



## Visiting Resident Process for Obtaining Safe Rides

### WHO

Interns, residents, and fellows (“residents”) in programs sponsored by affiliate institutions (including the University of Colorado) experiencing unexpected fatigue impairing their ability to return home safely after a clinical learning experience at Denver Health.

### WHAT

Instead of a rideshare program, Denver Health provides taxi vouchers to residents unexpectedly impaired by fatigue. Vouchers do not require any payment by residents, eliminating reimbursement. Any tips to drivers are the responsibility of residents.

### WHEN

When a resident experiences an unexpected and urgent need for a safe ride home, Denver Health encourages residents to obtain a prepaid taxi voucher. If a resident needs one, a voucher may also be obtained for a return ride to Denver Health.

### HOW

### Daytime Hours

➔ **If a taxi voucher is needed between 8:00 AM – 4:00 PM Monday through Friday**, visit the Office of Education in Pavilion D (Davis Building) 1<sup>st</sup> Floor, which is located adjacent to the main hospital and directly north of the Delaware Garage. Please try to call or email prior to the end of your scheduled clinical time to account for any minor delays in responding to your request.

#### CONTACTS

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### Evening/Nights and Weekends

➔ **If a taxi voucher is needed between 4:00 PM – 8:00 AM Monday through Friday or anytime on the weekends**, call the ACC on duty.

#### CONTACT

ACC: 303-602-9242 (x29242)

**Note:** Taxis regularly circle through the Denver Health campus, however depending on time of day and demand, response times can vary following the initial call requesting a taxi.