Faculty/PD Algorithm for Helping a Resident/Fellow in Crisis

Has the program lost all contact with the resident? Is the resident missing?

- **YES**: Contact the Program Director to request a police “welfare check” at the resident’s home. Aurora PD – 303.627.3100 or Denver PD - 720.913.2000

- **NO**: Is the resident an immediate danger to self or others?
  
  - **YES**: Call 911 and/or hospital security.

  **Contact the Program Director** to follow the steps below
  
  After hours/weekends: Reach the on-call psychiatry attending at 303-370-9127 for help with triage*
  
  M-F 8am-5pm: contact Julie Wolfe, MD at Julie.Wolfe@cuanschutz.edu or 303-724-9579, indicate that this is urgent. If you are unable to wait for a reply, err on the side of calling 911 and referring the resident to the UCHealth ED.

  *The on-call attending cannot evaluate the resident or schedule an appointment for the resident

- **NOT SURE**: Does the resident need to be seen today?

  - **YES**: **Contact the Program Director** to request a police “welfare check” at the resident’s home. Aurora PD – 303.627.3100 or Denver PD - 720.913.2000

  - **NOT SURE**: **Contact the Program Director**

  - **NO**: Does the resident need to be seen immediately?

    - **YES**: Have the resident call 303-724-4716 and request a same-day appointment. If no answer or before business hours, leave a message with contact information.

    Faculty and staff should also contact Julie Wolfe, MD at Julie.Wolfe@cuanschutz.edu or 303-724-9579. If resident/fellow is not an existing patient of the clinic, this will allow us to let you know if an appointment was not made

    **Call 911 and/or hospital security. Contact the Program Director.**

    Resident/Fellow may present to the UCHealth ED and identify themselves as a resident. They will be prioritized and seen by Department of Psychiatry Faculty.

    - **NOT SURE**: Does the resident need assistance helping the resident to the ED?

      - **YES**: Have the resident call 303-724-4716 and request a same-day appointment. If no answer or before business hours, leave a message with contact information.

      Faculty and staff should also contact Julie Wolfe, MD at Julie.Wolfe@cuanschutz.edu or 303-724-9579. If resident/fellow is not an existing patient of the clinic, this will allow us to let you know if an appointment was not made

      **Call 911 and/or hospital security. Contact the Program Director.**

      Resident/Fellow may present to the UCHealth ED and identify themselves as a resident. They will be prioritized and seen by Department of Psychiatry Faculty.

      - **NO**: The resident may call 303-724-4716 to schedule an appointment with Student and Resident Mental Health.
• If you refer a resident to the UCHealth ED, you may give the charge nurse or ED attending heads up at 720-848-9111. You may also speak with the behavioral health evaluator at 720-848-5197.
• Please provide any relevant information regarding the resident to Student and Resident Mental Health (SRMH). You should call Dr. Julie Wolfe (Medical Director) at 303-724-9579 or email Julie.Wolfe@cuanschutz.edu.
• Keep in mind that, once the resident becomes a patient, we will only be able to communicate with GME or the residency programs if the resident signs a release.
• If you need the resident’s treatment to be mandatory, please place a referral to the Colorado Physician Health Program (CPHP) at 303-860-0122. SRMH cannot mandate treatment.
• If you would like assessment regarding fitness to practice, please place a referral to CPHP. SRMH clinicians will coordinate with CPHP but cannot provide a determination.

SRMH providers have a clinical role and maintain confidentiality as per the provider-patient relationship. CPHP providers have dual agency, acting both in clinical and forensic roles.

Individuals other than Residents & Fellows

Concerned about a student? Contact the CARE Team (Campus Assessment, Response & Evaluation Team) - 303-724-8488 - shareaconcern@ucdenver.edu

Concerned about a faculty or staff member? Contact the FAST Team - 303-315-0182 - FacultyStaff.Assessment@ucdenver.edu