
| Space limitations | 6 | 0.7 |
| RHC absence | 1 | 0.1 |

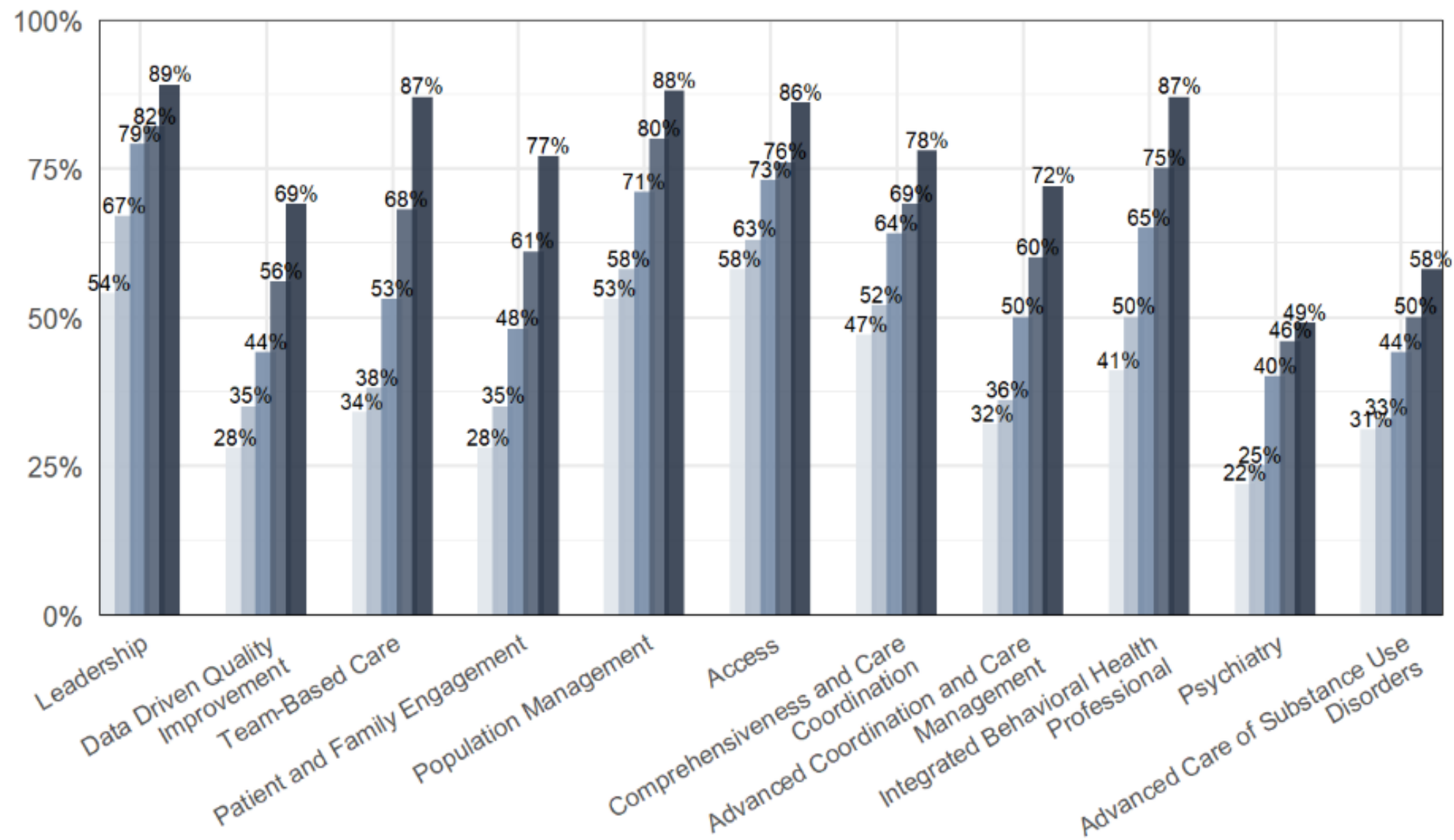


Responses

| BBA | Responses (n) |
|----------|---------------|
| Baseline | 142 |
| 6-month | 135 |
| 12-month | 135 |
| 18-month | 135 |
| 24-month | 117 |

All Care Delivery Expectation Progress

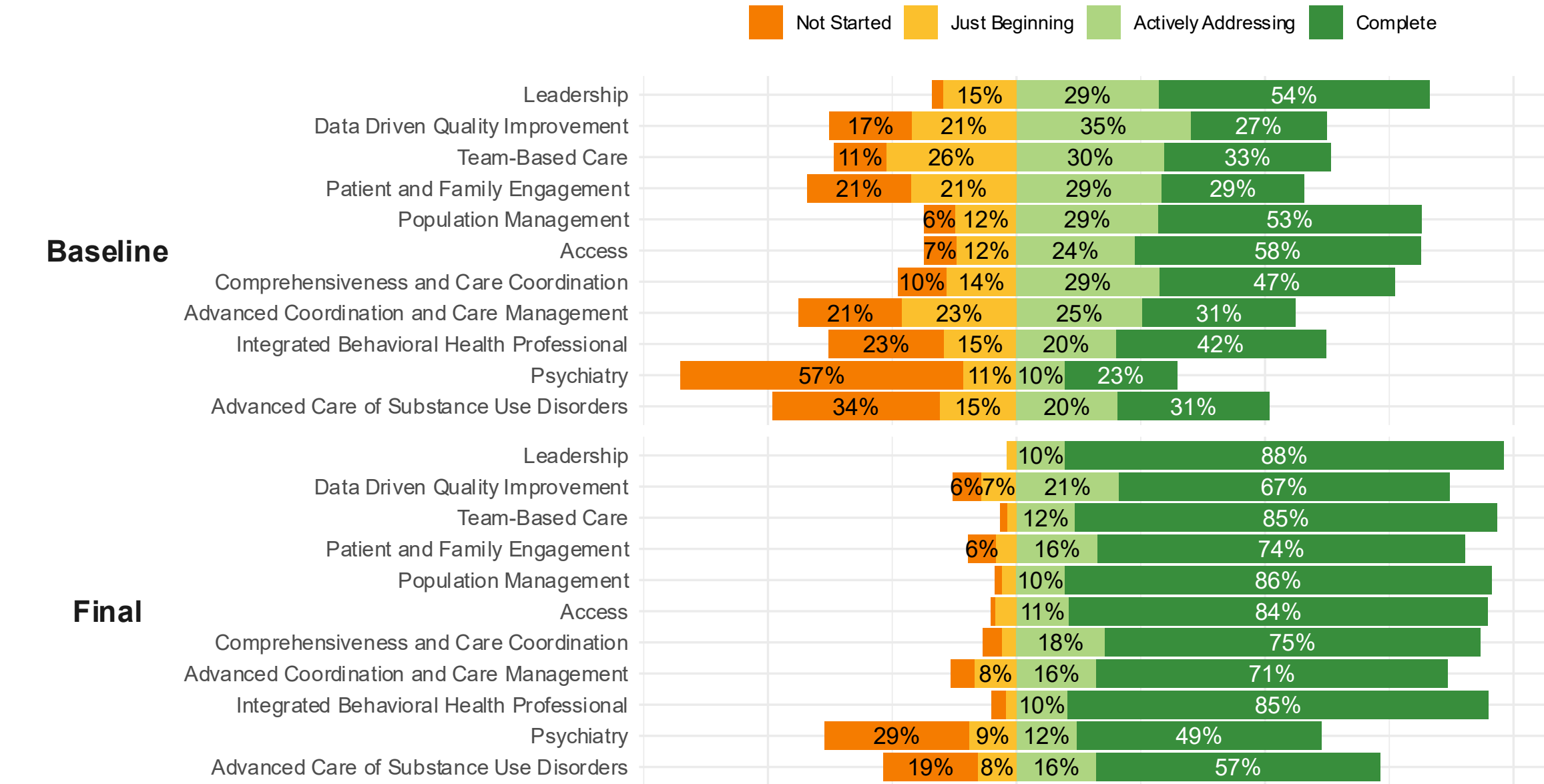
Percent of All Care Delivery Expectations Completed by All 1302 Practices at:
Baseline, 6 months, 12 months, 18 months, 24 months



BUILDING BLOCK PROGRESS

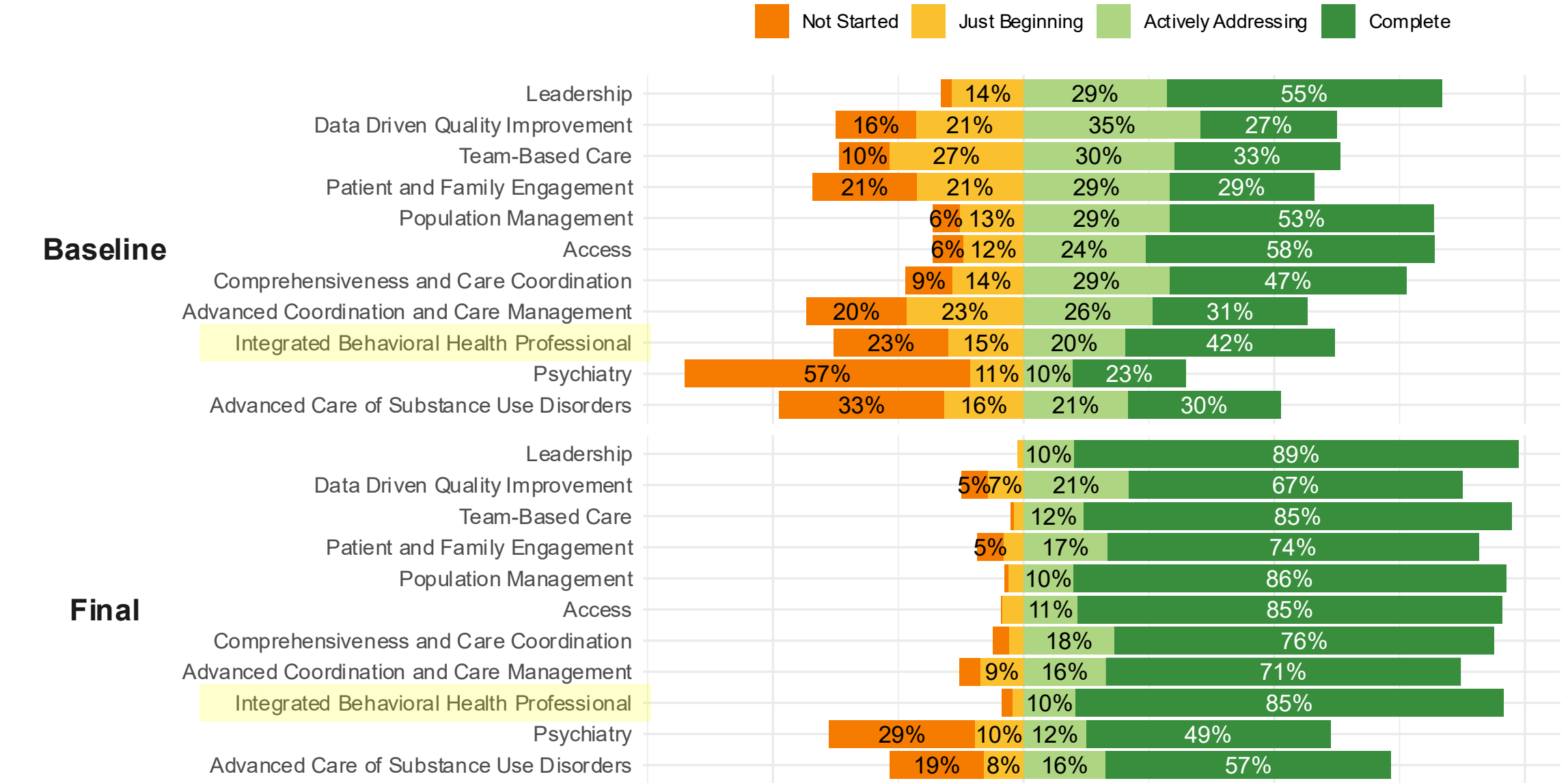
Among practices that submitted *at least two* responses (N=136)

Value labels <5% not printed due to size constraints



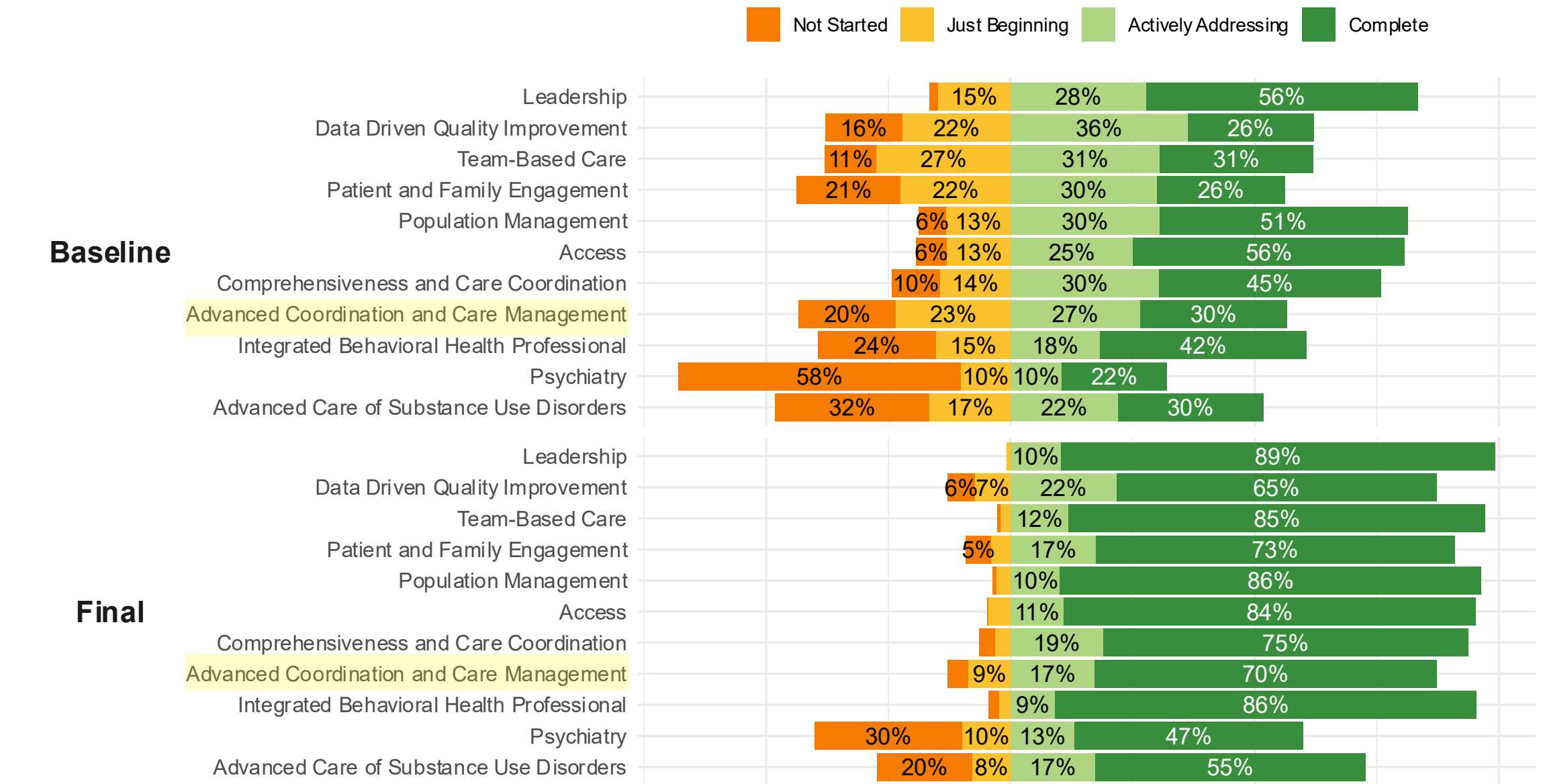
BUILDING BLOCK PROGRESS GOAL: Integrated Behavioral Health Professional

Among practices that selected Integrated Behavioral Health Professional as a goal at least twice, not including baseline
N=133 (98% of 136)



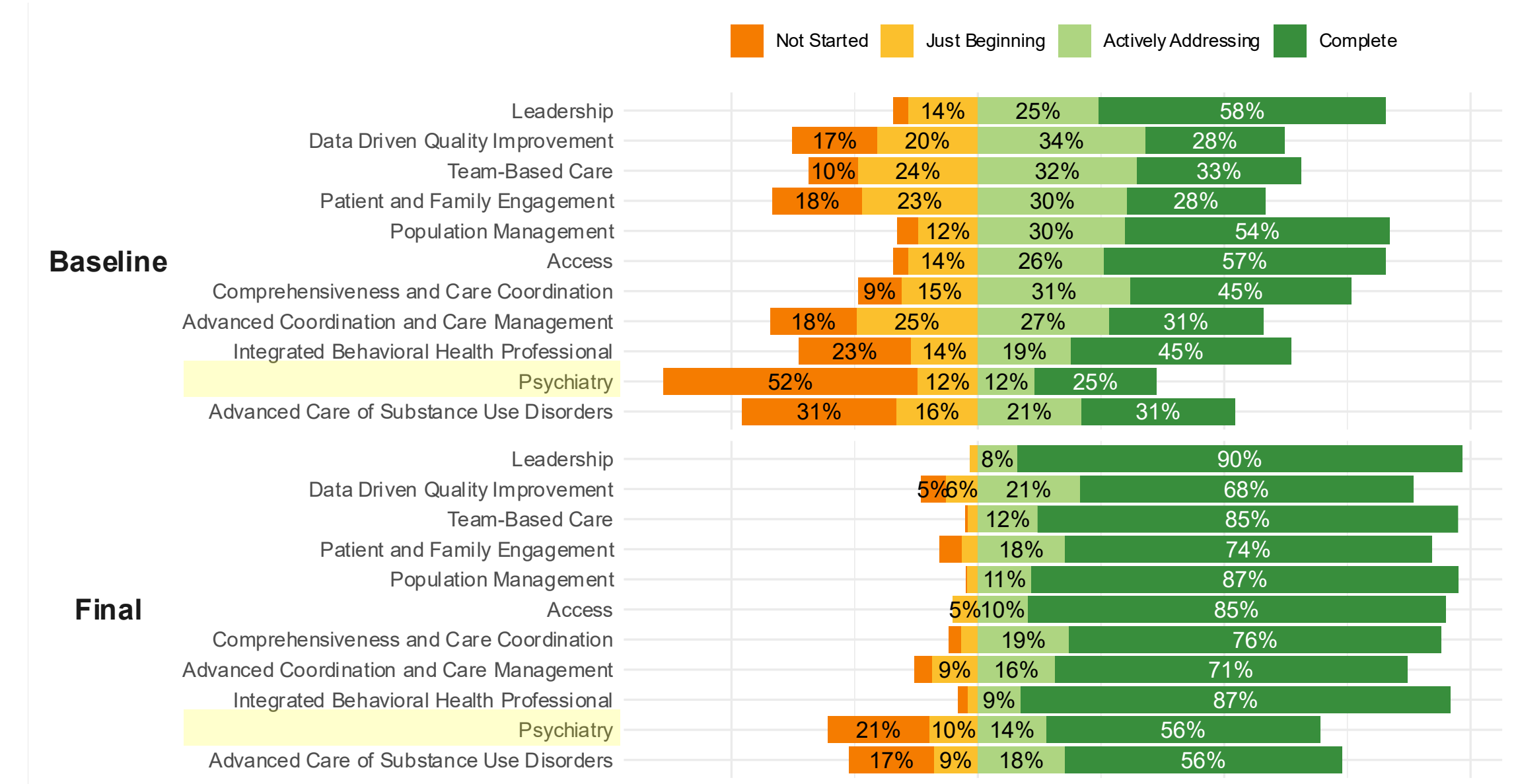
BUILDING BLOCK PROGRESS GOAL: Advanced Coordination & Care Management

Among practices that selected Advanced Coordination & Care Management as a goal at least twice, not including baseline
N=126 (93% of 136)



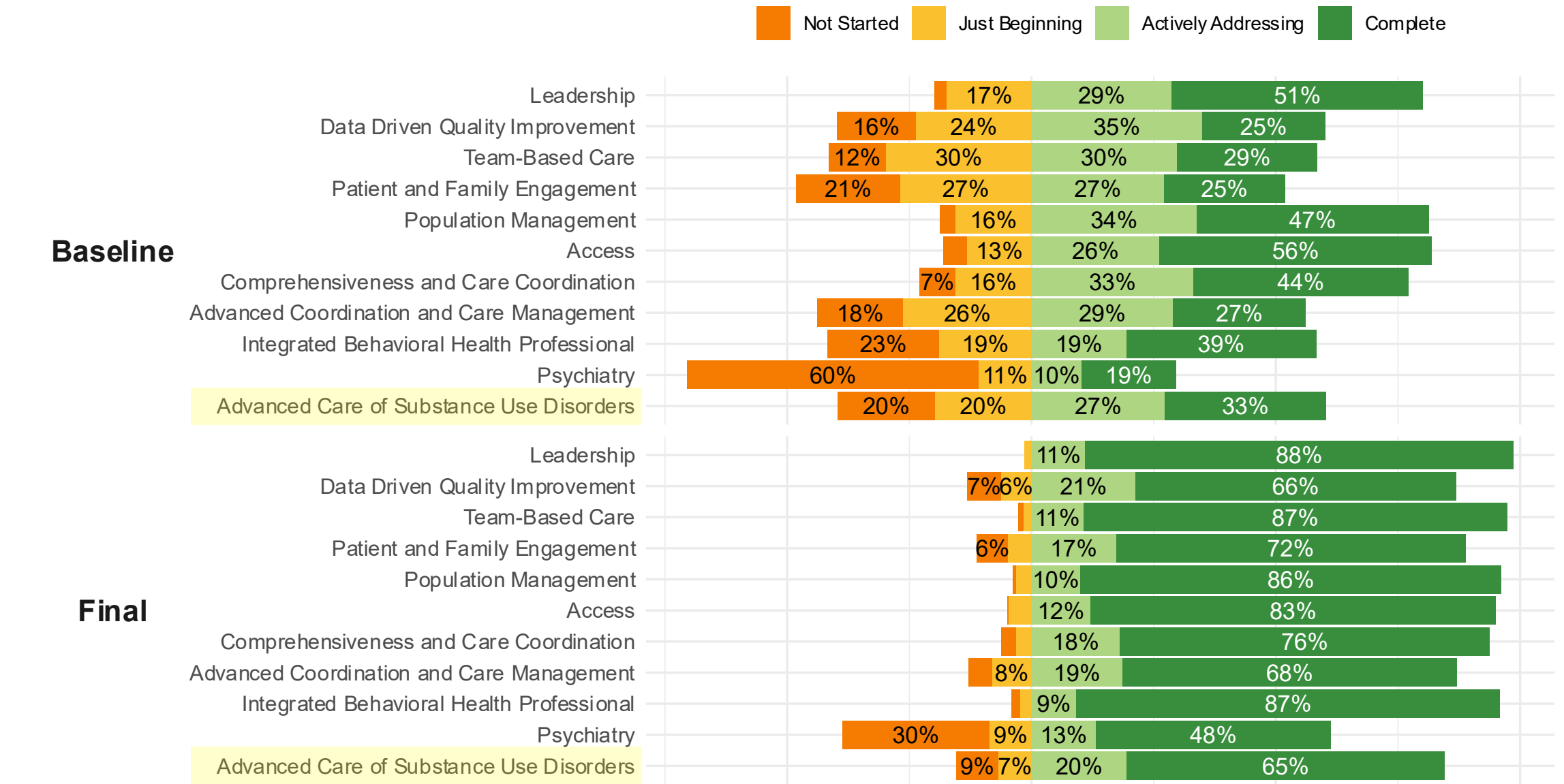
BUILDING BLOCK PROGRESS GOAL: Psychiatry

Among practices that selected Psychiatry as a goal at least twice, not including baseline
N=99 (73% of 136)



BUILDING BLOCK PROGRESS GOAL: Advanced Care of Substance Use Disorders

Among practices that selected Advanced Care of Substance Use Disorders as a goal at least twice, not including baseline
N=94 (69% of 136)



Learning Calls will continue from January to March 2026

Next Learning Network call:

January 21, 2026, 12:00-1:00

BBA Feedback for 1302 Practices

Zoom details and calendar information coming soon!

Thank you and Happy
Holidays!



Scan to complete evaluation



https://practiceinnovationco.co1.qualtrics.com/jfe/form/SV_d6V56kBXzkcDfBs





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