Veteran iPad Easy Start-up Steps

1. If needed, consider asking a family member or friend to help you with iPad set-up

2. Locate iPad charger:
   - Connect the smaller end to the iPad
   - Plug the other end into an outlet
   - Keep the iPad charged up to 70%

3. Find the “Test VVC” icon on the iPad
   - This is where you will test your iPad before your appointment

4. A few minutes before your appointment, click on the “VVC” icon and wait for the provider to join
   - If your provider does not join after 5 minutes, please call clinic staff

If you have difficulty during this process, watch this video through the internet for tips: [https://youtu.be/edQ8XuU87D0](https://youtu.be/edQ8XuU87D0)

For any other device issues, contact Office of Connected Care Help Desk: 1-866-651-3180