



Welcome!

Please put your name, pronouns, practice name, and role in the chat.

You can ask questions via the chat we will monitor it as we go along. We will also pause for questions periodically.

These slides and the recording will be made available on the [Practice Innovation Program website](https://medschool.cuanschutz.edu/practice-innovation-program/current-initiatives/1302-behavioral-health-integration/for-practices).

<https://medschool.cuanschutz.edu/practice-innovation-program/current-initiatives/1302-behavioral-health-integration/for-practices>



AGENDA 1/21/2026

**1302 Building Blocks Assessment and
Quarterly Snapshot – Practice
Assessment Findings**

Upcoming Events



Scan to complete evaluation



https://practiceinnovationco.co1.qualtrics.com/jfe/form/SV_e2uPSVRptGKd3X8

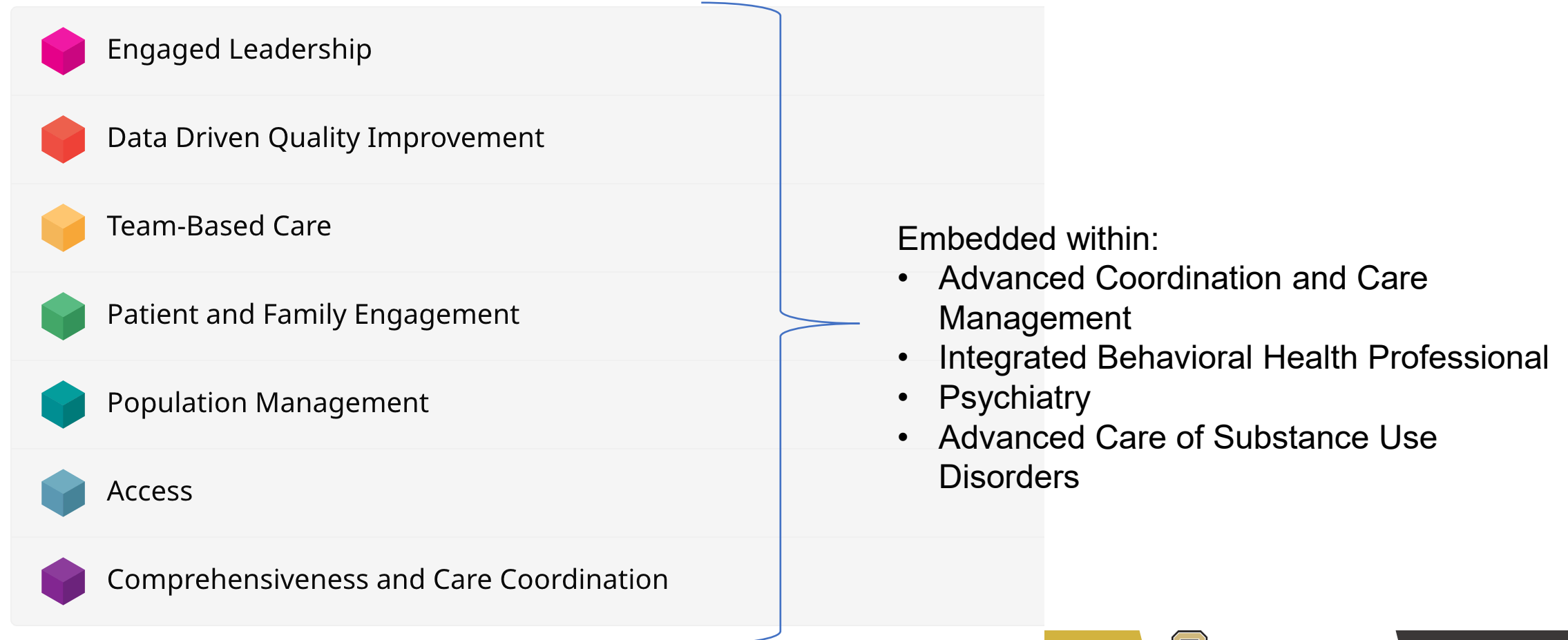


Building Blocks Assessment Review



Building Blocks of Behavioral Health Integration

Care Delivery Expectations Organized by Building Blocks

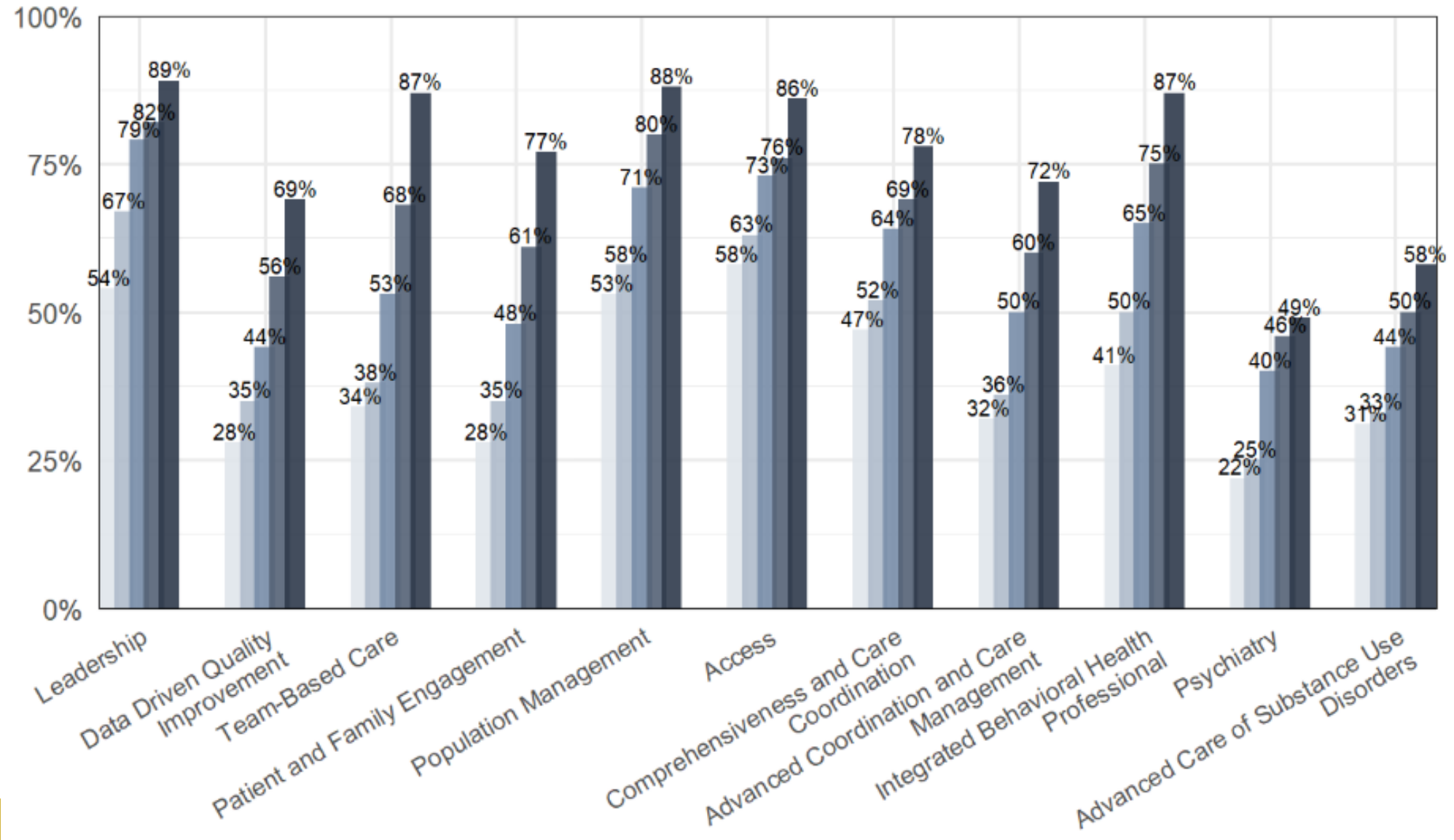


Responses

BBA	Responses (n)
Baseline	142
6-month	135
12-month	135
18-month	135
24-month	117

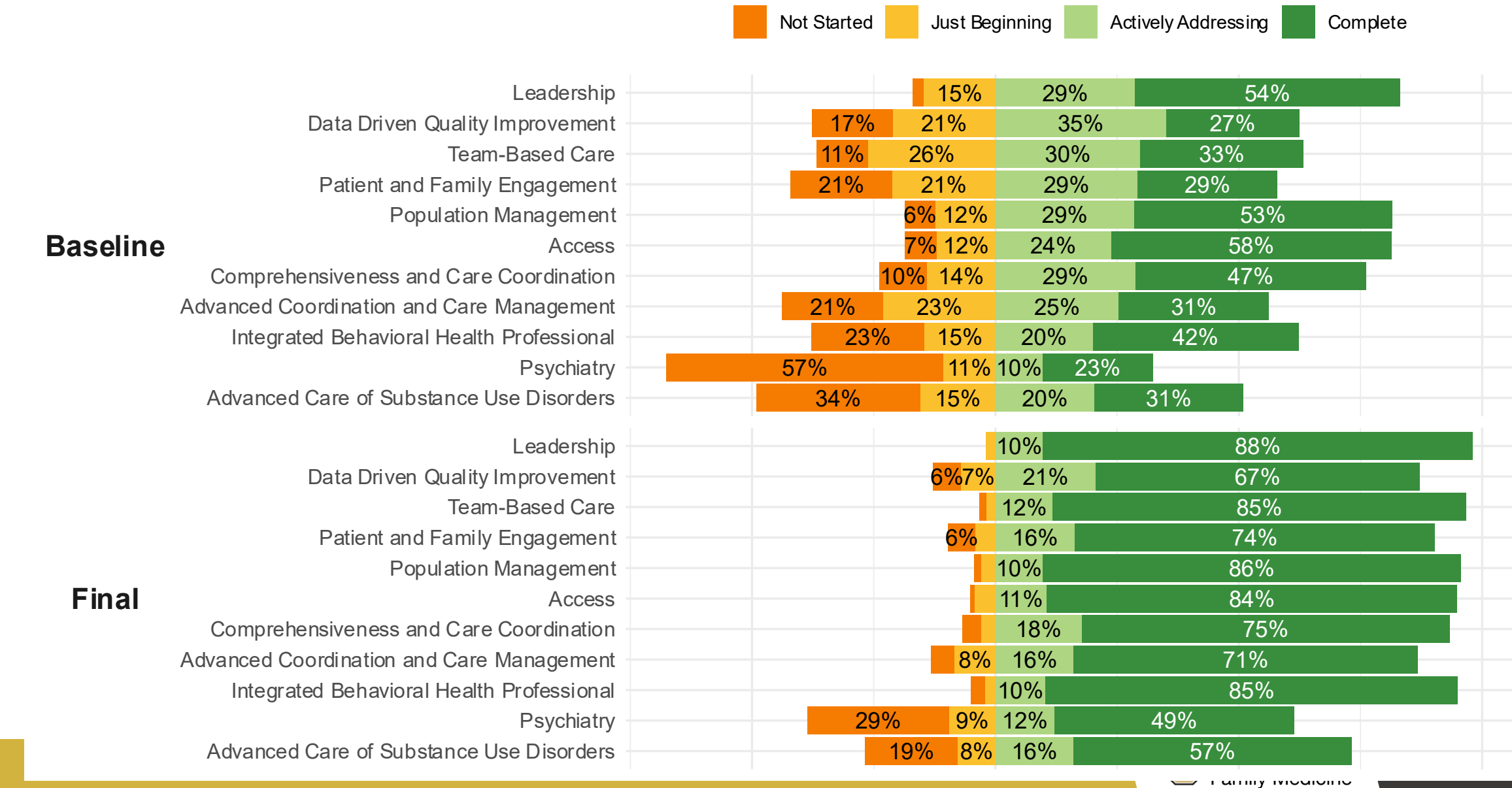
All Care Delivery Expectation Progress

Percent of All Care Delivery Expectations Completed by All 1302 Practices at:
Baseline, 6 months, 12 months, 18 months, 24 months



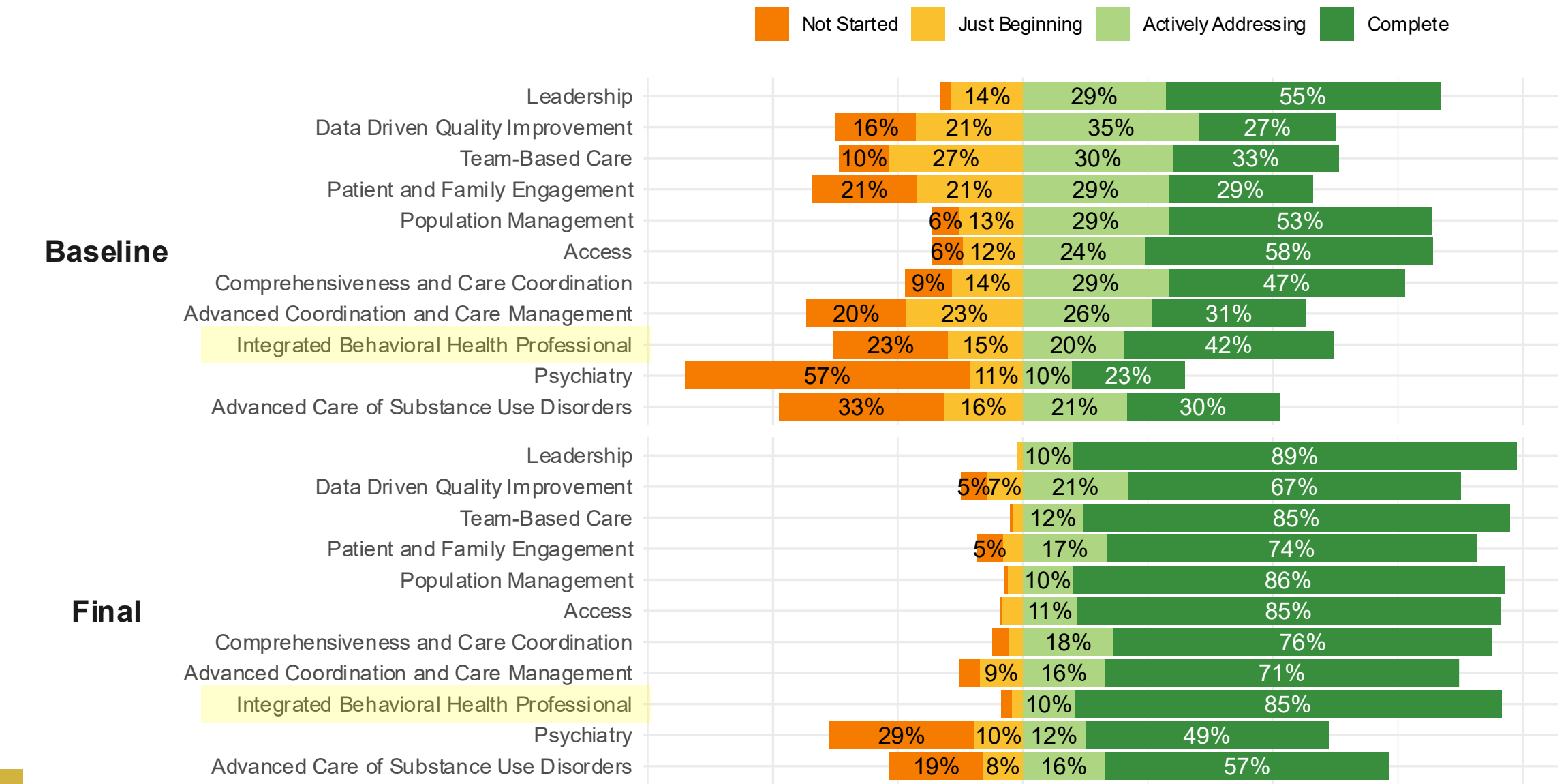
BUILDING BLOCK PROGRESS

Among practices that submitted *at least two* responses (N=136)
Value labels <5% not printed due to size constraints



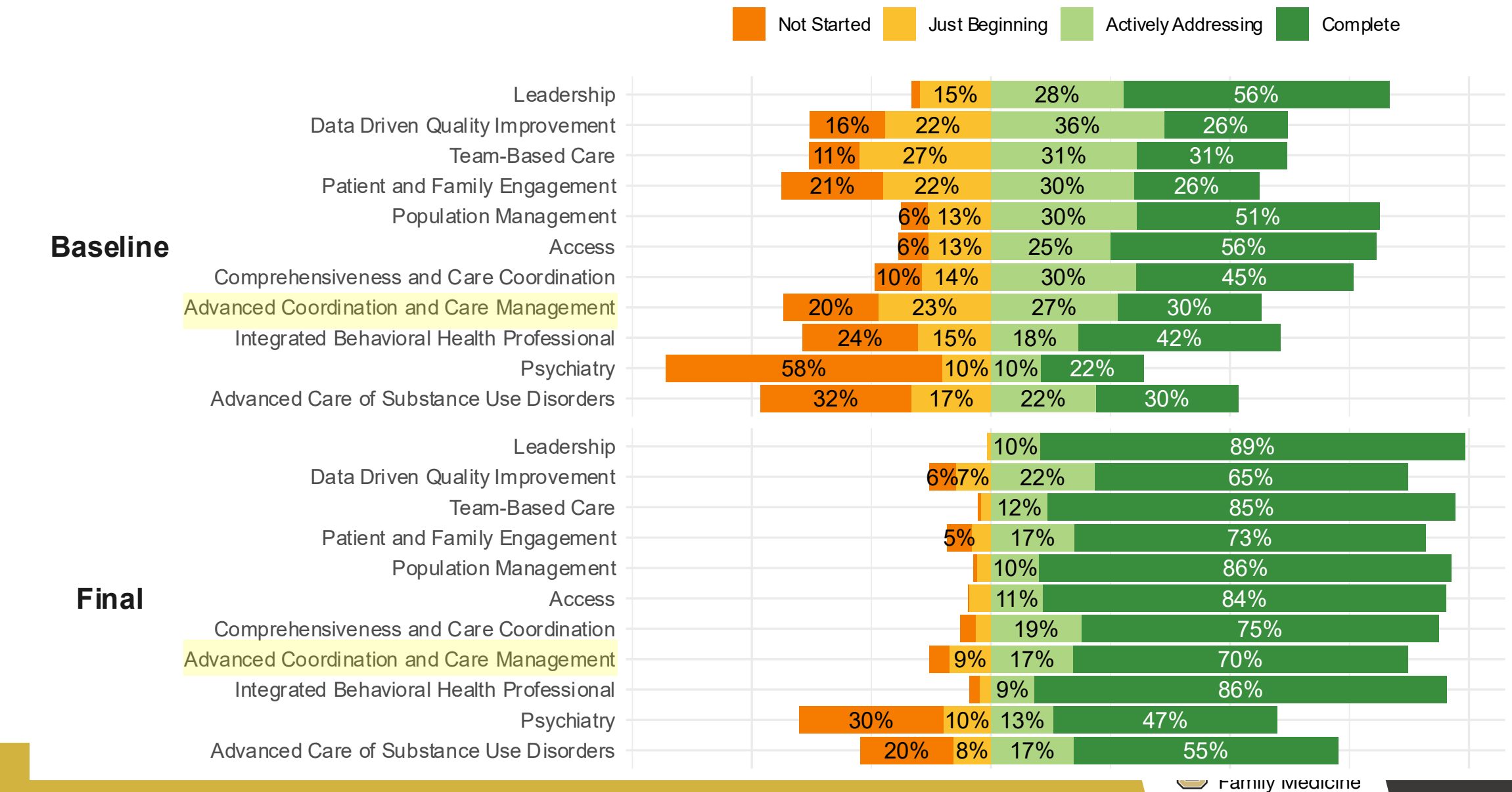
BUILDING BLOCK PROGRESS GOAL: Integrated Behavioral Health Professional

Among practices that selected Integrated Behavioral Health Professional as a goal at least twice, not including baseline
N=133 (98% of 136)



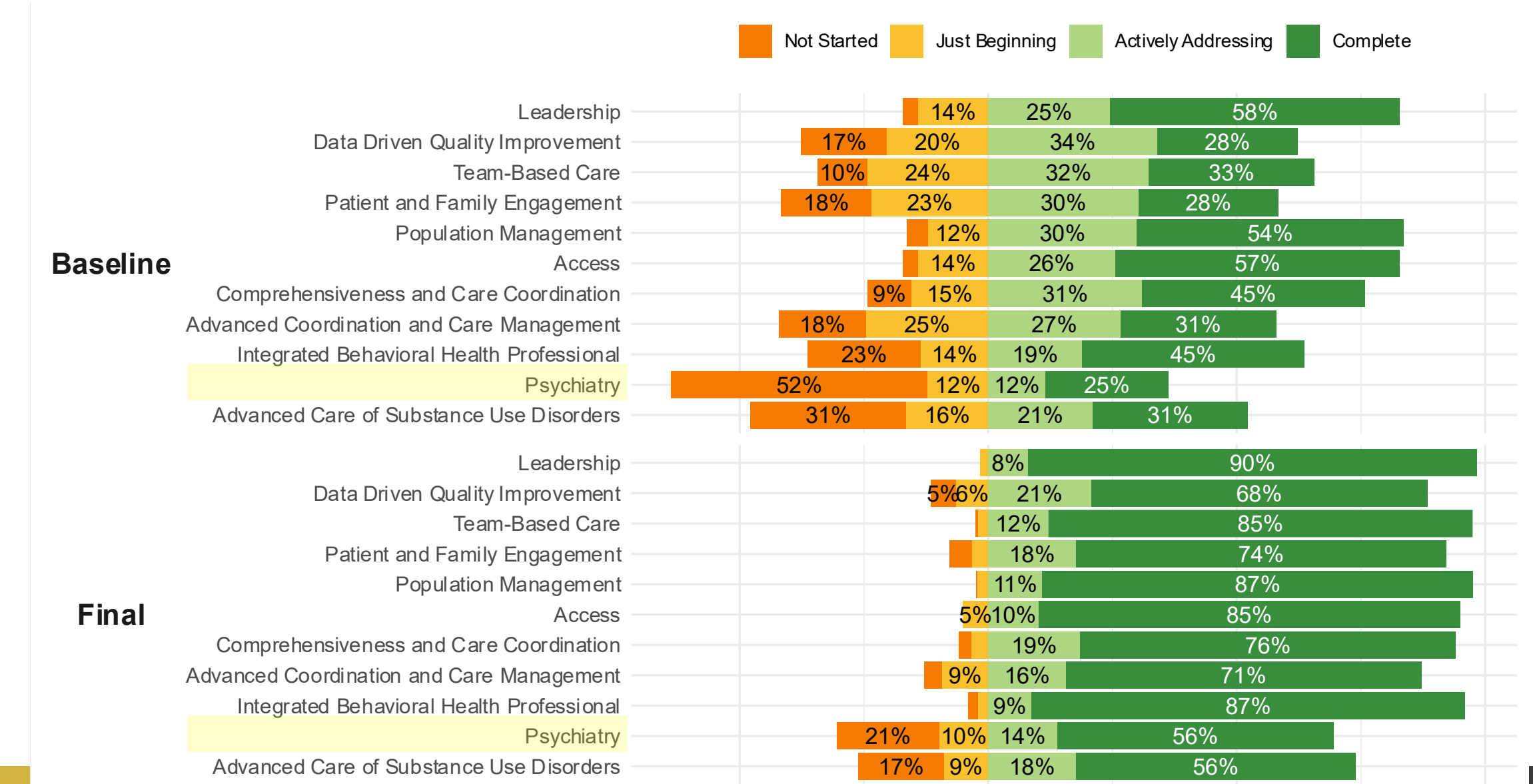
BUILDING BLOCK PROGRESS GOAL: Advanced Coordination & Care Management

Among practices that selected Advanced Coordination & Care Management as a goal at least twice, not including baseline
N=126 (93% of 136)



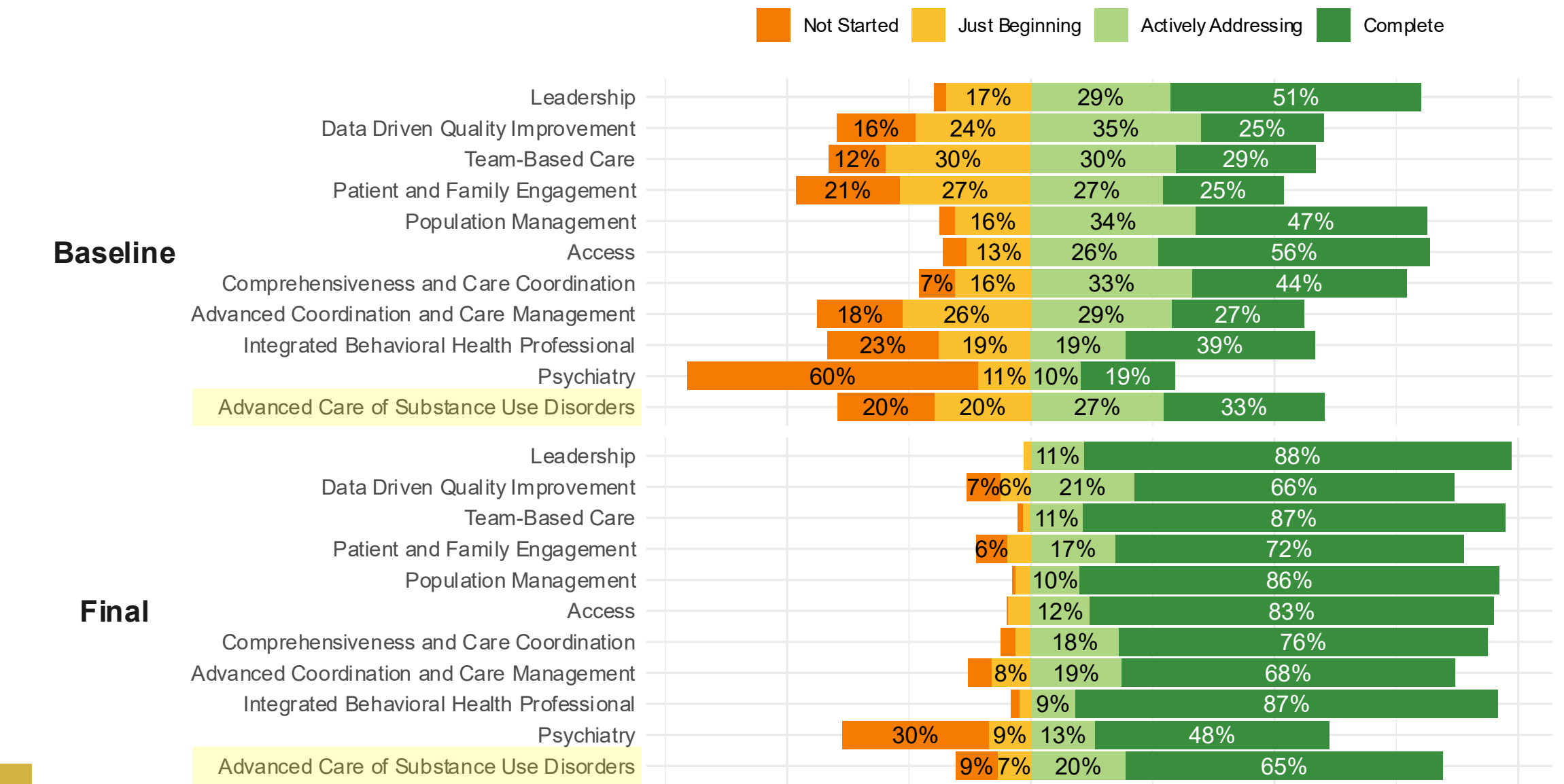
BUILDING BLOCK PROGRESS GOAL: Psychiatry

Among practices that selected Psychiatry as a goal at least twice, not including baseline
N=99 (73% of 136)



BUILDING BLOCK PROGRESS GOAL: Advanced Care of Substance Use Disorders

Among practices that selected Advanced Care of Substance Use Disorders as a goal at least twice, not including baseline
N=94 (69% of 136)





Practice Innovation Program

UNIVERSITY OF COLORADO
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1302 Quarterly Snapshot Review

Goals and Challenges Summary



Department of
Family Medicine

1302/Behavioral Health Integration

1302 Quarterly Snapshot

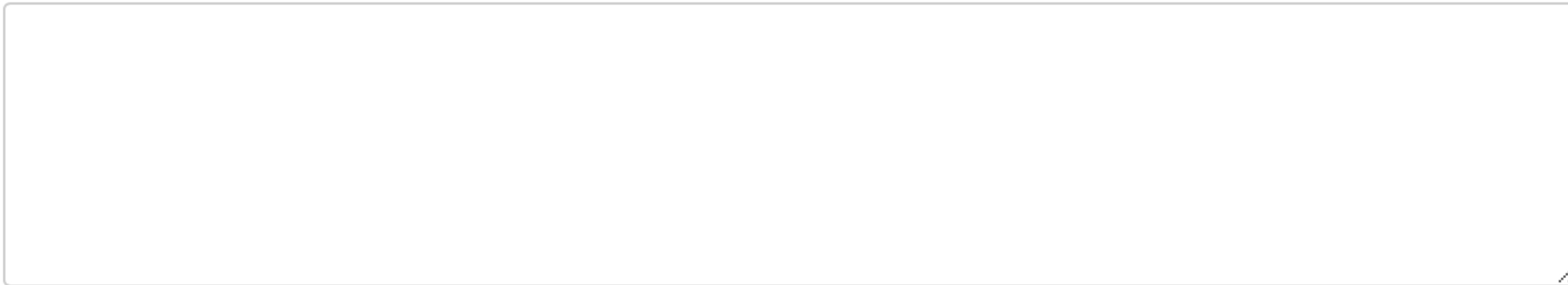
This assessment allows you to report on the goals the practice is working on in regard to HB1302/BHI including progress, successes, barriers and sustainability of each. You'll also be able to identify new goals and revise existing ones.

Please review the goals below. If the practice is adding additional goals, please indicate how many goals the practice is working on.

Assess your overall progress on **Goal ##**

- ☐ Not working on at this time
- ☐ Progressing more slowly than we expected
- ☐ Progressing as we expected
- ☐ Progressing faster than we expected
- ☐ Goal has been achieved

What challenges have occurred over the last quarter while implementing **Goal ##**



We wanted to know...

- **What are the common goal types for behavioral health integration?**
- **What are the common challenge types for behavioral health integration goals?**

Analysis

- **Qualitative analysis that categorized each goal and challenge**
- **For each goal and challenge statement...**
 - Tagged the goal text with at least one *goal type* label
 - Tagged the challenge text with at least one *challenge type* label
- **Then calculated the % of goals tagged with each category**

Notes

- **Used all of the data to capture any and all challenges reported across all practices and all snapshots, whenever a barrier occurred (or not)**
- **Data are from baseline through June 2025**
 - **There was no “final” quarterly snapshot after June 2025**
- **Goal statements were relatively unstructured, generally in the format of a SMARTIE goal around some type of improvement related to BHI**
- **Each goal or barrier could have more than one tag**
- **Goal types and barriers types are often interrelated (e.g., hiring challenges may go along with credentialing challenges)**

Results 1a: **Goal** Types (n=892 goal statements)

Goals Involved...	Frequency	% of all goal statements
Train + Educate + Onboard (mostly staff or clinicians)	199	22.3
Hiring + Recruiting + Contracting (mostly for BHPs)	168	18.8
QI (PDSA + metrics + measures)	107	12.0
Workflows + Processes	104	11.7
Patient outreach, feedback, engagement	88	9.9
Increase access to services	83	9.3
Billing + Coding + Documentation	81	9.1
Navigators + Coordinators + CHWs + Case managers	70	7.8
EHR + IT (software + templates)	62	7.0
Screening	60	6.7
Referrals	56	6.3
Sustainability	52	5.8
Teamwork + Team roles	43	4.8
Credentialing + Licensing + Certification	40	4.5
Tele-behavioral health + eConsults	35	3.9
APM (funding + reimbursement)	34	3.8

Results 1b: **Goal** Types (continued)

Goals Involved...	Frequency	% of all goal statements
Initiate or fulfill a planned service	34	3.8
Substance use focus	29	3.3
Renovate + Remodel + Move	24	2.7
Implement a specific program (eg, Healthy Steps)	23	2.6
Language services (bilingual + interpretation + translation)	22	2.5
SDoH (social needs)	19	2.1
Community partnerships + resources	18	2.0
Assess project progress	17	1.9
Equipment + supplies	16	1.8
Group visits or sessions	16	1.8
Warm handoffs	16	1.8
Timely + Efficient care processes	15	1.7
Information exchange	14	1.6
Scheduling	12	1.3
Reduce ED/ER visits	9	1.0
Workforce development	9	1.0
Registry + Risk stratification	5	0.6
Dental services	4	0.4
Awareness + Marketing + Outreach	1	0.1

Results 2a: Challenge Types (n=821* statements)

Challenge	Frequency	% of goals worked on or achieved
No challenges ever reported	266	32.4
Hiring + Recruiting + Contracting (mostly for BHPs)	164	20.0
Time constraints: too little or taking too long	152	18.5
Billing + Coding + Reimbursement + Funding	137	16.7
Turnover + Staffing shortages + Transitions	132	16.1
Workflows + Warm handoffs	103	12.5
Training + Education (mostly staff or clinicians)	94	11.4
Data: tracking + monitoring + measures	82	10.0
EHR+ IT + Registry	68	8.3
Patient engagement (stigma + no-shows + attendance)	54	6.6
Schedules + scheduling	54	6.6

*only includes goals that were ever worked on or achieved.

Results 2b: Challenge Types (continued)

Challenge	Frequency	% of goals worked on or achieved
Teamwork + Team-based care + Team roles	53	6.5
Referrals	50	6.1
Credentialing + Licensing + Certification	45	5.5
Screening	32	3.9
Sustainability concerns	31	3.8
Provider or staff resistance + buy-in	20	2.4
Renovation + Remodel + Move	16	1.9
APM: payment + rules; or ACC 3.0	14	1.7
Equipment + Supplies	12	1.5
Telehealth	12	1.5
Community partnerships	11	1.3
Marketing + Outreach + Awareness	8	1.0
Policies	7	0.9
Space limitations	6	0.7
RHC absence	1	0.1

Events on the Horizon

2/18/2026, 12:00-1:00

**Coding and Billing to Sustain Behavioral Health
Integration in Primary Care
Pam Ballou-Nelson**

Join Zoom Meeting

<https://ucdenver.zoom.us/j/95370239124>



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THANK YOU!