

## Veteran iPad Easy Start-up Steps

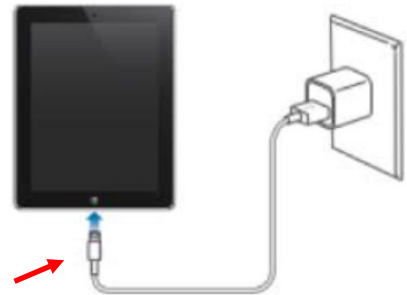
**1**

If needed, consider asking a family member or friend to help you with iPad set-up

**2**

**Locate iPad charger:**

- Connect the smaller end to the iPad
- Plug the other end into an outlet
- Keep the iPad charged up to 70%

**3**

**Find the “Test VVC” icon on the iPad**

This is where you will test your iPad before your appointment

**4**

**A few minutes before your appointment, click on the “VVC” icon and wait for the provider to join**

If your provider does not join after 5 minutes, please call clinic staff



If you have difficulty during this process, watch this video through the internet for tips: <https://youtu.be/edQ8XuU87D0>

**For any other device issues, contact Office of Connected Care Help Desk:  
1-866-651-3180**