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Quality & Safety Academy

Co-sponsored by Institute for Healthcare Quality Safety and Efficiency & CU Graduate Medical Education

Purpose

To provide relevant and applicable training in quality improvement and patient safety enabling CU residents, fellows, and faculty to improve care and enact change in the healthcare system.

Academy Overview

The QSA offers residents, fellows, and faculty in any program affiliated with University of Colorado a series of workshops designed to build foundational knowledge in quality improvement and patient safety enabling attendees to effectively participate in quality and safety work in the clinical setting. Program content builds on itself to support progressive acquisition of competency. The core content areas are Quality Improvement, Patient Safety, and Healthcare Systems Leadership.

Session	Session Overview	2021-2022 Dates & Times*
Patient Safety	Attendees will review the historical origins of the patient safety movement and leave with an understanding of what attributes are necessary to create a Culture of Safety. Specific focus will be given to creating a Just Culture and Reporting Culture. Finally, we will explore the second victim phenomenon and discuss how to support caregivers when errors occur	<i>January 19: 1-4 p.m. MT</i>
Applied Patient Safety	Building on the Patient Safety Session, this session will further enhance the concepts of Just Culture and discuss and guide the development and participation in a systems-based case review conference. Attendees will emerge being able to build, facilitate or better participate in these important patient safety tools at their institution.	<i>January 27: 1-4 p.m. MT</i>
Quality Improvement & Change Management	This session will focus on the basics of Quality Improvement, following a step-wise guide for implementing a successful QI project. The classic QI teaching is coupled with a practical Change Management framework which facilitates success and makes change more likely to stick.	<i>Sept. 2: 9 a.m.-12 p.m. MT</i> <i>January 13: 1-4 p.m. MT</i> <i>February 23: 1-4 p.m. MT</i>
Acquiring Data to Drive Change	Critical to any change effort is finding, sharing and tracking data. Attendees to this session will emerge with skills for obtaining the necessary data for tracking improvement as well as a basic understanding of how to interpret data to identify when a change has occurred.	<i>October 4: 9 a.m.-12 p.m. MT</i> <i>February 16: 1-4 p.m. MT</i>
Spreading Change Locally and Nationally	Success can and should beget more change. This session will show how to spread QI project success within your institution as well as nationally. This session will discuss critical differences between QI and traditional research as well as how and where to share your work through presentations and publications.	<i>October 14: 9 a.m.-12 p.m. MT</i> <i>March 17: 1-4 p.m. MT</i>
Coaching and Teaching Quality Improvement	Quality Improvement is a team sport. Thus, leaders of any project need to be able to teach and coach others through the QI process. This session will teach attendees how to coach and teach the principles of Quality Improvement to inexperienced team members in a way that stokes their passion and ensures project success.	<i>March 10: 1-4 p.m. MT</i>

**(ALL sessions will be held virtually on Zoom)*

A LA CARTE REGISTRATION	QSA CERTIFICATE
<i>Take any 3-hour session and mix and match to fit your needs.</i>	<i>Complete all six sessions to achieve the QSA Certificate. Participants may take any course at any time.</i>

Contact GME Quality & Safety at gmequalityandsafety@ucdenver.edu with questions.