

RESIDENT & FELLOW NEWSLETTER

July 2024

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**WELCOME TO THE 2024-2025 ACADEMIC YEAR!
IT'S GOING TO A GREAT ONE.**

WELCOME NEW RESIDENTS & FELLOWS!

With the start of the 2024-2025 academic year, we are thrilled to welcoming more than 400 new interns, residents and fellows to the CU GME community! We're glad to have you here with us. Don't forget that you can find all the [resources that were mentioned at orientation on the GME website.](#)

SAVE THE DATE: CHIEF RESIDENT RETREAT

Monday and Tuesday, August 12-13
Hilton Denver Inverness Hotel
200 Inverness Drive West, Englewood,
CO 80112

The curriculum includes leadership training and conflict resolution. Emails have been sent to Chief Residents. More details are forthcoming!





ANNOUNCEMENTS

COMMUNICATIONS FOCUS GROUPS: HOUSESTAFF PARTICIPATION ENCOURAGED!

Sign up to participate in an upcoming focus group looking at how housestaff, physicians, APPs and staff want to receive information from UCHHealth. Participants will be asked for feedback and preferences for using email, The Source, oneSOURCE and more. [Click here to complete the intake form.](#) If you are selected, we will email you within the next month with next steps. The total time commitment is approximately 30 minutes.

EPIC UPGRADE (AND OUTAGE) SCHEDULED FOR JULY 20TH

Epic is expected to be down for 30 minutes on July 20 from 2 a.m. to 3 a.m.

The Epic quarterly upgrade for summer 2024 brings improvements that are designed to simplify documentation and save your team time.





PROBLEM SOLVING

GME PROVIDES A NUMBER OF TOOLS TO REPORT ISSUES AND SOLVE PROBLEMS

ANONYMOUS REPORTING TOOL

GME has added an anonymous reporting tool to the GME website. This form can be used to submit any and all issues 100% anonymously. You can find this form on the [GME home page](#) (under the *Get In Touch* card or in the top menu under *Resources*).

HAVE AN ISSUE? WE HAVE YOU COVERED

Being a resident can be tough. If you are experiencing an issue and want help addressing it, check out this [Resident Guide to Reporting Problems and Concerns](#).

Don't forget, there are many [mental health and wellness resources](#) available to help you through challenges.



DIVERISTY, EQUITY & INCLUSION

Health Equity in Action Lab
UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS



Office of Adaptable Resolution
UNIVERSITY OF COLORADO ANSCHUTZ MEDICAL CAMPUS

Anschutz Community Building Circles

Mission:

We offer this time and space for us to foster connection—to be heard, to listen for understanding, and to cultivate a greater sense of belonging for our campus community.

All campus and community members are welcome!

Learn more &
register here:

July 2024

Tuesday, July 9th
Nighthorse Campbell
Room 204
9am-10:30am
Refreshments Provided

Thursday, July 18th
Virtual
12pm-1:30pm
Register for link

Monday, July 29th
Nighthorse Campbell
Room 204
11am-12:30pm
Refreshments Provided



Check out our events:
calendar.cuanschutz.edu

@CUDEICEAnschutz

#AtCUWeSeeYou

Wellness Matters



On Demand 24/7 Mental Health Counseling and Support with Telus Health App

The FREE support app offers virtual, chat, and call options to connect Residents with counseling services, anytime, anywhere.

[GET HELP](#)

WELLNESS WHILE ON SERVICE

Check out these resources to help make life a little easier while you're on service. Find:

- [Wellness & Sleep Rooms](#)
- [Fatigue Management](#)
- [Lactation Rooms](#)
- [Food on Campus](#)
- [Rideshare Reimbursement](#)



[GET SUPPORT NOW](#)

Going through a tough time? Need some support in your life or work? You can find local support groups and support tolls specifically for medical providers on the [GME Mental Health & Wellness](#) page.



[PHYSICAL HEALTH & WELLNESS](#)

Thinking about joining a gym? Take advantage of discounts available to all CU, UCHealth, and CU Medicine employees at leading fitness centers in and around Denver, including the state-of-the-art [Anschutz Health & Wellness Center](#).



[24/7 CRISIS RESOURCES](#)

In an emergency, call 911 or report to the nearest emergency room. Additionally, the 988 Lifeline provides 24/7, free and confidential support for people in distress. See other [urgent care and crisis resources](#) here.

Need something else?

Check out the [GME Wellness](#) page for additional resources.

[WELLNESS](#)

QUALITY & SAFETY



[Learn More & Register](#)

QUALITY & SAFETY ACADEMY REGISTER FOR FALL SESSION

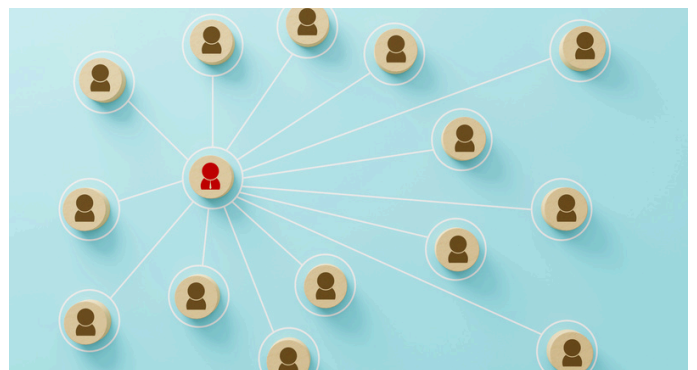
Fall 2024 Virtual sessions offered from 1 - 4 p.m. MT

- 8/8 - Quality Improvement and Change Management*
- 8/15 - Applied Patient Safety
- 8/21 - Quality Improvement and Change Management*
- 9/5 – Acquiring Data to Drive Change
- 9/11 - Designing for Change
- 9/19 - Spreading Change Locally and Nationally
- 10/2 - Coaching and Teaching Quality Improvement

QUALITY & SAFETY RESOURCES

Visit the Quality & Safety Resources page on the GME website for easy access to:

- [Safety Event Reporting Systems & Info](#)
- [UCH C-Suite Safety Rounds](#)
- [Quality & Safety Events](#)
- [Q/S Grant Opportunities](#)



QUALITY & SAFETY

QUALITY & SAFETY INCENTIVE PROGRAM

NEW YEAR, (SOME) NEW METRICS

Happy (academic) new year! We are OFFICIALLY in a new academic year and thus a new installment of the GME Quality and Safety Incentive Program. Residents and Fellows are assigned to metrics based on where their *program* primarily rotates. Check out which metric applies to your program.

2024-2025 METRICS

UNIVERSITY OF COLORADO HOSPITAL

2024 – 2025



Residents and Fellows participating in the UCH metrics must attend THREE certified CCRs and complete UCH Quality/Safety Module (Updated).

Maximum eligible payout: \$1000 per eligible resident/fellow (or \$500 if also participating in Denver Health Metric)

Level of achievement: individual

Deadlines: 10/1/2024 (UCH QPS Module + 1 CCR), 4/30/2025 – Remaining CCRs

Metric	Documentation Required	Payout
1	Log attendance at 3 Certified Collaborative Case Review Conferences NOTE: 1 st must be logged by 10/1/2024 (if not maximum achievement = only eligible for credit for 2 CCRs)	33% per CCR logged
2	Residents/fellows must complete UCH Quality and Safety module Due date: 10/1/2024	-50% of total payout

QUALITY & SAFETY

DENVER HEALTH

2024 – 2025: Overview



Residents and Fellows participating in the DH metrics must submit Patient Safety Reports (STARS) monthly and document participation in Denver Health Collaborative Case Reviews (DH CCR) to achieve maximum eligible payout of \$500 per eligible resident/fellow.

Metric	Documentation Required	Payout
1	<p>Submit 1-12 STARS Reports each month (10 months)</p> <ul style="list-style-type: none">• Number of reports depends on program size – see next slide• One tier only• Program level metric• Reported monthly (<i>8 of the 10 months will count towards achieving this metric fully</i>)	\$250.00
2	<p>Submit attendance at 2 Denver Health Collaborative Case Reviews</p> <ul style="list-style-type: none">• One tier only• Individual level metric• Reported by 4/30/25• CCR form to include a social determinant of health prompt• Case Reviews can be existing department meetings/huddles or more formal outcomes conferences• Residents can attend other department outcomes conferences (does not need to be home department)	\$250.00

See STARS reporting tiers for your program

QUALITY & SAFETY

CHILDRENS HOSPITAL COLORADO

Maximum eligible payout: \$1000 per eligible resident/fellow

Level of achievement: hybrid—program wide/individual

Documentation Submission Deadline: 4/30/2025



Pediatric Residents*

Tier	COMPOSITE METRICS	Payout
1	Reduce Emergency transfers	\$250.00
2	Reduce Adverse drug events	\$250.00
3	Submit attendance at 2 collaborative case reviews	\$500.00

*includes

- Pediatrics
- Medical Genetics & Genomics
- Pediatrics/Medical Genetics & Genomics (combined residency)
- Pediatrics/Physical Medicine & Rehabilitation (combined residency)

Non-General Residents and Fellows

Tier	QI PROJECT	Payout
1	Completion of CHCO QI Project Proposal Form	\$400.00
2	ORRQIRP Approval (deadline 2/1/2025)	\$400.00
3	Baseline data or results from an intervention	\$200.00

OR

Tier	COMPOSITE METRICS	Payout
1	Reduce Emergency transfers	\$250.00
2	Reduce Adverse drug events	\$250.00
3	Submit attendance at 2 collaborative case reviews	\$500.00

[Click here for everything you need to know about the incentive program.](#)

HOSPITAL UPDATES FOR HOUSESTAFF

UNIVERSITY of COLORADO HOSPITAL

Evaluating patients for avian influenza - [Learn More Here.](#)

In April 2024, highly pathogenic avian influenza (HPAI) H5N1 was detected in a herd of dairy cows in northeast Colorado. Clinicians are recommended to consider the possibility of HPAI H5N1 virus infection in persons who have relevant exposure history and symptoms. While human cases have been limited, and the current risk from HPAI H5N1 to the general public is low, cases may increase as the number of infected animals increases.

Epic is now connected to Children's Hospital for direct messaging

UHealth's Epic is now connected to Children's Hospital Epic for direct messaging via In Basket. This integration enhances communication and streamlines patient care. By allowing providers to exchange messages directly, it eliminates the need for outdated methods like fax or postal mail. With plans to expand this feature to Denver Health, Colorado Kaiser and other local Epic-using systems in the coming months, this is a significant step toward efficient healthcare communication.

[Learn more with the tip sheet](#) and/or [this video demonstration](#) in Learning Assistant.

Notifying patients of facility fees

UHealth is now notifying patients of any facility fee both when they schedule their appointment and when they check-in. Patients typically receive two bills at provider-based clinics – one for the facility fee and one for the professional fee. The facility fee pays for outpatient services and care beyond the doctors, including for nurses, patient access representatives, security and IT staff, housekeeping, social workers and many others. The fee is based on the staff members who provide care, the resources required for quality care, and the complexity of the services provided. It is the only source of funds to pay for the staff and resources other than the doctor or advanced practice provider who usually bill separately as required by Medicare/Medicaid. For more information, see the [facility fee information page](#).

RESIDENT SPOTLIGHT

MEET ERIN BAMMANN

PGY 3 | OCCUPATIONAL AND ENVIRONMENTAL MEDICINE

Erin Bammann is an incoming PGY-3 Resident and will be chief resident of the University of Colorado's Occupational and Environmental Medicine Residency Program starting in July. She completed her intern year in Internal Medicine before making the switch over to Occupational and Environmental Medicine, where she found unique opportunities to focus on some of the areas she is most passionate about in medicine: health promotion and prevention of disease and injury. She aspires to a career where she splits her time between clinical occupational medicine and public health efforts related to community health engagement, expanding access to healthcare, improving health protections for workers, and/or health policy.



Part of what she loves most about the Occupational and Environmental Medicine Residency training and this field of medicine is the balance allowed for activities outside of work. In her spare time, Erin loves to spend time cooking, gardening, cycling, climbing, and hanging out with her partner, Radek Nabrzyski (who is an Internal Medicine Resident at CU), family, friends, and her dog, Ollie.

Have questions? Contact the GME Office

[CONTACT US](#)